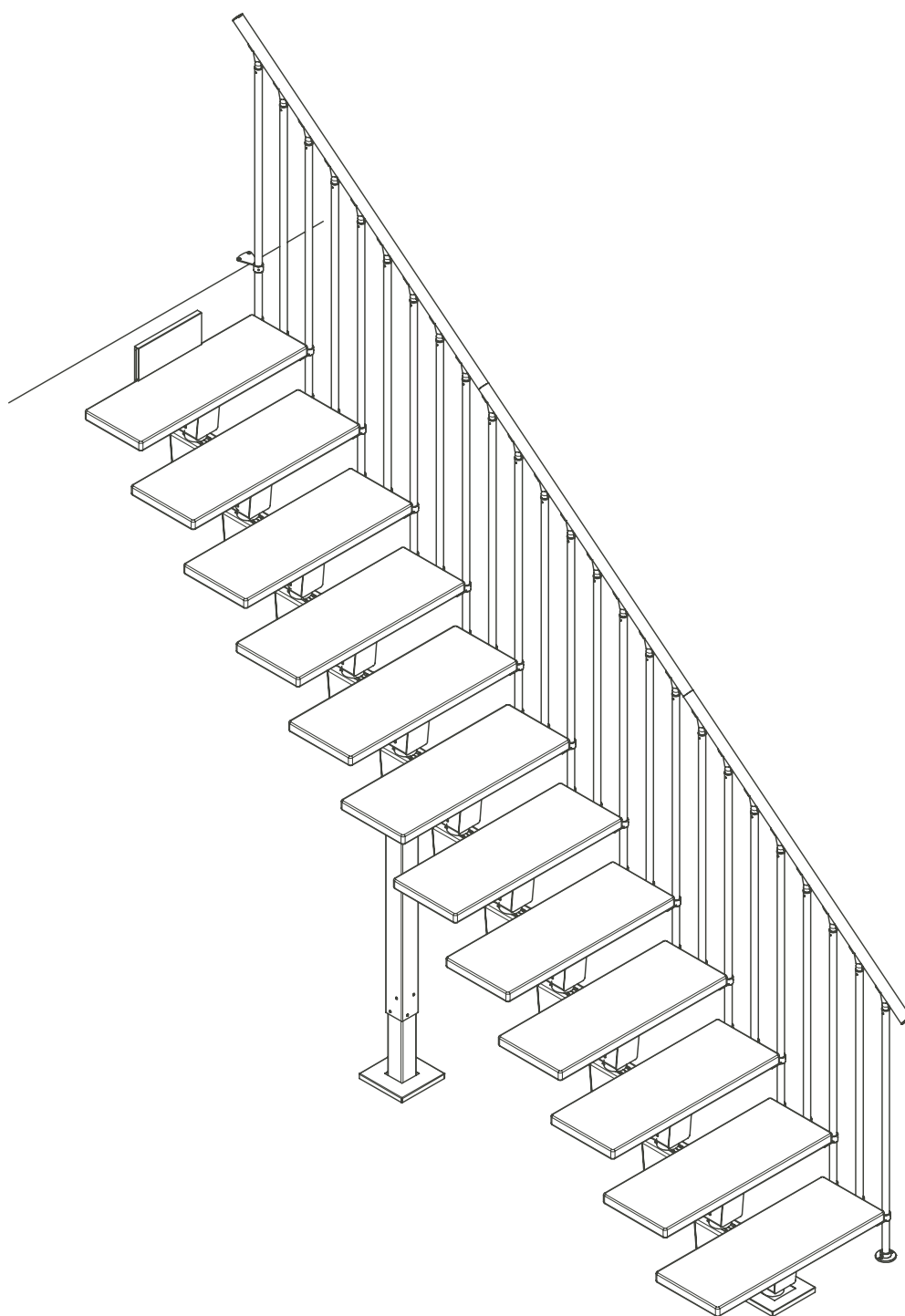
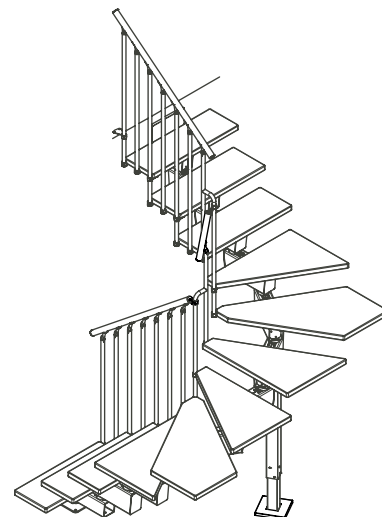
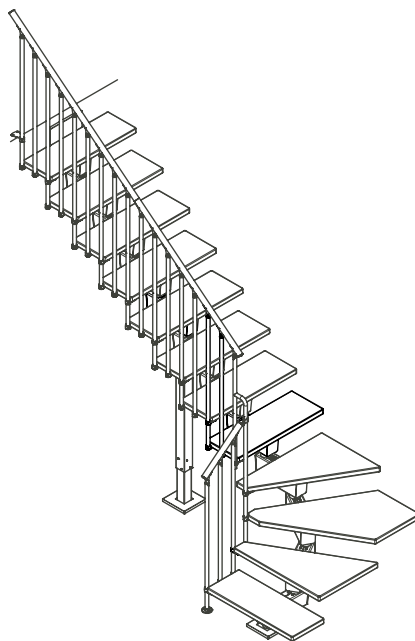
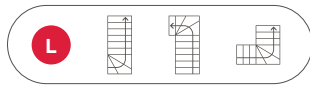
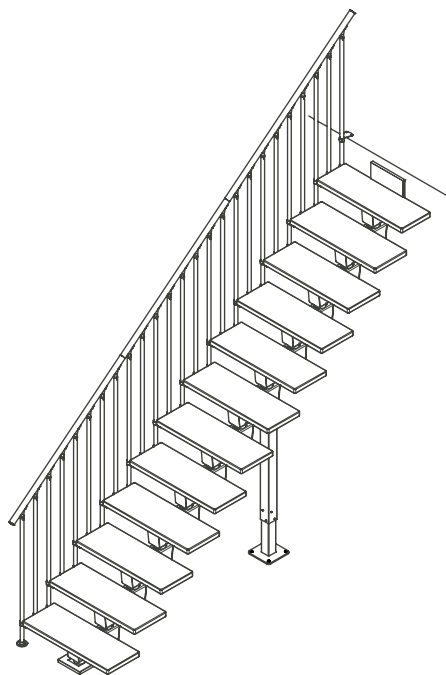
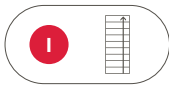




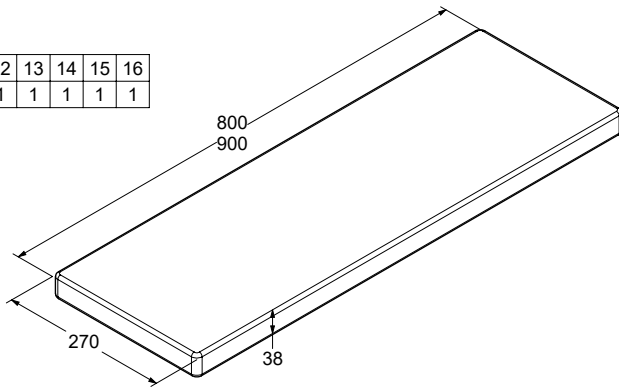
INSTRUCTION / MONTAGEANLEITUNG INSTRUKTION / INSTRUCCIÓN / INSTRUKCJA



	Height floor-to-floor	Rise height	Going (of tread)	Number of treads
	Geschosshöhe	Steigungshöhe	Auftrittsbreite	Anzahl Stufen
	Hauteur sol-sol	Hauteur de marche	Giron	Nombre de marches
	Altura de suelo/suelo	Altura de peldaños	Huella	Numero de peldaños
	Altura do chão / chão	Altura do degrau	Pegada	Número de etapas (degraus)
	Hoogte vloer/vloer	Hoogte trede	Aantrede	Aantal treden
	Etagehøjde	Stigningshøjde	Grund	Antal trin
	Golv till golv höjd	Stigningshöjd	Grund	Antal steg
	Wysokość kondygnacji od podłogi do podłogi	Wysokość stopnia	Głębokość stopnia	Ilość stopni
	Înălțime sol-sol	Înălțime treaptă	Lățime utilă treaptă	Număr trepte
	Върху патра подлaha-подлaha	Върху schodu	Hloubka nášlapu	Počet nášlapů
	Высота от пола до пола	Шаг ступени	Глубина ступени	Кол-во ступеней
	Aukšto aukštis	Pakopos aukštis	Pakopos gylis	Pakopų kiekis
	Stāva augstums	Pakāpiena augstums	Pakāpiena dziļums	Pakāpienu skaits
	Korruse kõrgus	Astme kõrgus	Astme sügavus	Astmete arv
	Višina nadstopnja	Višina stopnice	Hodalna globina stopnice	Število stopnic
	Visina kata	Visina stepenice	Dubina stuba	Broj stepenica
	Výška podlažia	Výška stupňa	Hĺbka stupňa	Počet stupňov

20

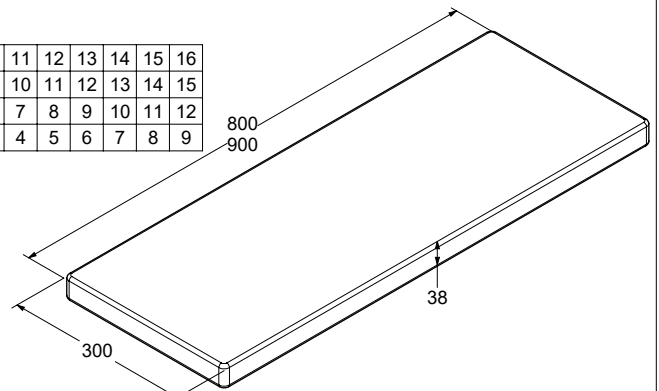
	11	12	13	14	15	16
x	1	1	1	1	1	1



M2-1078500 800 mm Beech / Buche / Beuk / Hêtre / Bøg
M2-1078510 800 mm Oak / Eiche / Eik / Chêne / Eg
M2-1078520 800 mm Oak white / Eiche weiss / Eik wit / Chêne blanc / Eg hvid
M2-1078550 900 mm Beech / Buche / Beuk / Hêtre / Bøg
M2-1078560 900 mm Oak / Eiche / Eik / Chêne / Eg
M2-1078570 900 mm Oak white / Eiche weiss / Eik wit / Chêne blanc / Eg hvid

21

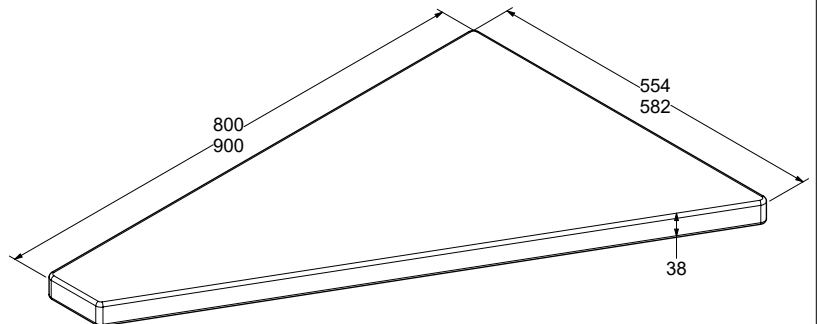
		11	12	13	14	15	16
x	I	10	11	12	13	14	15
	L	7	8	9	10	11	12
	U	4	5	6	7	8	9



M2-1078501 800 mm Beech / Buche / Beuk / Hêtre / Bøg
M2-1078511 800 mm Oak / Eiche / Eik / Chêne / Eg
M2-1078521 800 mm Oak white / Eiche weiss / Eik wit / Chêne blanc / Eg hvid
M2-1078551 900 mm Beech / Buche / Beuk / Hêtre / Bøg
M2-1078561 900 mm Oak / Eiche / Eik / Chêne / Eg
M2-1078571 900 mm Oak white / Eiche weiss / Eik wit / Chêne blanc / Eg hvid

24

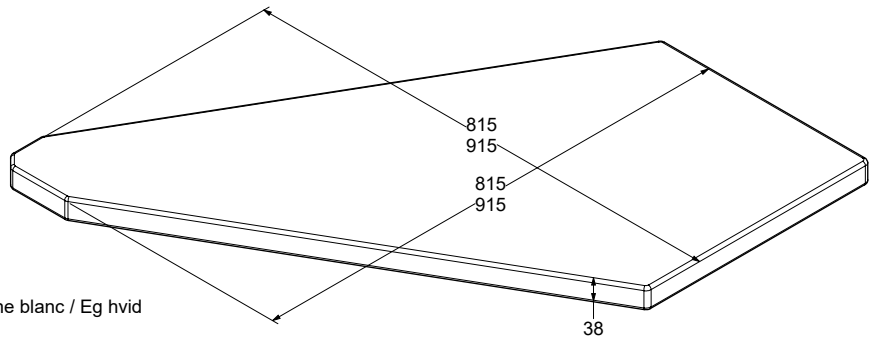
	I	0
x	L	1
	U	2



M2-1078507 800 mm Beech / Buche / Beuk / Hêtre / Bøg
M2-1078517 800 mm Oak / Eiche / Eik / Chêne / Eg
M2-1078527 800 mm Oak white / Eiche weiss / Eik wit / Chêne blanc / Eg hvid
M2-1078557 900 mm Beech / Buche / Beuk / Hêtre / Bøg
M2-1078567 900 mm Oak / Eiche / Eik / Chêne / Eg
M2-1078577 900 mm Oak white / Eiche weiss / Eik wit / Chêne blanc / Eg hvid

23

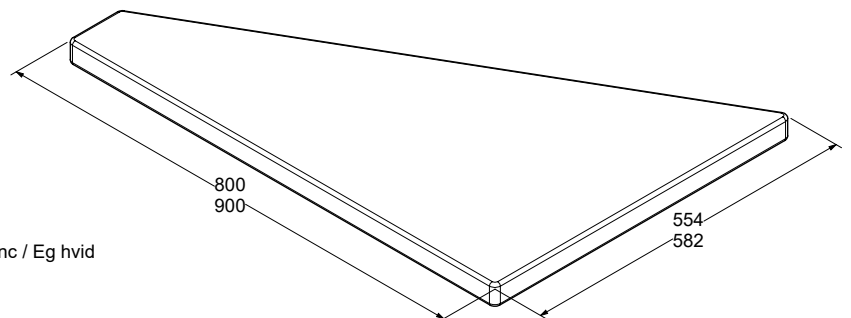
	I	0
x	L	1
	U	2



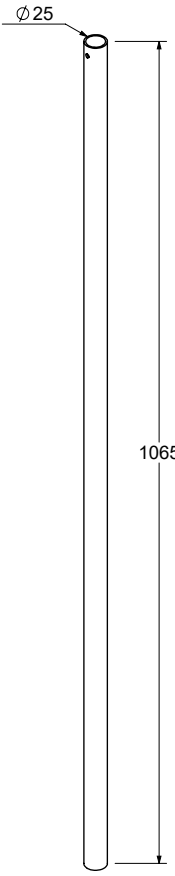
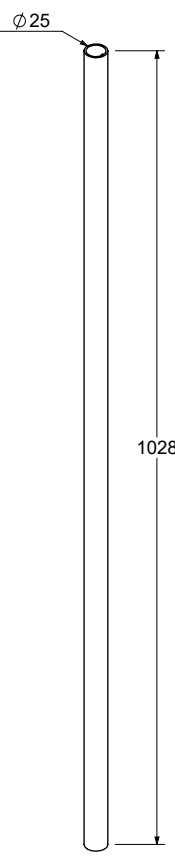
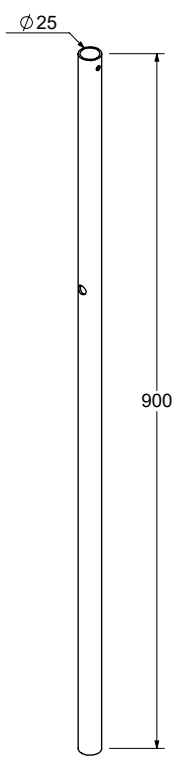
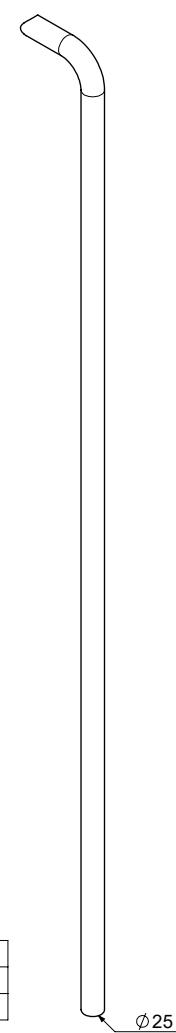
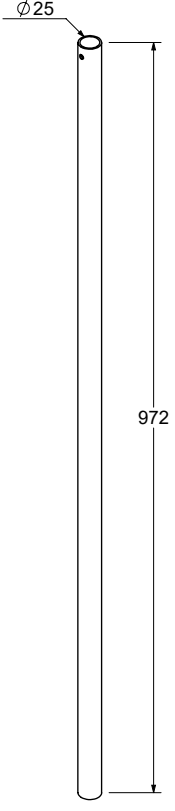
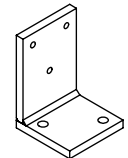
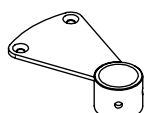
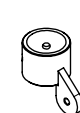
M2-1078508 800 mm Beech / Buche / Beuk / Hêtre / Bøg
M2-1078518 800 mm Oak / Eiche / Eik / Chêne / Eg
M2-1078528 800 mm Oak white / Eiche weiss / Eik wit / Chêne blanc / Eg hvid
M2-1078558 900 mm Beech / Buche / Beuk / Hêtre / Bøg
M2-1078568 900 mm Oak / Eiche / Eik / Chêne / Eg
M2-1078578 900 mm Oak white / Eiche weiss / Eik wit / Chêne blanc / Eg hvid

22

	I	0
x	L	1
	U	2



M2-1078509 800 mm Beech / Buche / Beuk / Hêtre / Bøg
M2-1078519 800 mm Oak / Eiche / Eik / Chêne / Eg
M2-1078529 800 mm Oak white / Eiche weiss / Eik wit / Chêne blanc / Eg hvid
M2-1078559 900 mm Beech / Buche / Beuk / Hêtre / Bøg
M2-1078569 900 mm Oak / Eiche / Eik / Chêne / Eg
M2-1078579 900 mm Oak white / Eiche weiss / Eik wit / Chêne blanc / Eg hvid

25  1065 <table><tr><td></td><td>11</td><td>12</td><td>13</td><td>14</td><td>15</td><td>16</td></tr><tr><td rowspan="3">x</td><td>I</td><td>12</td><td>12</td><td>13</td><td>14</td><td>15</td></tr><tr><td>L</td><td>12</td><td>12</td><td>12</td><td>12</td><td>13</td></tr><tr><td>U</td><td>12</td><td>12</td><td>12</td><td>12</td><td>12</td></tr></table> K1-1077655 RAL 7016 K1-1077656 RAL 9005 K1-1077657 Pearl grey K1-1077658 RAL 9016		11	12	13	14	15	16	x	I	12	12	13	14	15	L	12	12	12	12	13	U	12	12	12	12	12	26  1028 <table><tr><td rowspan="3">x</td><td>I</td><td>1</td></tr><tr><td>L</td><td>1</td></tr><tr><td>U</td><td>1</td></tr></table> K1-1077650 RAL 7016 K1-1077651 RAL 9005 K1-1077652 Pearl grey K1-1077653 RAL 9016	x	I	1	L	1	U	1	27  900 <table><tr><td rowspan="3">x</td><td>I</td><td>0</td></tr><tr><td>L</td><td>1</td></tr><tr><td>U</td><td>2</td></tr></table> K1-1077665 RAL 7016 K1-1077666 RAL 9005 K1-1077667 Pearl grey K1-1077668 RAL 9016	x	I	0	L	1	U	2	28  25 <table><tr><td rowspan="3">x</td><td>I</td><td>0</td></tr><tr><td>L</td><td>1</td></tr><tr><td>U</td><td>2</td></tr></table> K2-1077670 RAL 7016 K2-1077671 RAL 9005 K2-1077672 Pearl grey K2-1077673 RAL 9016	x	I	0	L	1	U	2	29  972 <table><tr><td></td><td>11</td><td>12</td><td>13</td><td>14</td><td>15</td><td>16</td></tr><tr><td rowspan="4">X Classic III III</td><td>I</td><td>12</td><td>12</td><td>13</td><td>13</td><td>14</td></tr><tr><td></td><td>24</td><td>24</td><td>24</td><td>28</td><td>28</td></tr><tr><td>L</td><td>12</td><td>12</td><td>12</td><td>12</td><td>12</td></tr><tr><td></td><td>24</td><td>24</td><td>24</td><td>24</td><td>26</td></tr><tr><td></td><td>U</td><td>12</td><td>12</td><td>12</td><td>12</td><td>12</td></tr><tr><td></td><td></td><td>24</td><td>24</td><td>24</td><td>24</td><td>24</td></tr></table> K1-1077660 RAL 7016 K1-1077661 RAL 9005 K1-1077662 Pearl grey K1-1077663 RAL 9016		11	12	13	14	15	16	X Classic III III	I	12	12	13	13	14		24	24	24	28	28	L	12	12	12	12	12		24	24	24	24	26		U	12	12	12	12	12			24	24	24	24	24																				
	11	12	13	14	15	16																																																																																																															
x	I	12	12	13	14	15																																																																																																															
	L	12	12	12	12	13																																																																																																															
	U	12	12	12	12	12																																																																																																															
x	I	1																																																																																																																			
	L	1																																																																																																																			
	U	1																																																																																																																			
x	I	0																																																																																																																			
	L	1																																																																																																																			
	U	2																																																																																																																			
x	I	0																																																																																																																			
	L	1																																																																																																																			
	U	2																																																																																																																			
	11	12	13	14	15	16																																																																																																															
X Classic III III	I	12	12	13	13	14																																																																																																															
		24	24	24	28	28																																																																																																															
	L	12	12	12	12	12																																																																																																															
		24	24	24	24	26																																																																																																															
	U	12	12	12	12	12																																																																																																															
		24	24	24	24	24																																																																																																															
30  <table><tr><td rowspan="3">x</td><td>I</td><td>4</td></tr><tr><td>L</td><td>4</td></tr><tr><td>U</td><td>4</td></tr></table> K1-1077295 RAL 7016 K1-1077296 RAL 9005 K1-1077297 Pearl grey K1-1077298 RAL 9016	x	I	4	L	4	U	4	31  <table><tr><td rowspan="3">x</td><td>I</td><td>1</td></tr><tr><td>L</td><td>1</td></tr><tr><td>U</td><td>1</td></tr></table> K2-1077030 RAL 7016 K2-1077031 RAL 9005 K2-1077032 Pearl grey K2-1077033 RAL 9016	x	I	1	L	1	U	1	32  <table><tr><td></td><td>11</td><td>12</td><td>13</td><td>14</td><td>15</td><td>16</td></tr><tr><td rowspan="4">X Classic III III</td><td>I</td><td>36</td><td>36</td><td>39</td><td>42</td><td>45</td></tr><tr><td></td><td>48</td><td>48</td><td>52</td><td>56</td><td>60</td></tr><tr><td>L</td><td>36</td><td>36</td><td>36</td><td>36</td><td>39</td></tr><tr><td></td><td>48</td><td>48</td><td>48</td><td>48</td><td>52</td></tr><tr><td></td><td>U</td><td>36</td><td>36</td><td>36</td><td>36</td><td>36</td></tr><tr><td></td><td></td><td>48</td><td>48</td><td>48</td><td>48</td><td>48</td></tr></table> K2-1077025 RAL 7016 K2-1077031 RAL 9005 K2-1077032 Pearl grey K2-1077033 RAL 9016		11	12	13	14	15	16	X Classic III III	I	36	36	39	42	45		48	48	52	56	60	L	36	36	36	36	39		48	48	48	48	52		U	36	36	36	36	36			48	48	48	48	48	33  <table><tr><td></td><td>11</td><td>12</td><td>13</td><td>14</td><td>15</td><td>16</td></tr><tr><td rowspan="4">X Classic III III</td><td>I</td><td>24</td><td>24</td><td>26</td><td>28</td><td>30</td></tr><tr><td></td><td>36</td><td>36</td><td>39</td><td>42</td><td>45</td></tr><tr><td>L</td><td>24</td><td>24</td><td>24</td><td>24</td><td>26</td></tr><tr><td></td><td>36</td><td>36</td><td>36</td><td>36</td><td>39</td></tr><tr><td></td><td>U</td><td>24</td><td>24</td><td>24</td><td>24</td><td>24</td></tr><tr><td></td><td></td><td>36</td><td>36</td><td>36</td><td>36</td><td>36</td></tr></table> K1-1077045 RAL 7016 K1-1077046 RAL 9005 K1-1077047 Pearl grey K1-1077048 RAL 9016		11	12	13	14	15	16	X Classic III III	I	24	24	26	28	30		36	36	39	42	45	L	24	24	24	24	26		36	36	36	36	39		U	24	24	24	24	24			36	36	36	36	36	34  <table><tr><td rowspan="3">x</td><td>I</td><td>1</td></tr><tr><td>L</td><td>1</td></tr><tr><td>U</td><td>1</td></tr></table> K2-1077610 RAL 7016 K2-1077611 RAL 9005 K2-1077612 Pearl grey K2-1077613 RAL 9016	x	I	1	L	1	U	1
x		I	4																																																																																																																		
		L	4																																																																																																																		
	U	4																																																																																																																			
x	I	1																																																																																																																			
	L	1																																																																																																																			
	U	1																																																																																																																			
	11	12	13	14	15	16																																																																																																															
X Classic III III	I	36	36	39	42	45																																																																																																															
		48	48	52	56	60																																																																																																															
	L	36	36	36	36	39																																																																																																															
		48	48	48	48	52																																																																																																															
	U	36	36	36	36	36																																																																																																															
		48	48	48	48	48																																																																																																															
	11	12	13	14	15	16																																																																																																															
X Classic III III	I	24	24	26	28	30																																																																																																															
		36	36	39	42	45																																																																																																															
	L	24	24	24	24	26																																																																																																															
		36	36	36	36	39																																																																																																															
	U	24	24	24	24	24																																																																																																															
		36	36	36	36	36																																																																																																															
x	I	1																																																																																																																			
	L	1																																																																																																																			
	U	1																																																																																																																			
35  <table><tr><td rowspan="3">x</td><td>I</td><td>0</td></tr><tr><td>L</td><td>1</td></tr><tr><td>U</td><td>2</td></tr></table> K2-1077685 RAL 7016 K2-1077686 RAL 9005 K2-1077687 Pearl grey K2-1077688 RAL 9016	x	I	0	L	1	U	2	36  <table><tr><td rowspan="3">x</td><td>I</td><td>0</td></tr><tr><td>L</td><td>1</td></tr><tr><td>U</td><td>2</td></tr></table> K1-1077645 RAL 7016 K1-1077646 RAL 9005 K1-1077647 Pearl grey K1-1077648 RAL 9016	x	I	0	L	1	U	2	37  <table><tr><td></td><td>11</td><td>12</td><td>13</td><td>14</td><td>15</td><td>16</td></tr><tr><td rowspan="4">X Classic III III</td><td>I</td><td>25</td><td>25</td><td>27</td><td>29</td><td>31</td></tr><tr><td></td><td>37</td><td>37</td><td>40</td><td>43</td><td>46</td></tr><tr><td>L</td><td>25</td><td>25</td><td>25</td><td>25</td><td>27</td></tr><tr><td></td><td>37</td><td>37</td><td>37</td><td>37</td><td>40</td></tr><tr><td></td><td>U</td><td>25</td><td>25</td><td>25</td><td>25</td><td>25</td></tr><tr><td></td><td></td><td>37</td><td>37</td><td>37</td><td>37</td><td>37</td></tr></table> K2-1077195 RAL 7016 K2-1077196 RAL 9005 K2-1077197 Pearl grey K2-1077198 RAL 9016		11	12	13	14	15	16	X Classic III III	I	25	25	27	29	31		37	37	40	43	46	L	25	25	25	25	27		37	37	37	37	40		U	25	25	25	25	25			37	37	37	37	37	38  <table><tr><td rowspan="3">x</td><td>I</td><td>0</td></tr><tr><td>L</td><td>1</td></tr><tr><td>U</td><td>2</td></tr></table> K2-1077690 RAL 7016 K2-1077691 RAL 9005 K2-1077692 Pearl grey K2-1077693 RAL 9016	x	I	0	L	1	U	2	39  <table><tr><td rowspan="3">x</td><td>I</td><td>6</td></tr><tr><td>L</td><td>6</td></tr><tr><td>U</td><td>6</td></tr></table> K1-1077150 RAL 7016 K1-1077151 RAL 9005 K1-1077152 Pearl grey K1-1077153 RAL 9016	x	I	6	L	6	U	6																																							
x		I	0																																																																																																																		
		L	1																																																																																																																		
	U	2																																																																																																																			
x	I	0																																																																																																																			
	L	1																																																																																																																			
	U	2																																																																																																																			
	11	12	13	14	15	16																																																																																																															
X Classic III III	I	25	25	27	29	31																																																																																																															
		37	37	40	43	46																																																																																																															
	L	25	25	25	25	27																																																																																																															
		37	37	37	37	40																																																																																																															
	U	25	25	25	25	25																																																																																																															
		37	37	37	37	37																																																																																																															
x	I	0																																																																																																																			
	L	1																																																																																																																			
	U	2																																																																																																																			
x	I	6																																																																																																																			
	L	6																																																																																																																			
	U	6																																																																																																																			

40																	
----	--	---	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--



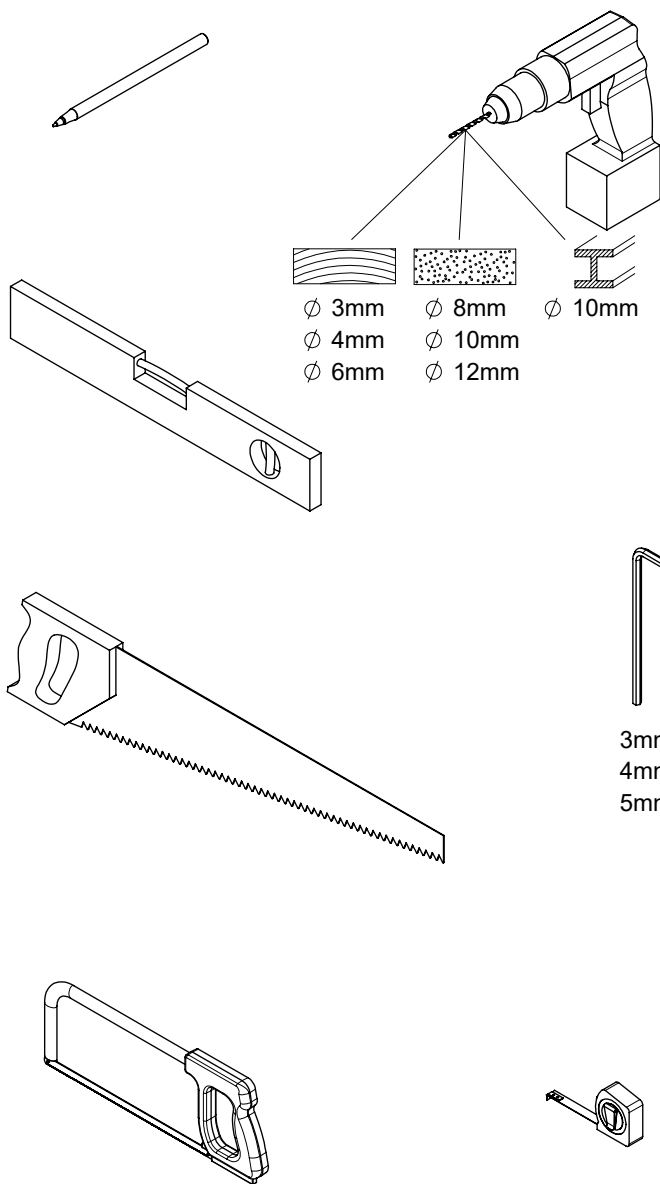
Tools not included!

Werkzeuge nicht enthalten!

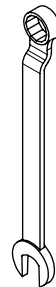
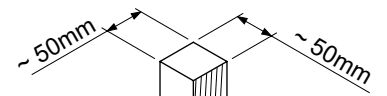
Gereedschap niet inbegrepen!

Outils non inclus!

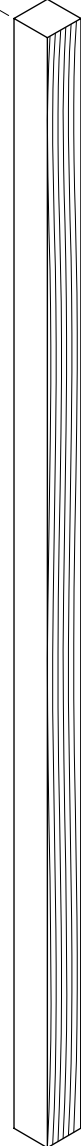
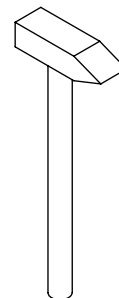
Værktøj ikke inkluderet!

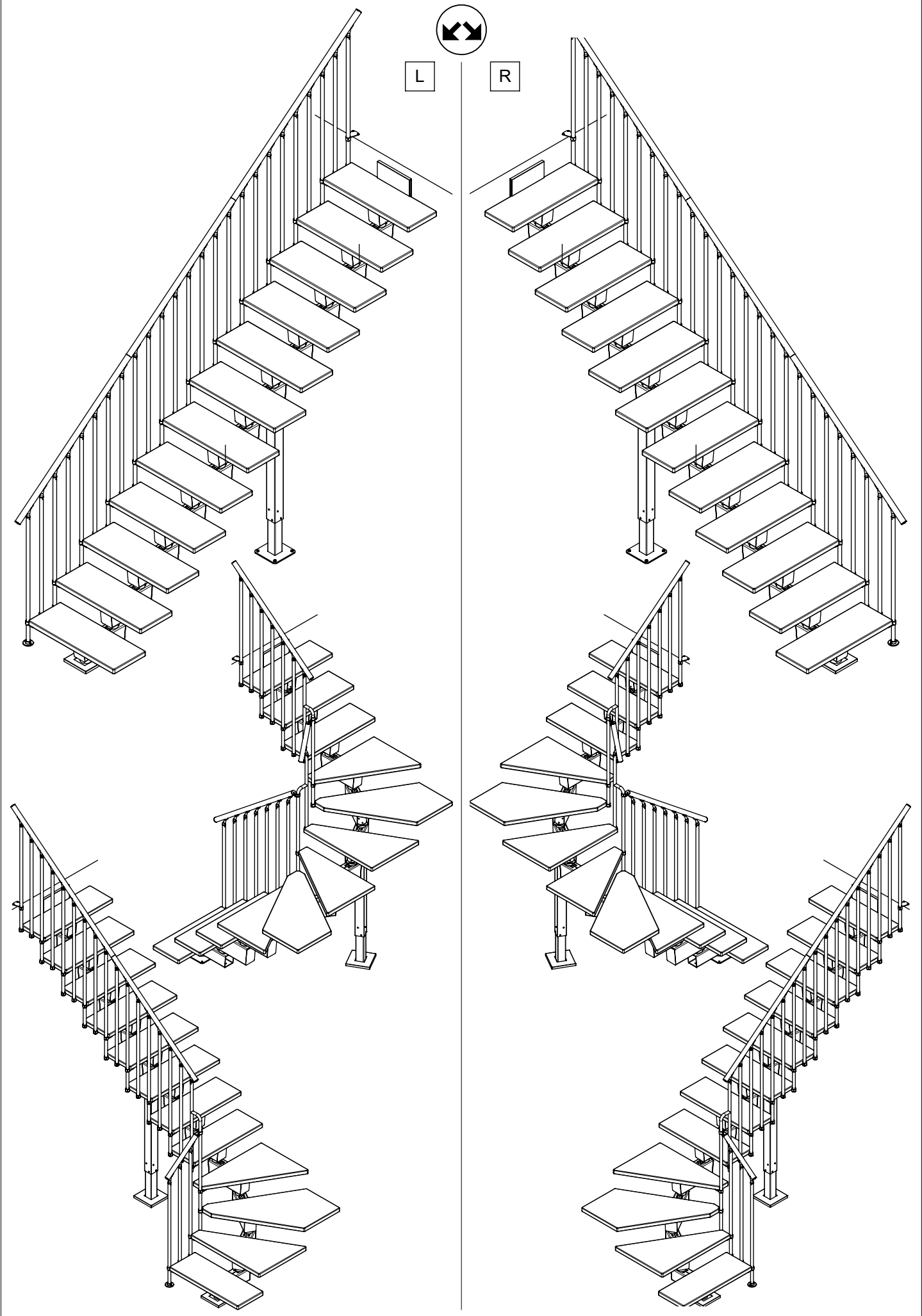


TX25
TX30
PZ2



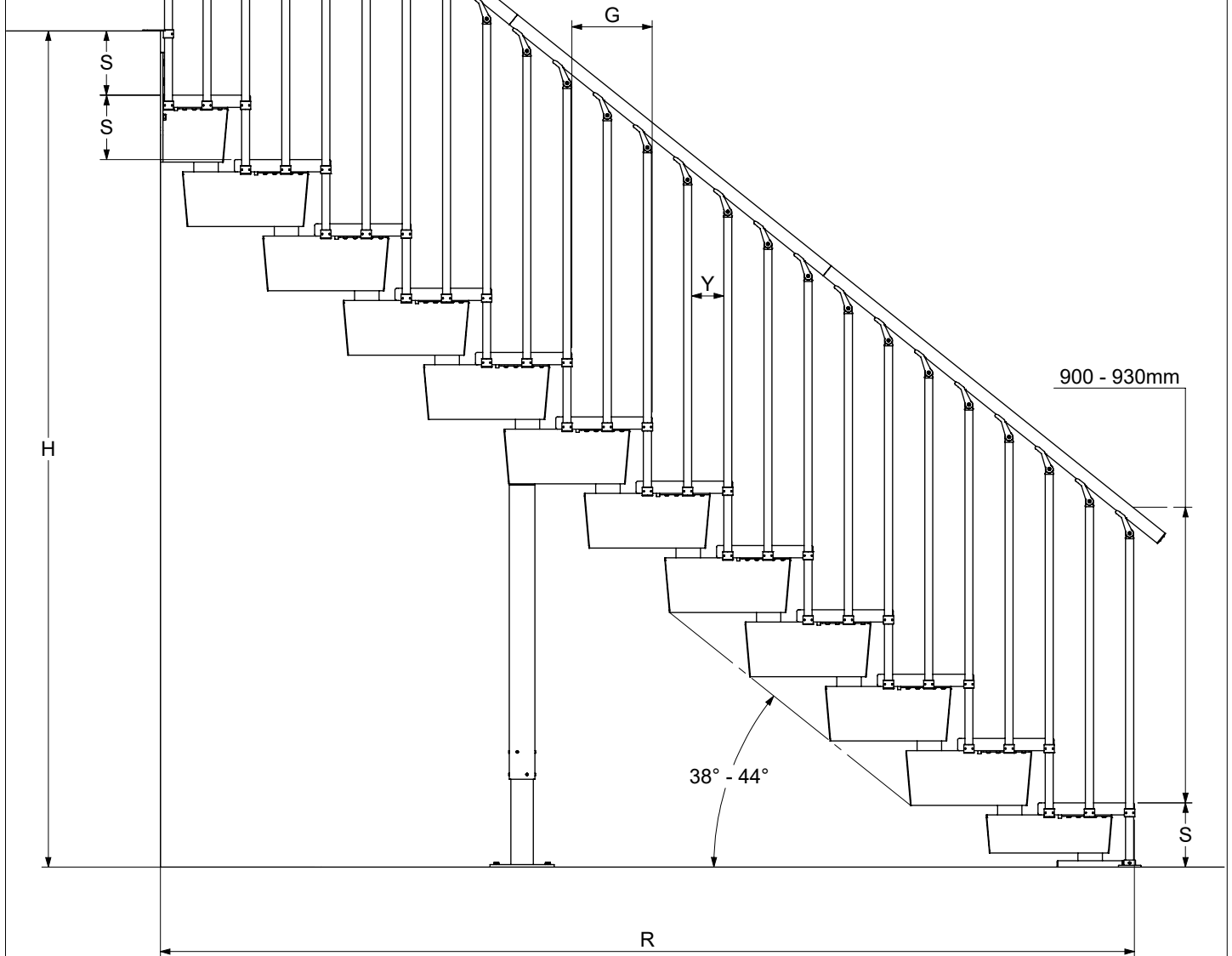
17mm
18mm







G		220 mm	270 mm
Y	Classic III	85 mm	110 mm
	Classic IIII	48 mm	65 mm



$$S = \frac{H}{T + 1}$$

min S	max S	min G	max G
170 mm	210 mm	220 mm	270 mm

Example / Beispiel / Voorbeeld / Example / Eksempel:

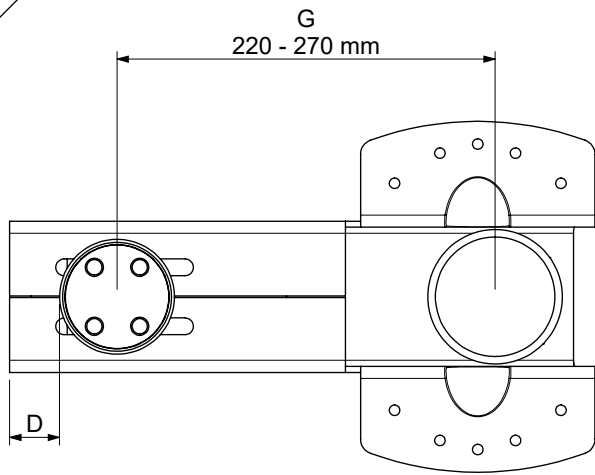
H: 2600 mm, T: 12 st(pcs)

$$S = \frac{2600 \text{ mm}}{12 + 1} = 200 \text{ mm}$$

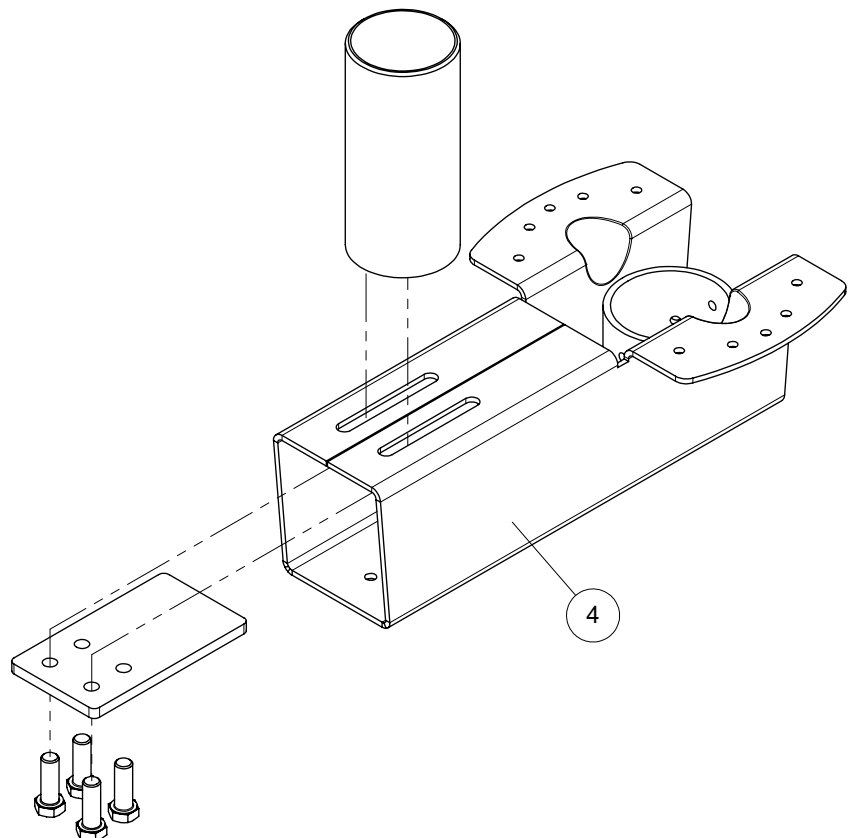
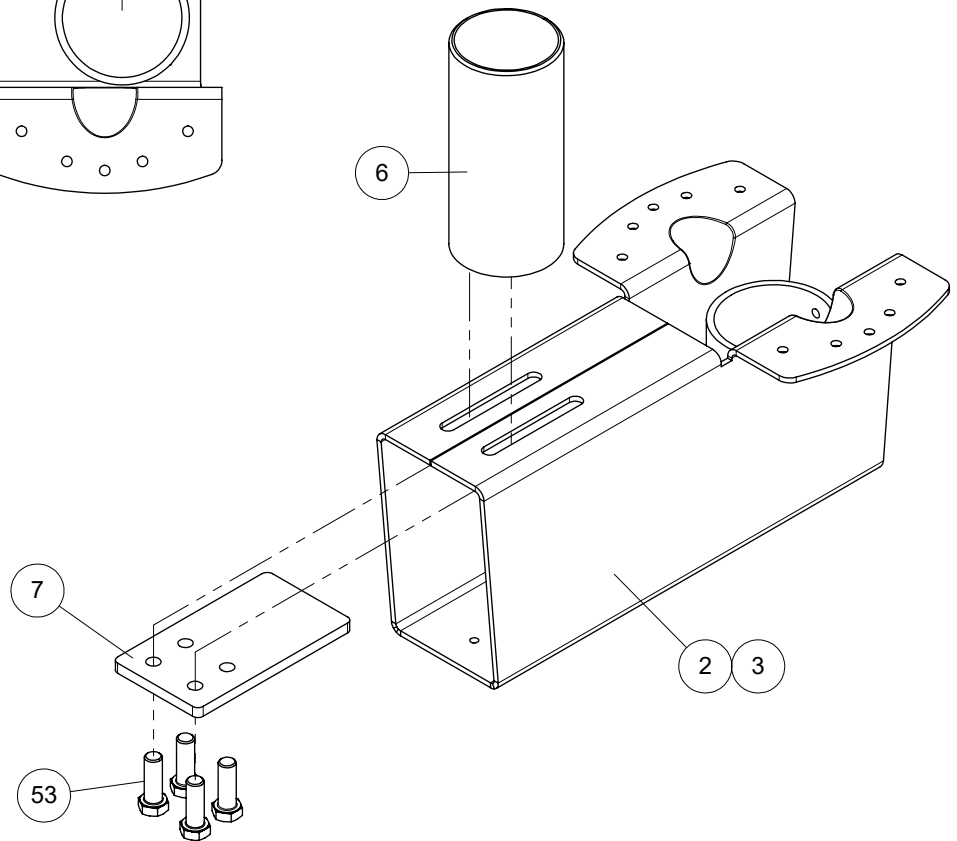


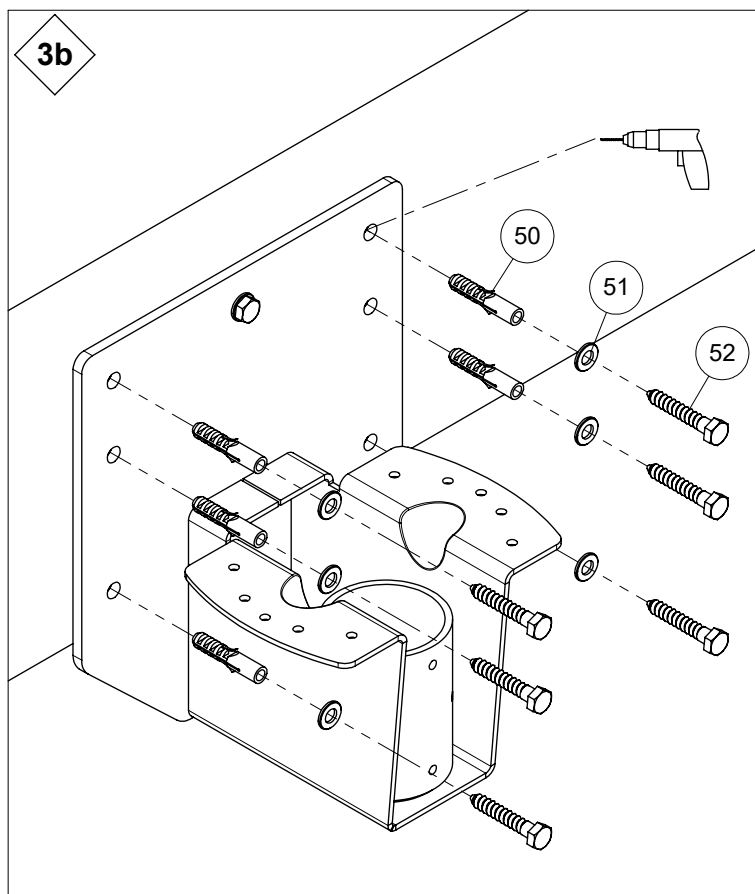
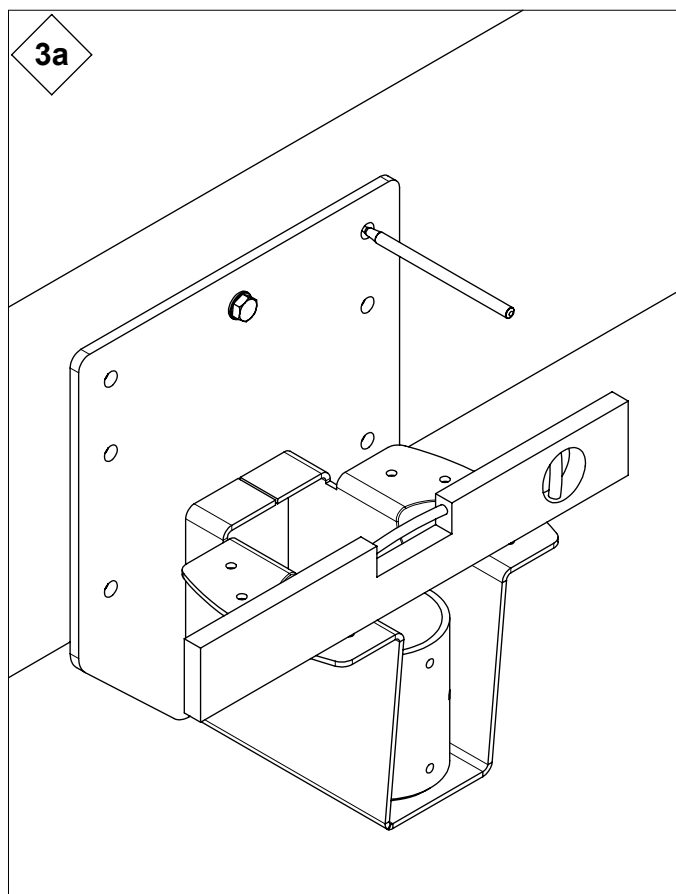
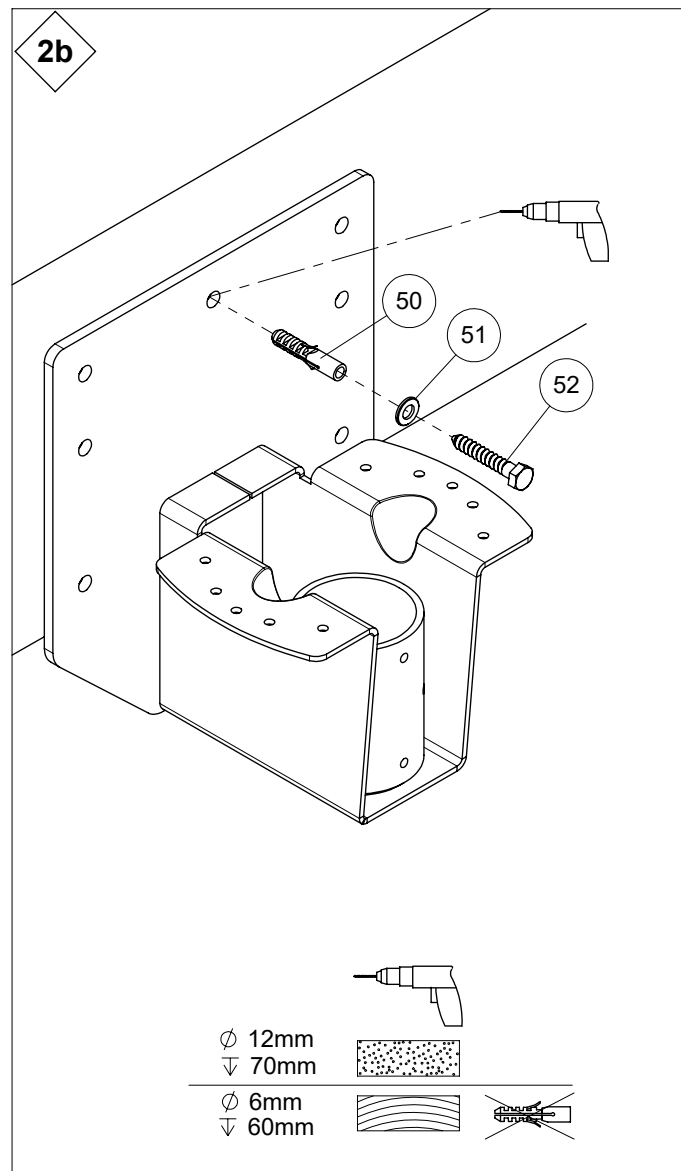
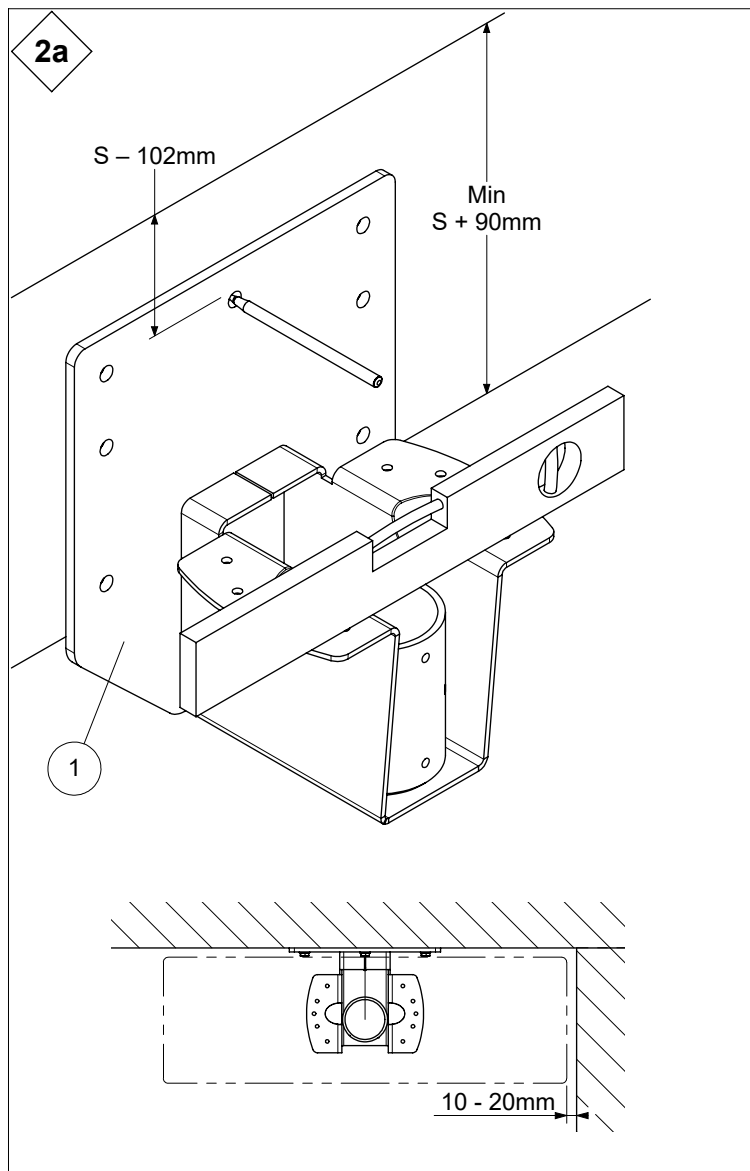
T	min H	max H	min R	max R
9	1700 mm	2100 mm	2170 mm	2460 mm
10	1870 mm	2310 mm	2390 mm	2730 mm
11	2040 mm	2520 mm	2610 mm	3000 mm
12	2210 mm	2730 mm	2830 mm	3270 mm
13	2380 mm	2940 mm	3050 mm	3540 mm
14	2550 mm	3150 mm	3270 mm	3810 mm
15	2720 mm	3360 mm	3490 mm	4080 mm
16	2890 mm	3570 mm	3710 mm	4350 mm

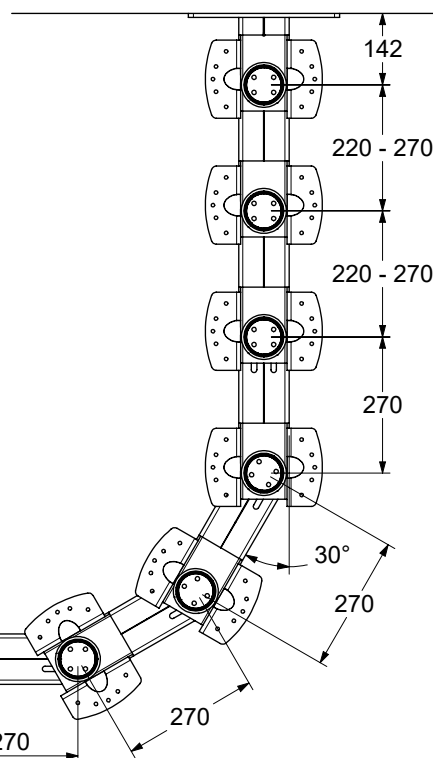
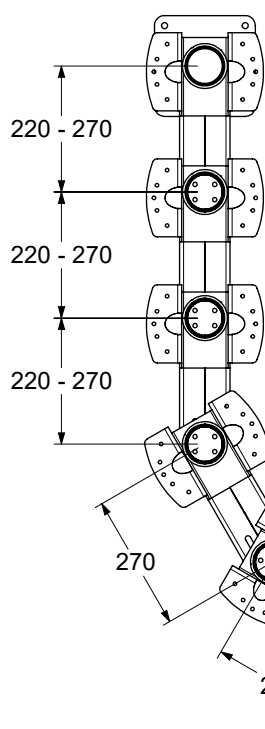
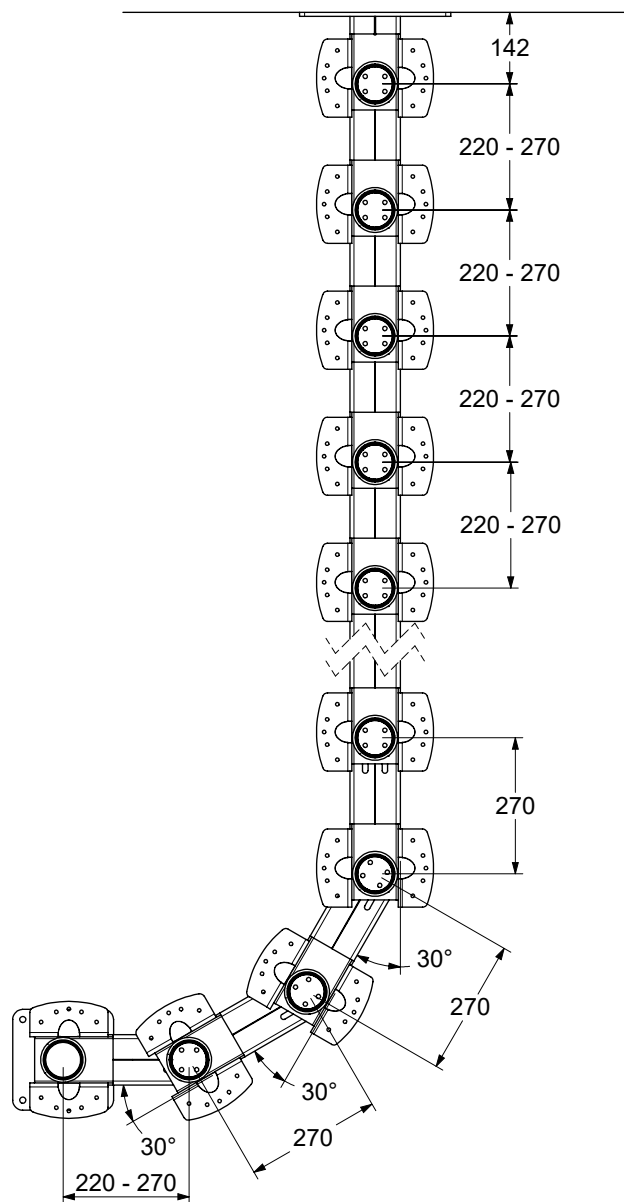
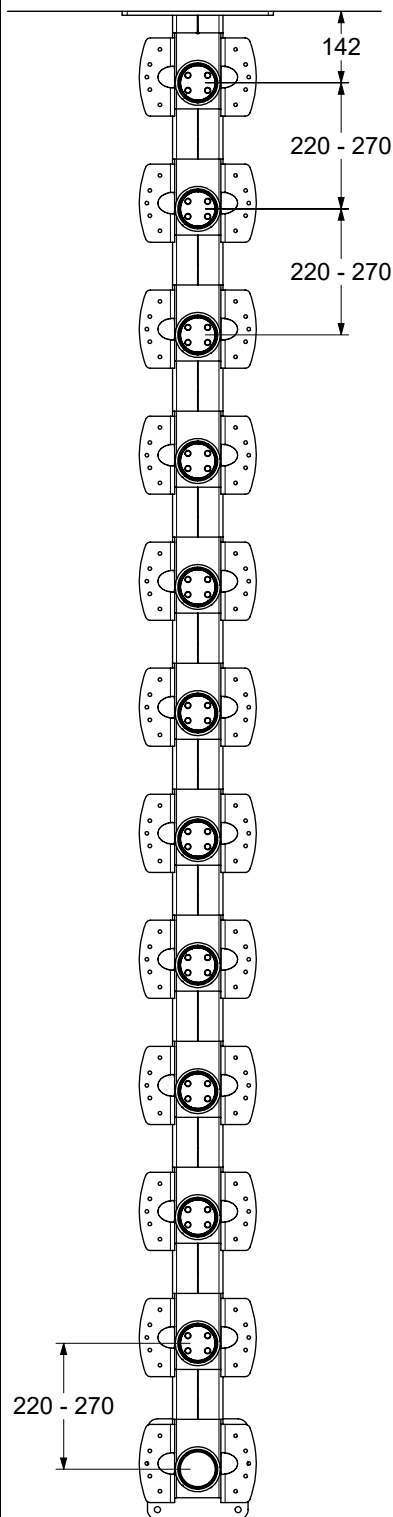
1

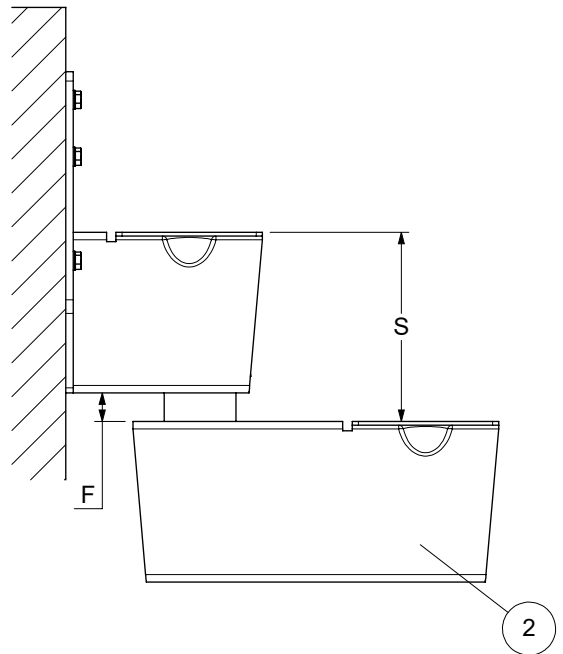
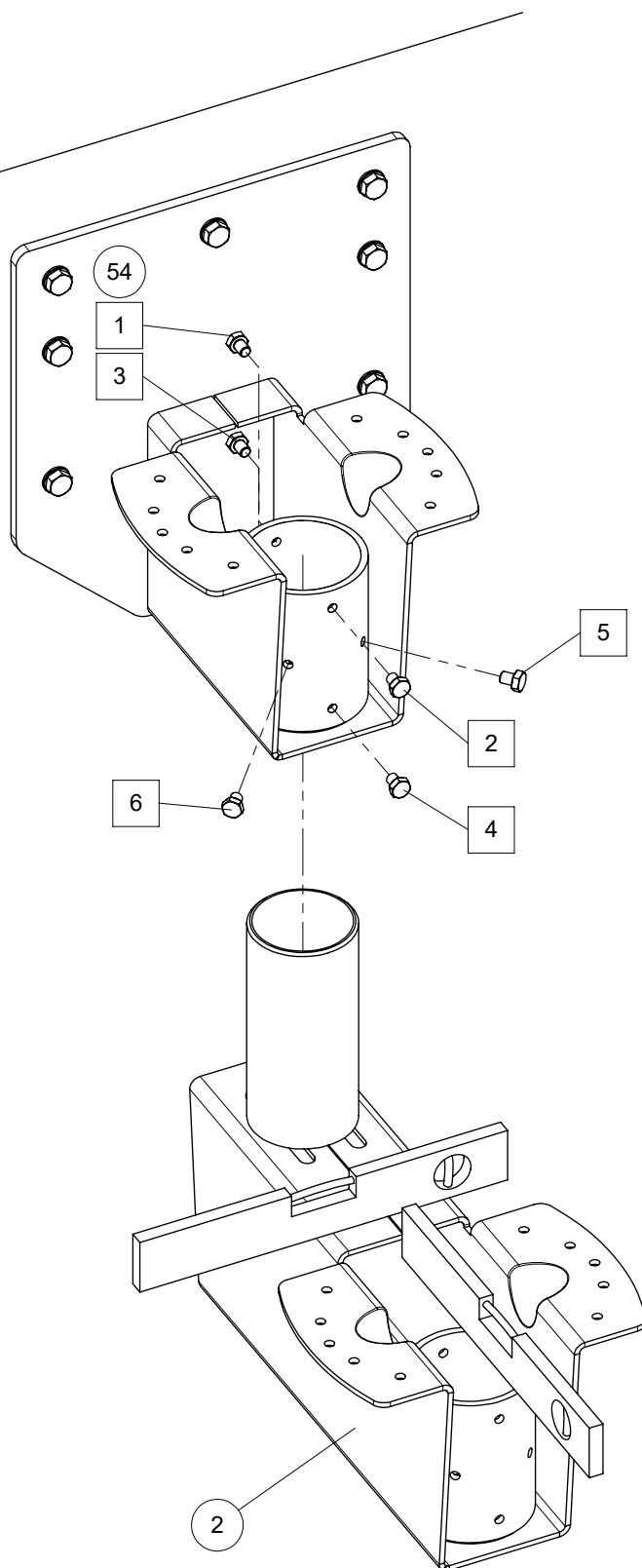


G	D
220 mm	63 mm
230 mm	53 mm
240 mm	43 mm
250 mm	33 mm
260 mm	23 mm
270 mm	13 mm

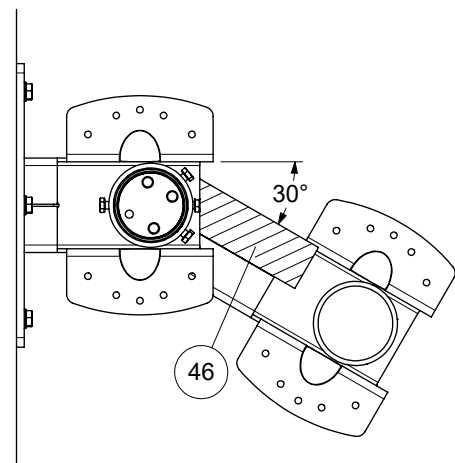
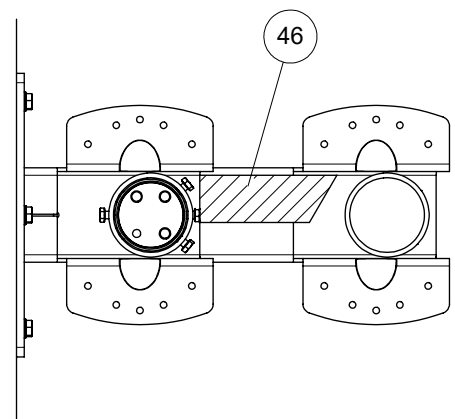


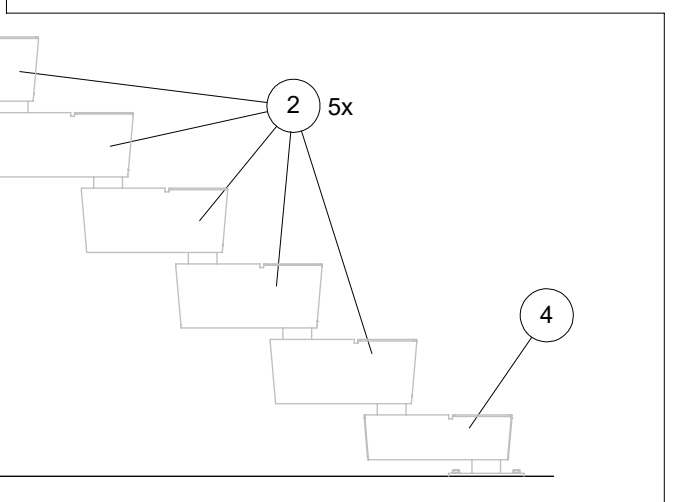
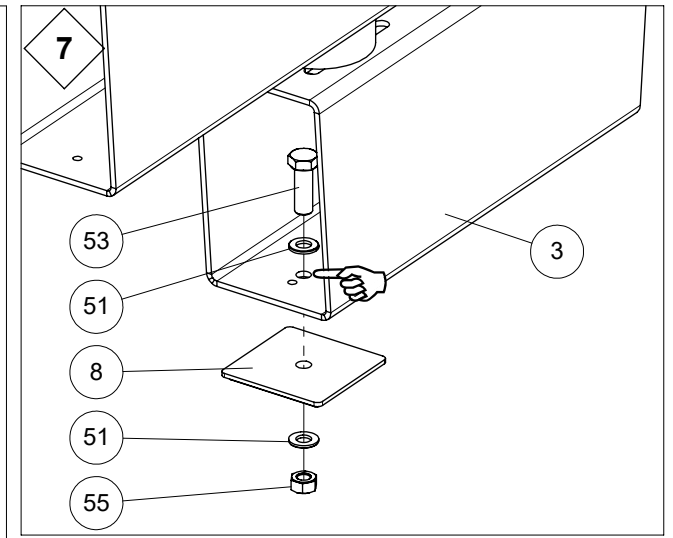
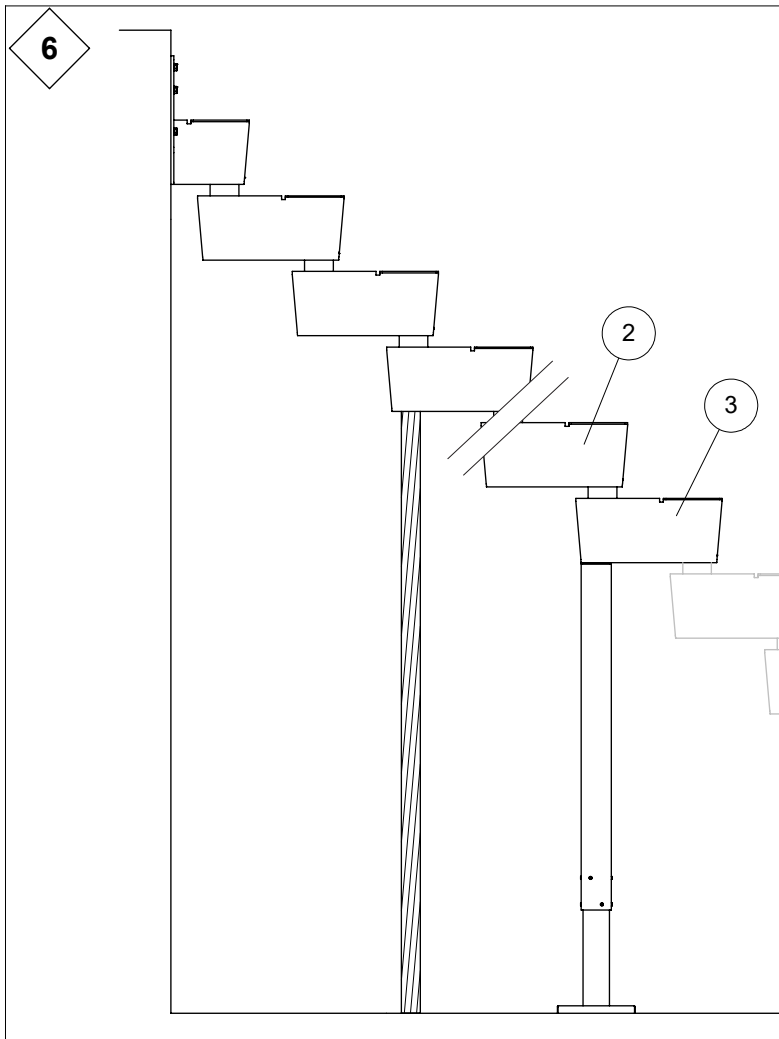
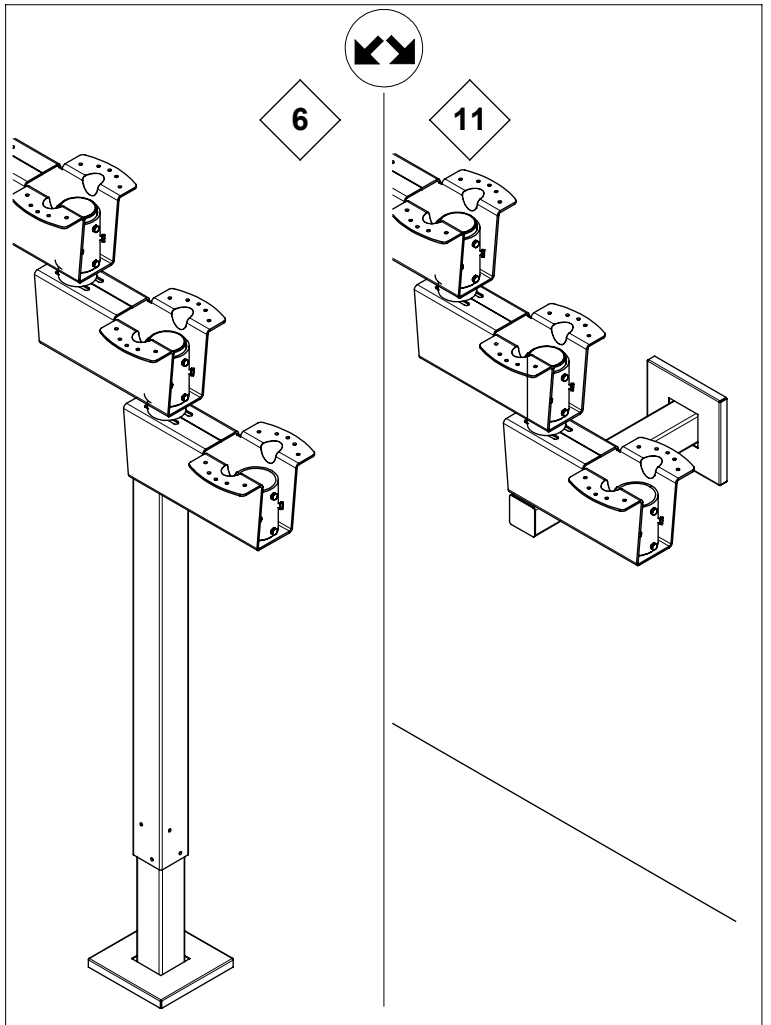
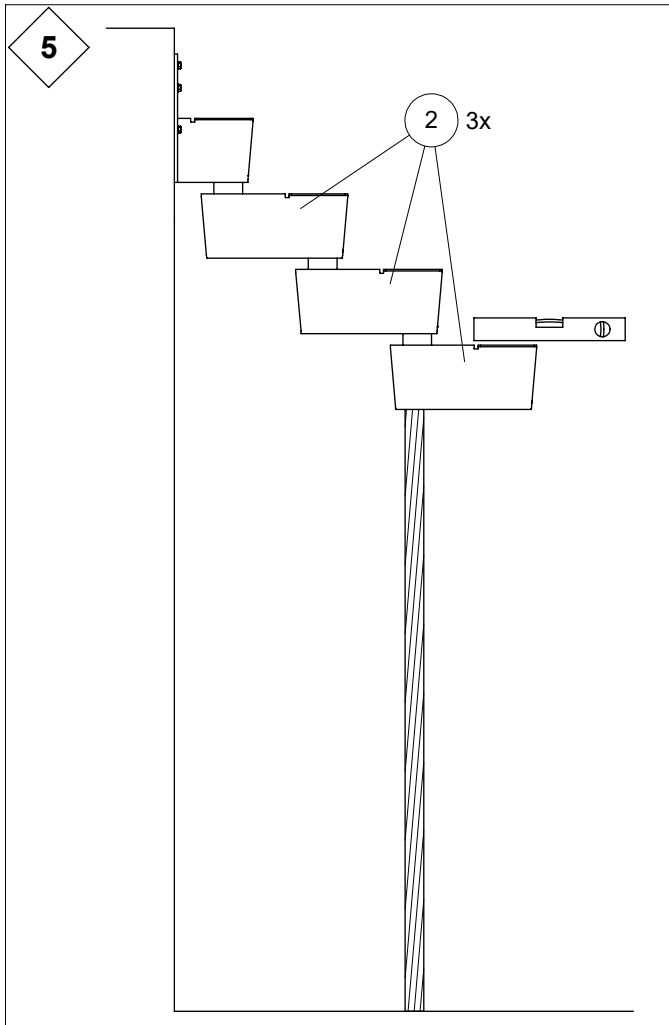


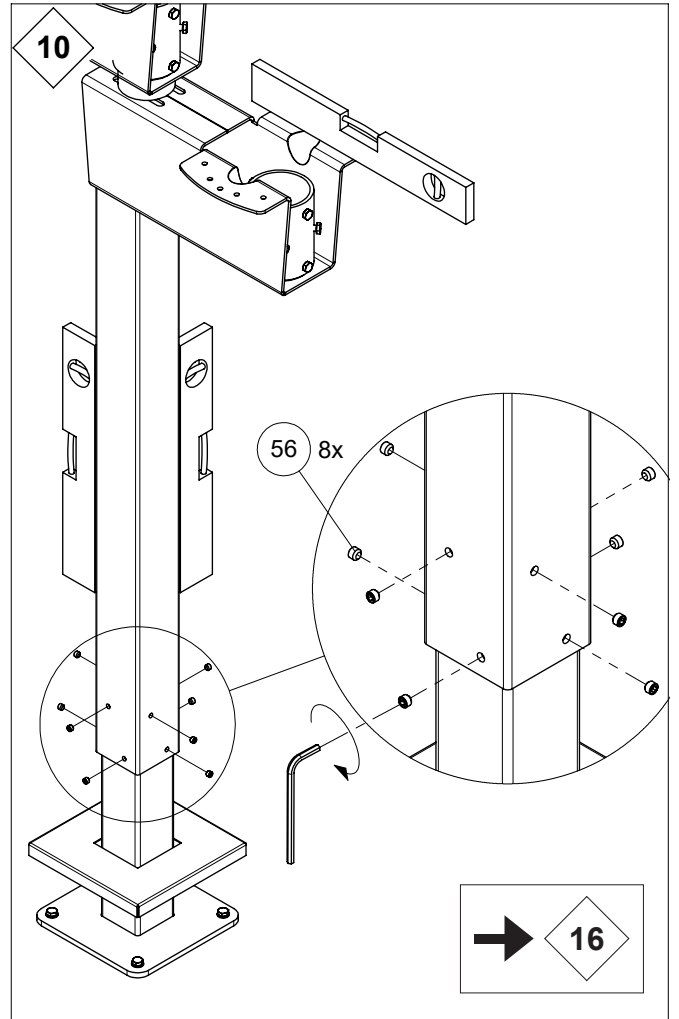
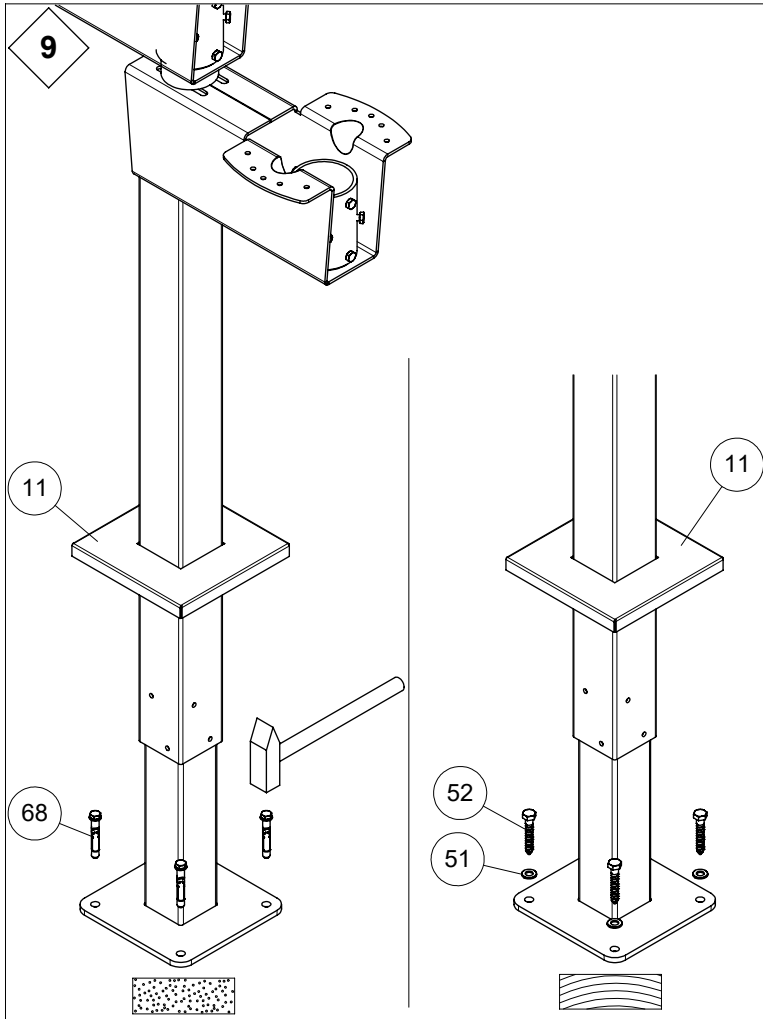
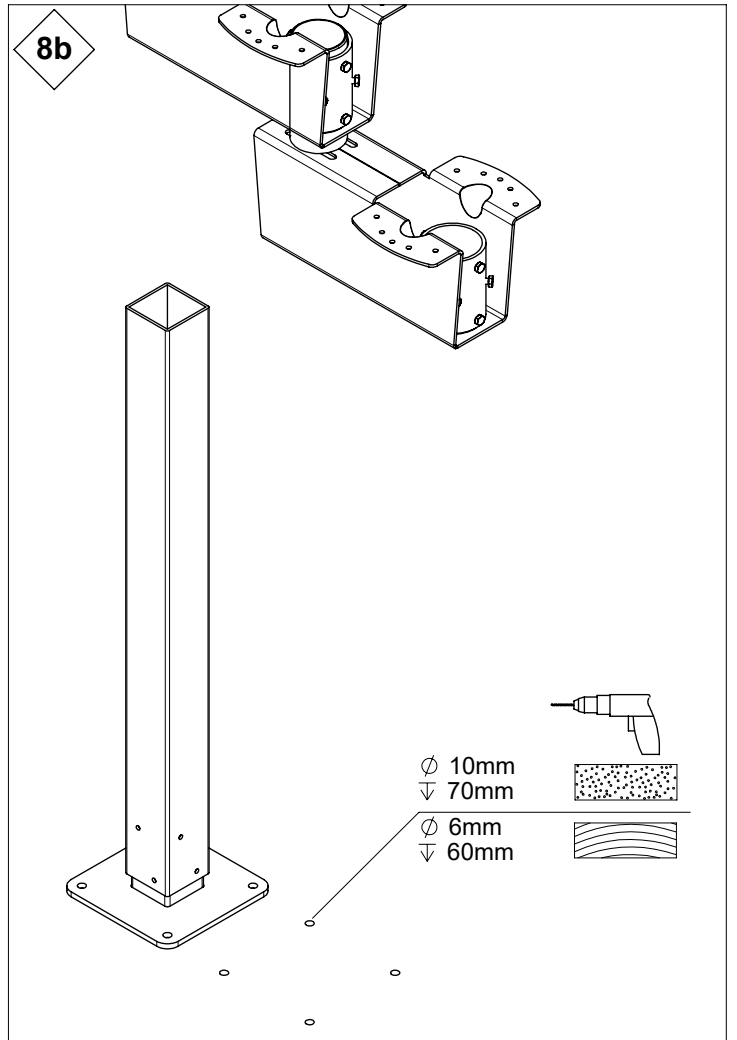
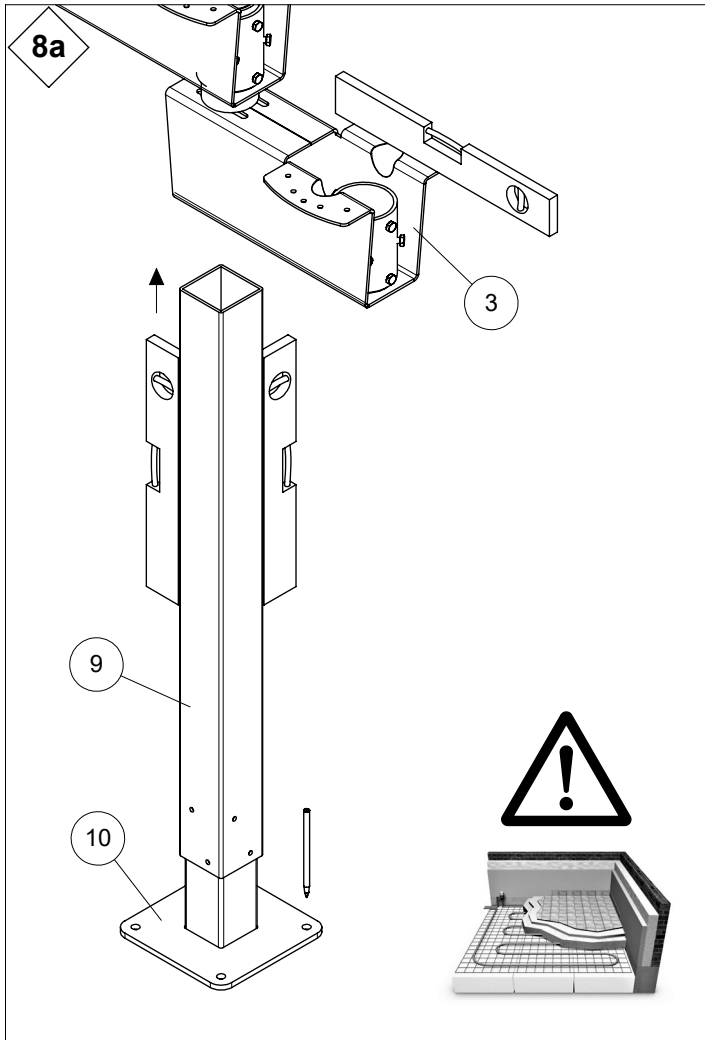




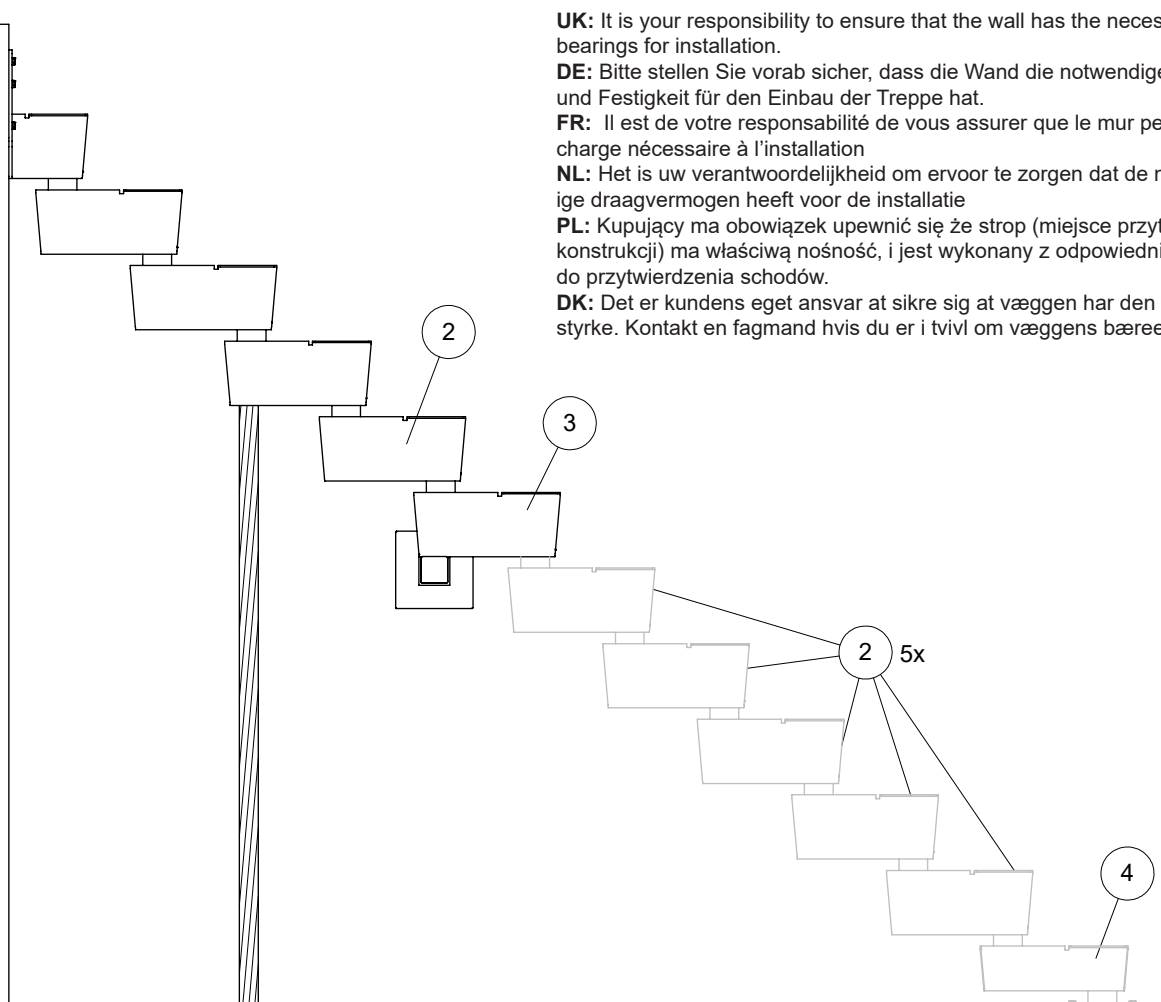
S	F
170 mm	0 mm
180 mm	10 mm
190 mm	20 mm
200 mm	30 mm
210 mm	40 mm







11



UK: It is your responsibility to ensure that the wall has the necessary load bearings for installation.

DE: Bitte stellen Sie vorab sicher, dass die Wand die notwendige Tragfähigkeit und Festigkeit für den Einbau der Treppe hat.

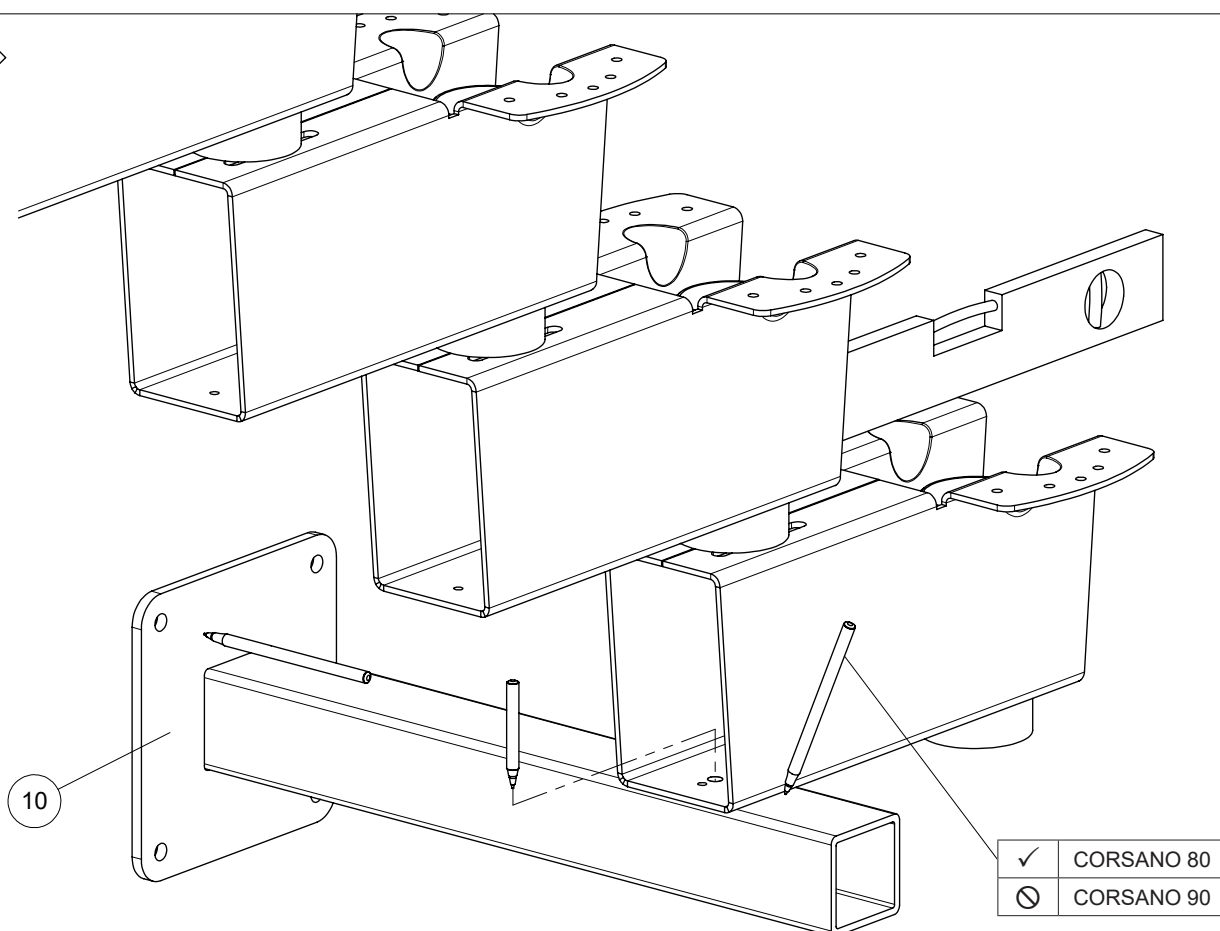
FR: Il est de votre responsabilité de vous assurer que le mur peut supporter la charge nécessaire à l'installation

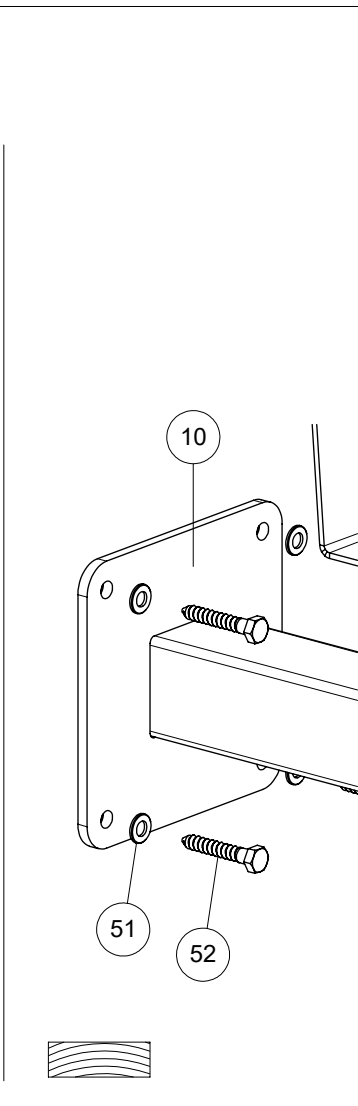
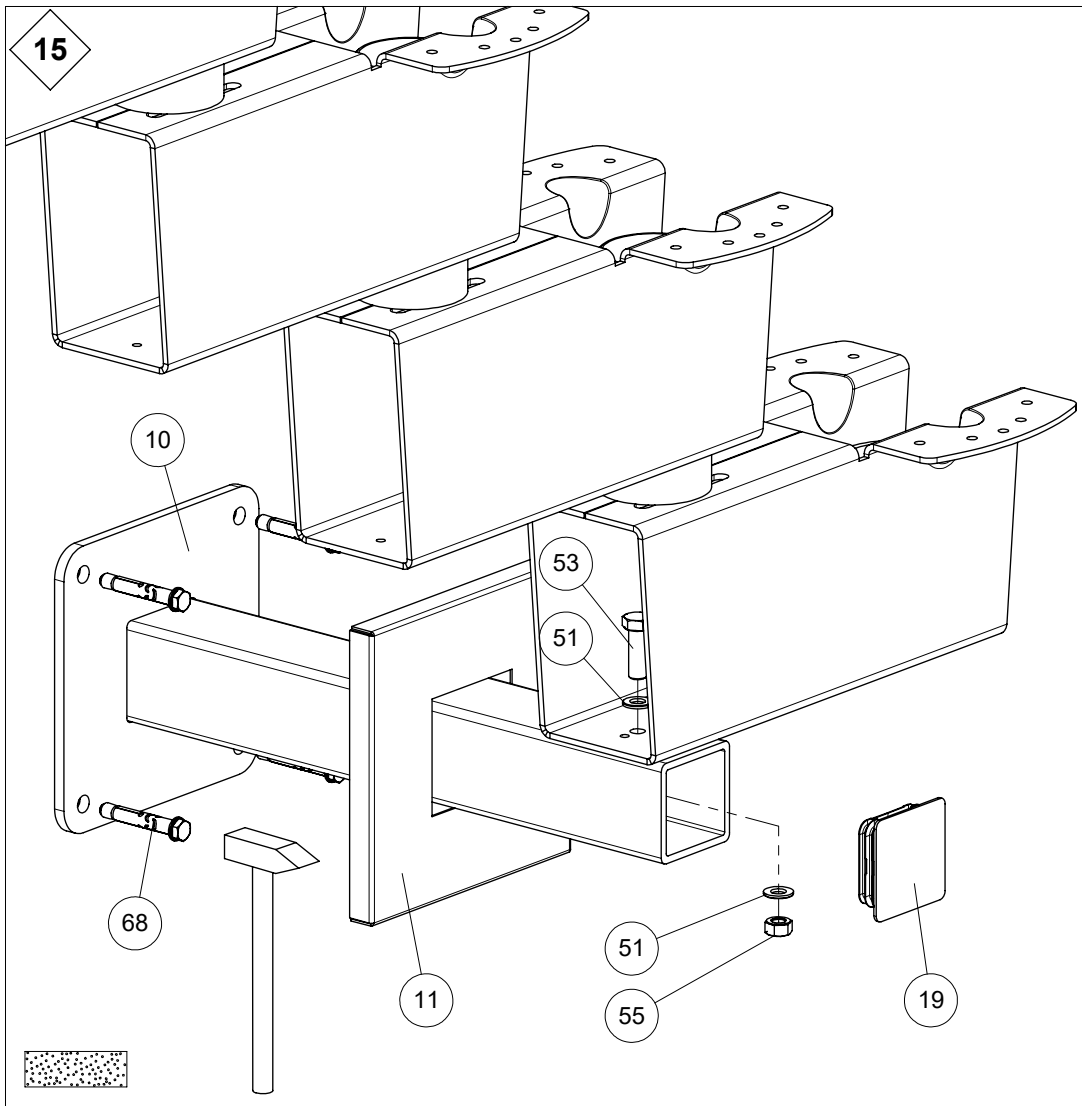
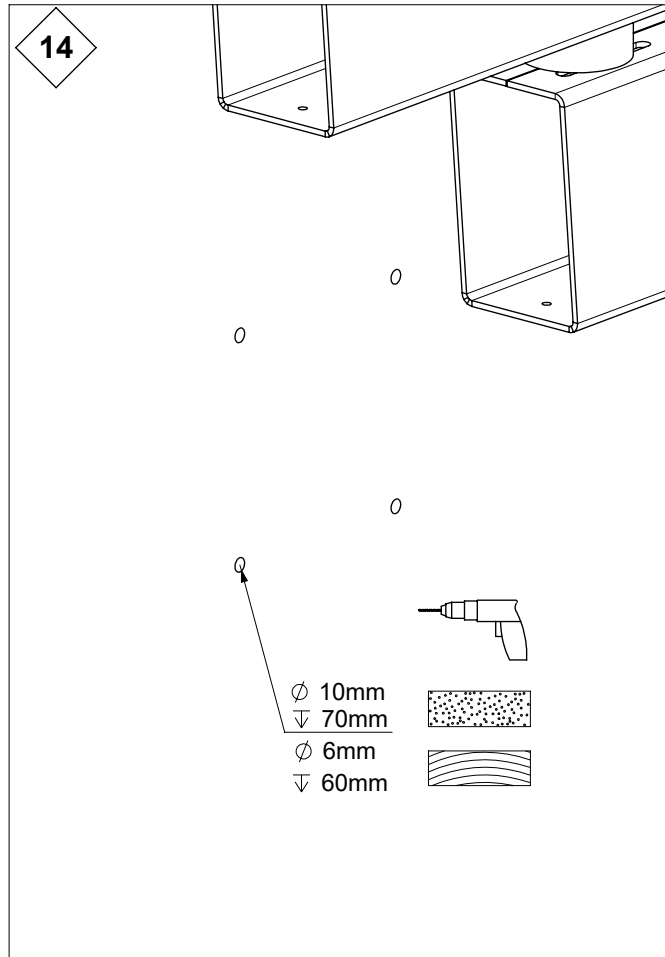
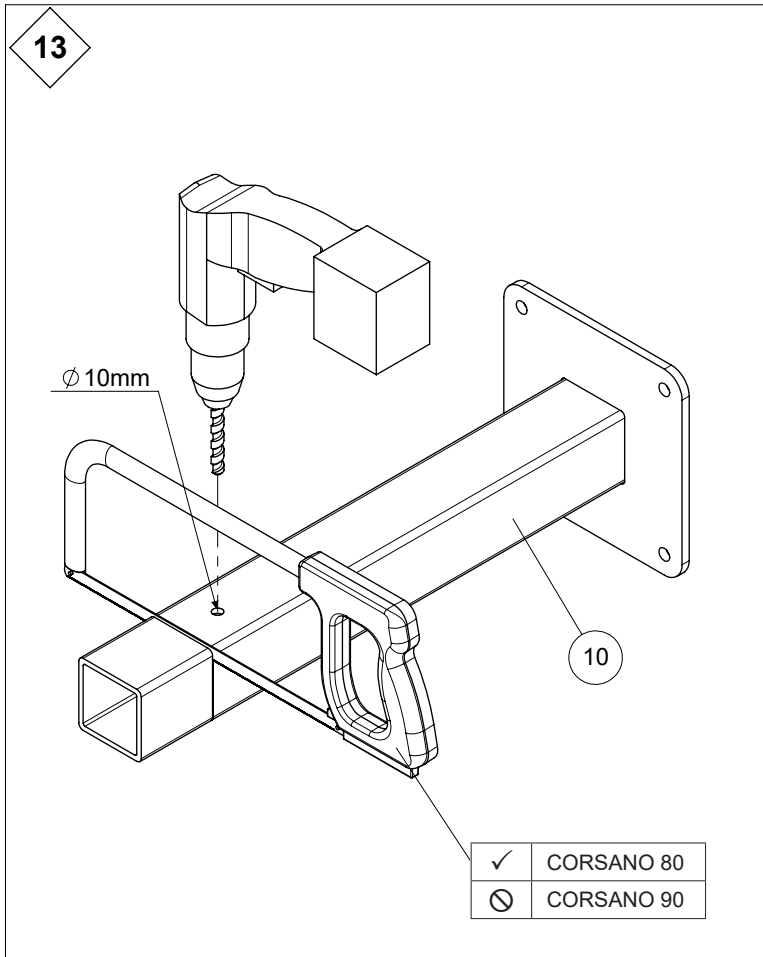
NL: Het is uw verantwoordelijkheid om ervoor te zorgen dat de muur het nodige draagvermogen heeft voor de installatie

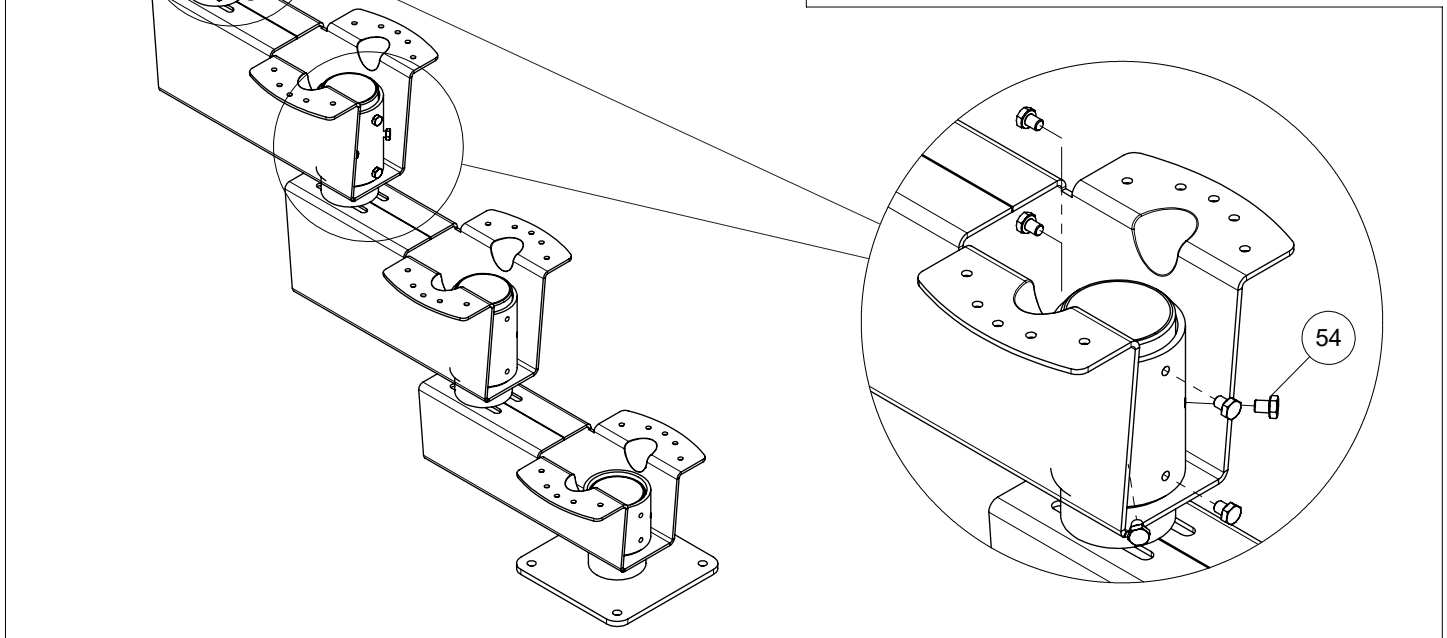
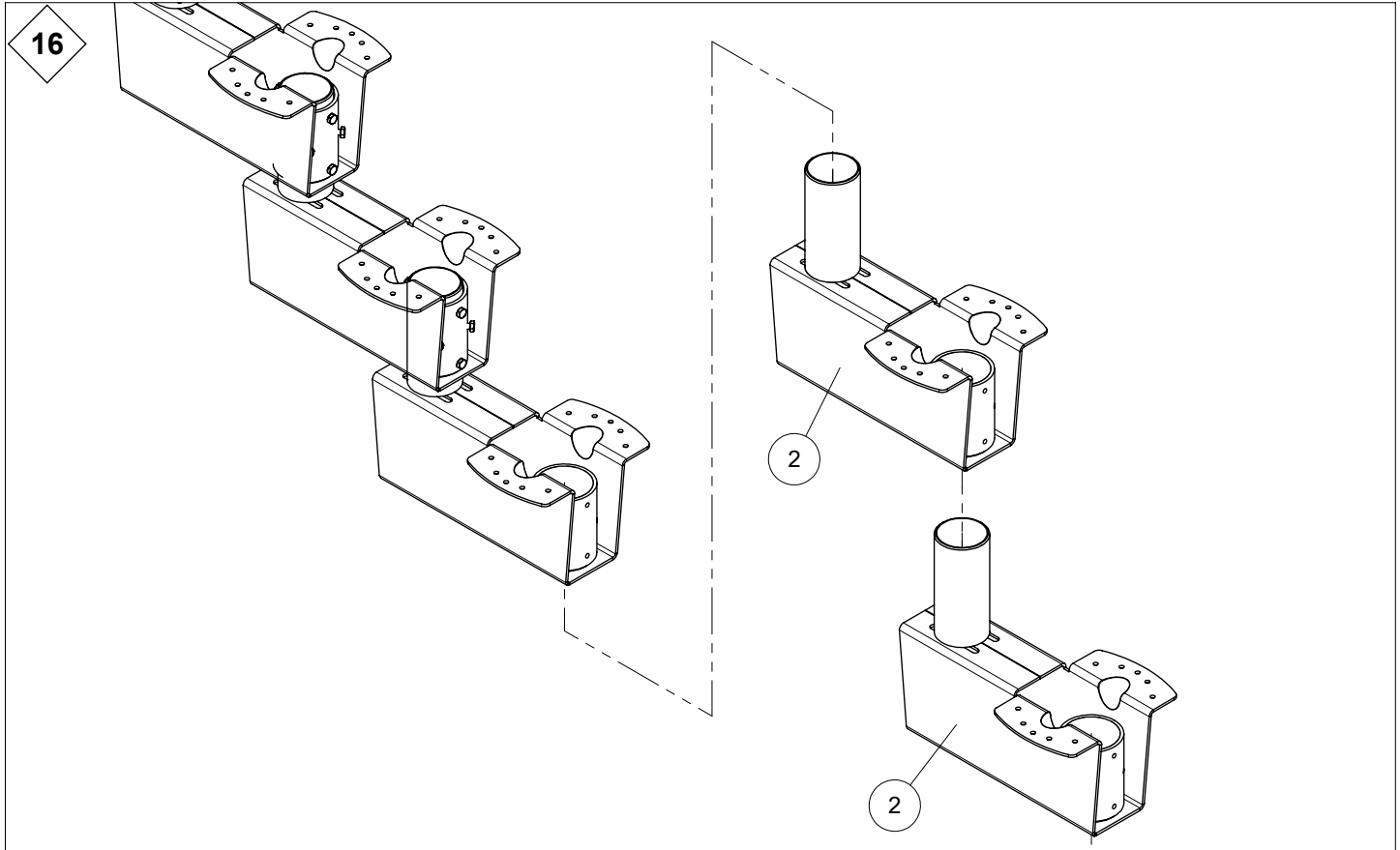
PL: Kupujący ma obowiązek upewnić się że strop (miejsce przytwierdzenia konstrukcji) ma właściwą nośność, i jest wykonany z odpowiednich materiałów, do przytwierdzenia schodów.

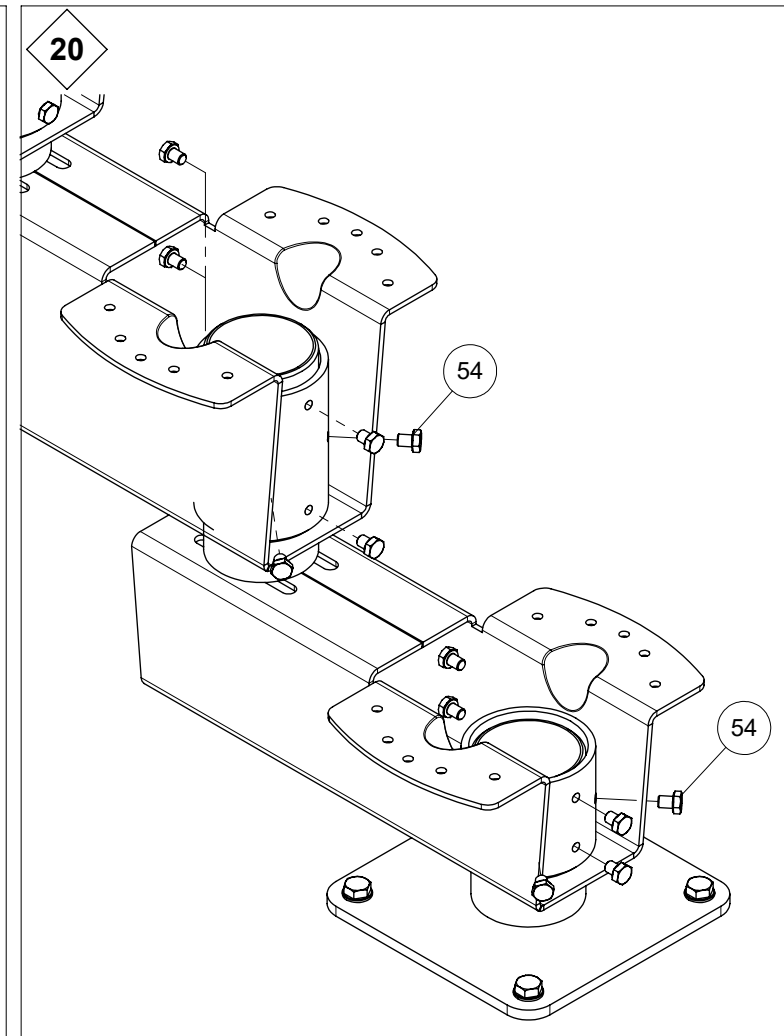
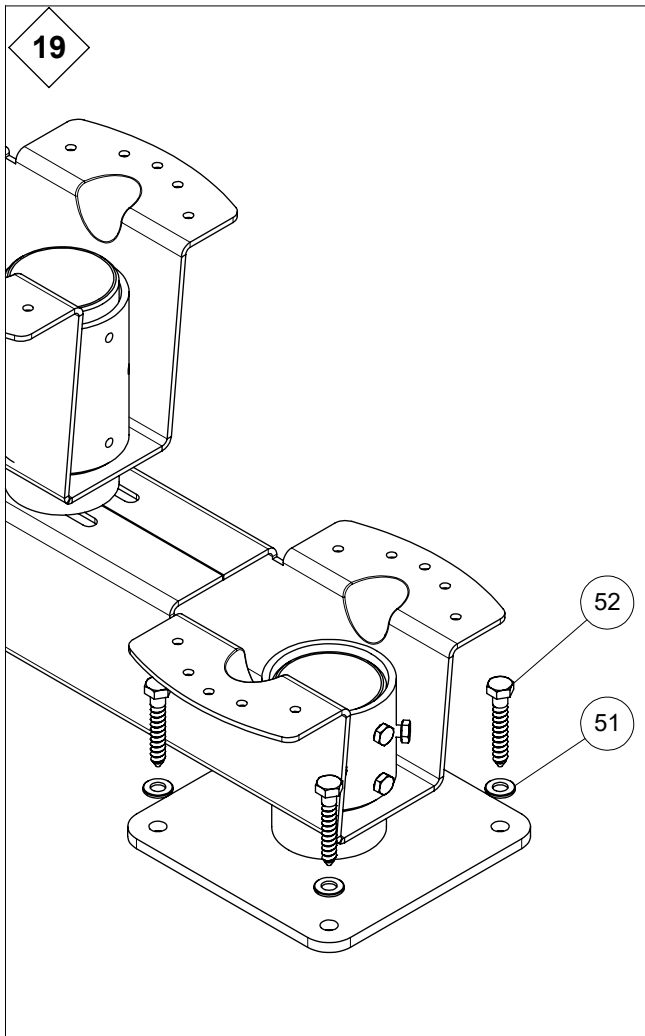
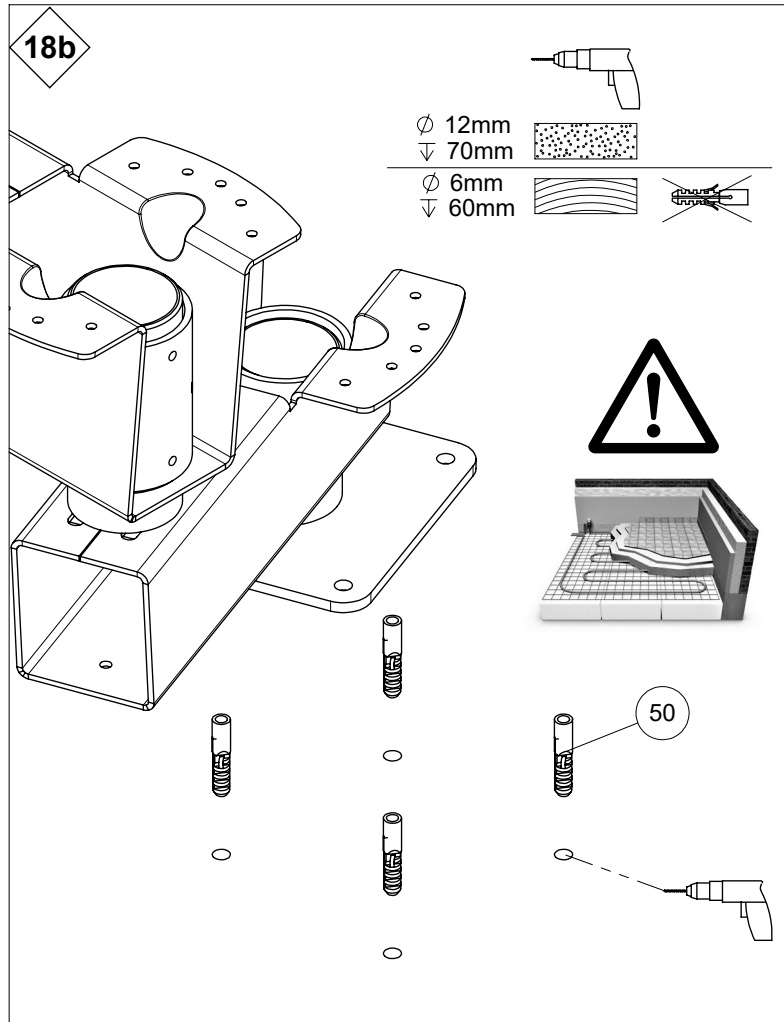
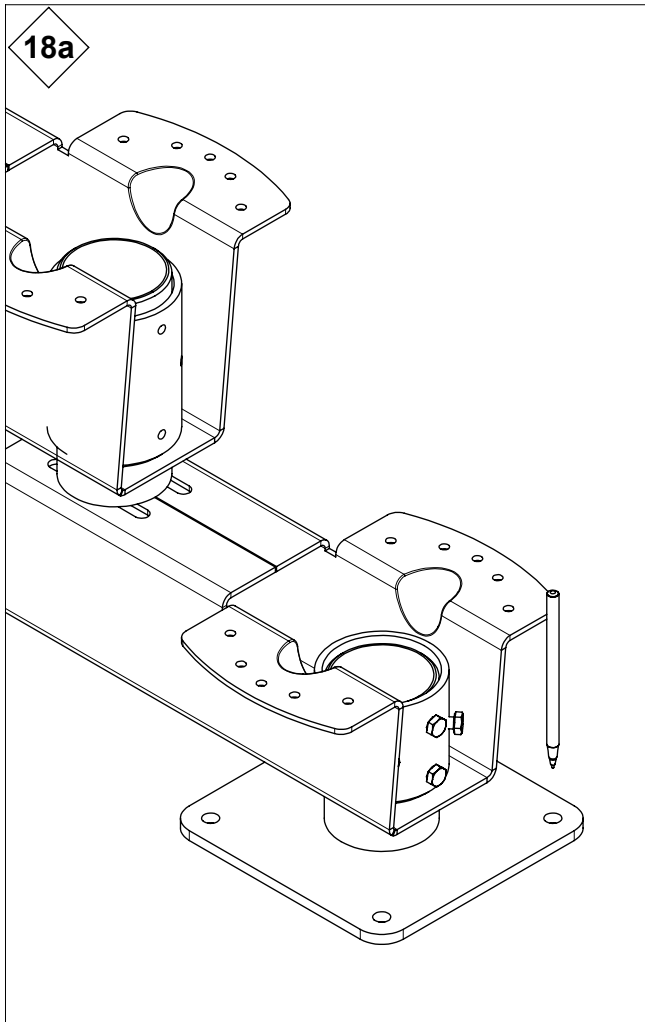
DK: Det er kundens eget ansvar at sikre sig at væggen har den fornødne styrke. Kontakt en fagmand hvis du er i tvivl om væggens bæreevne.

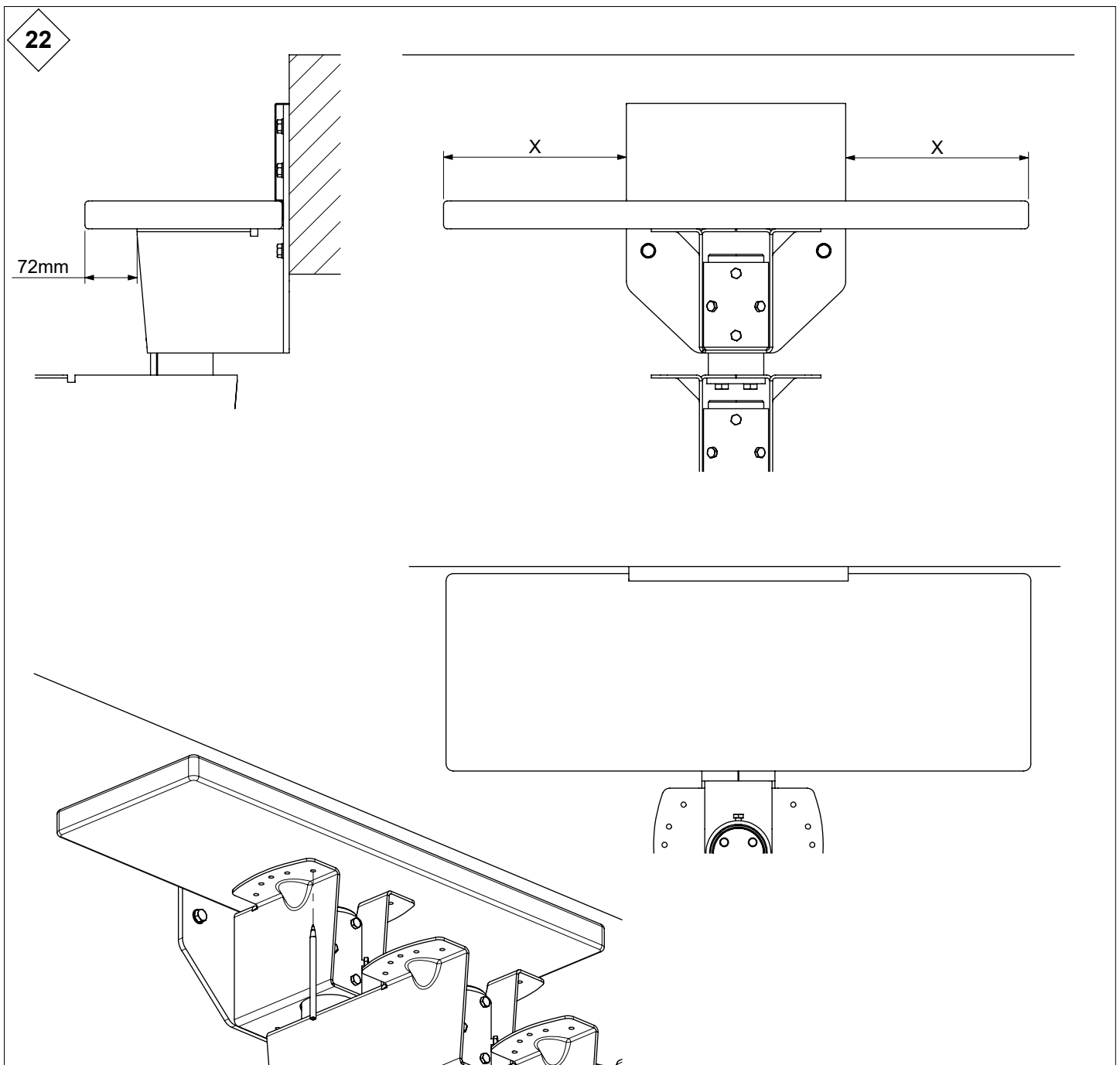
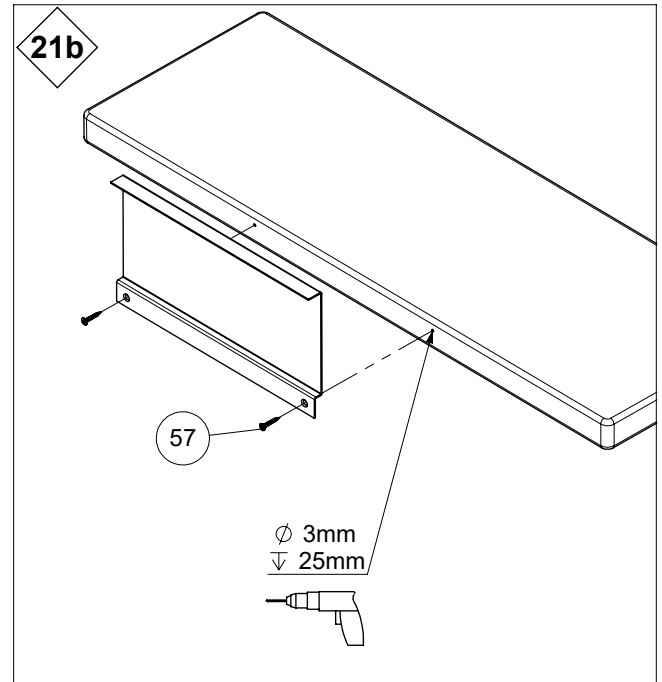
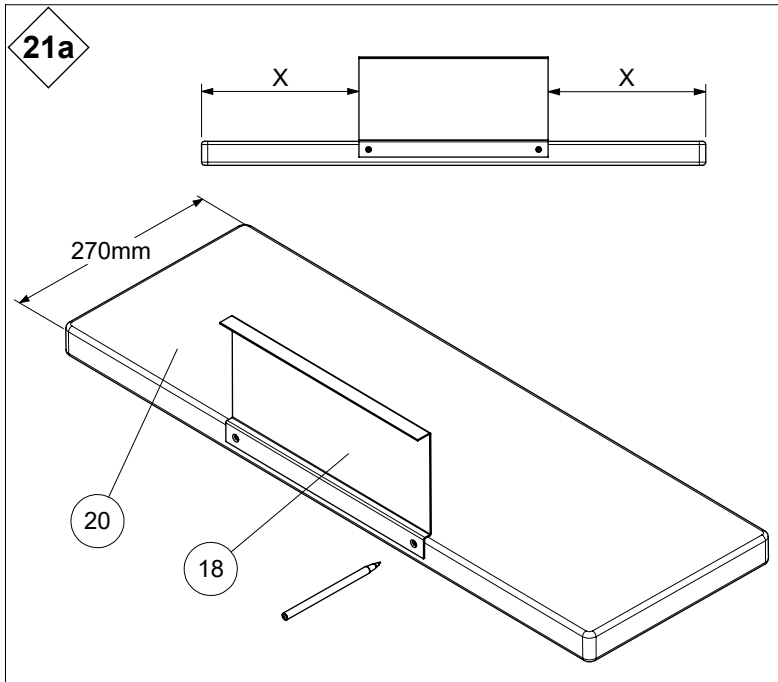
12



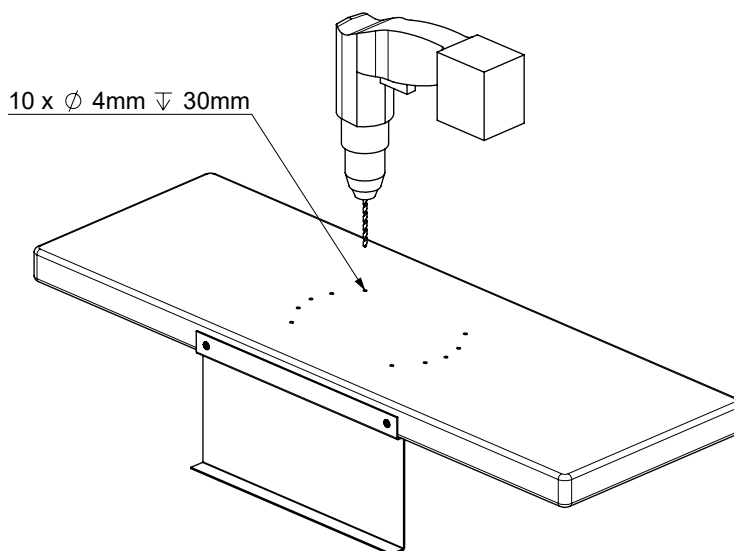




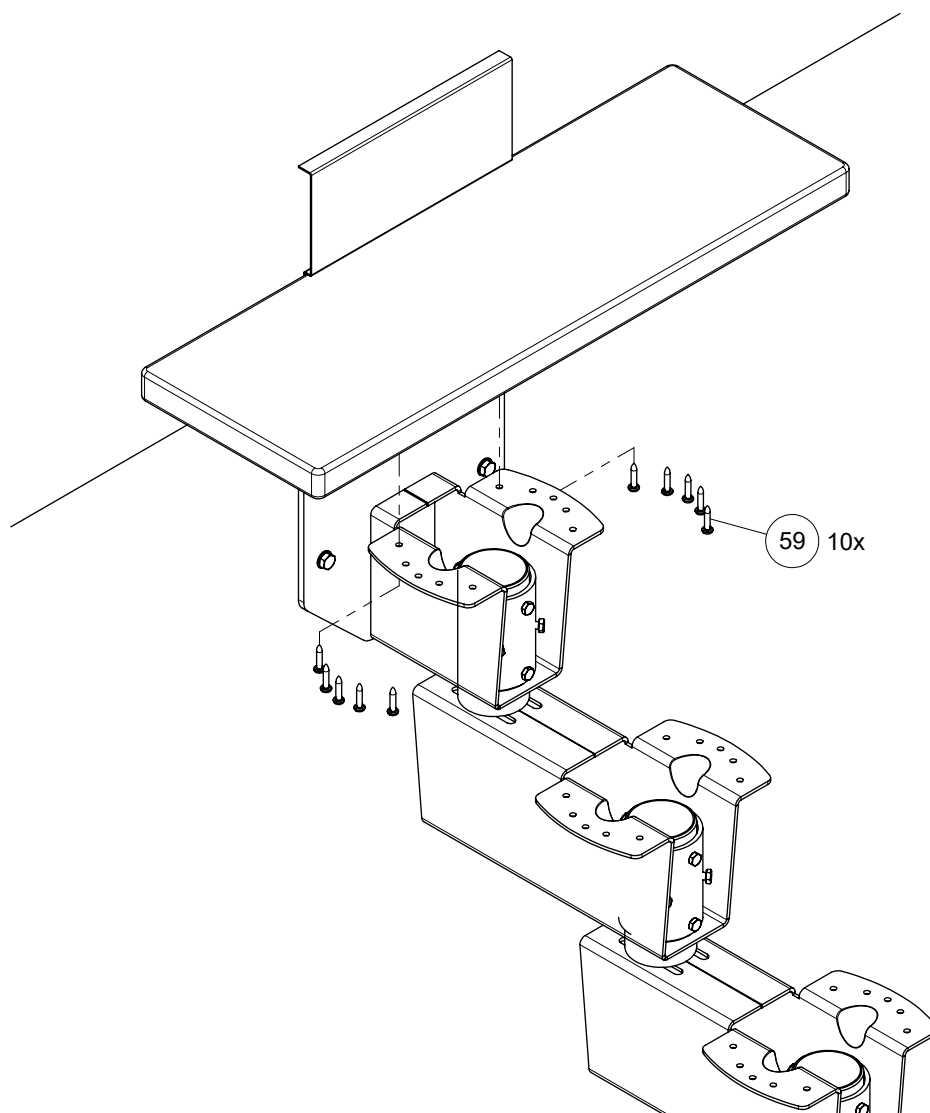




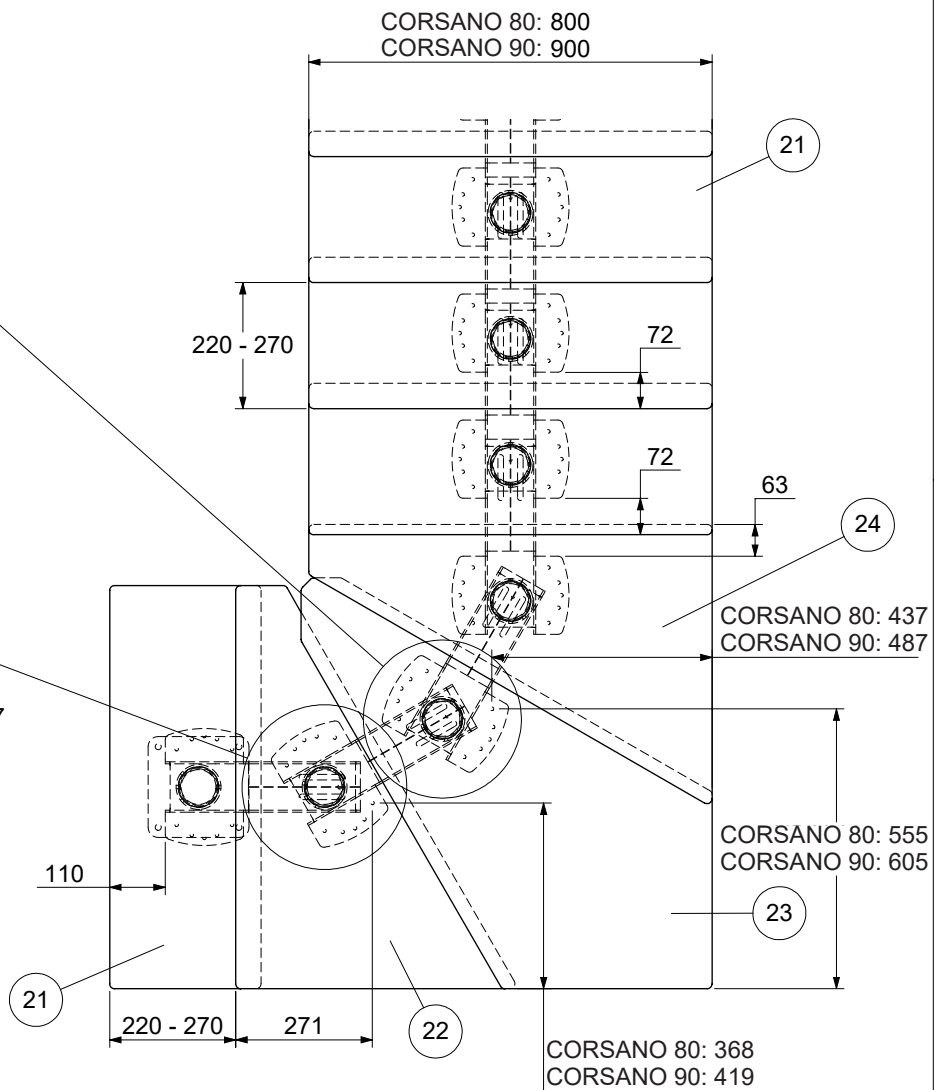
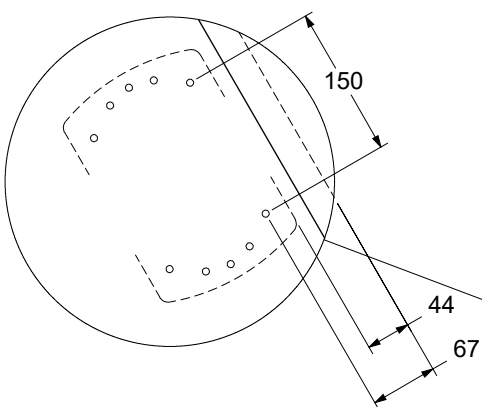
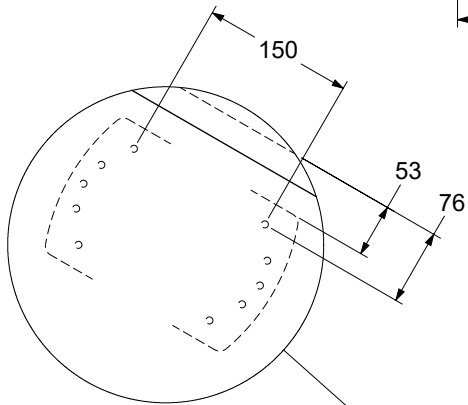
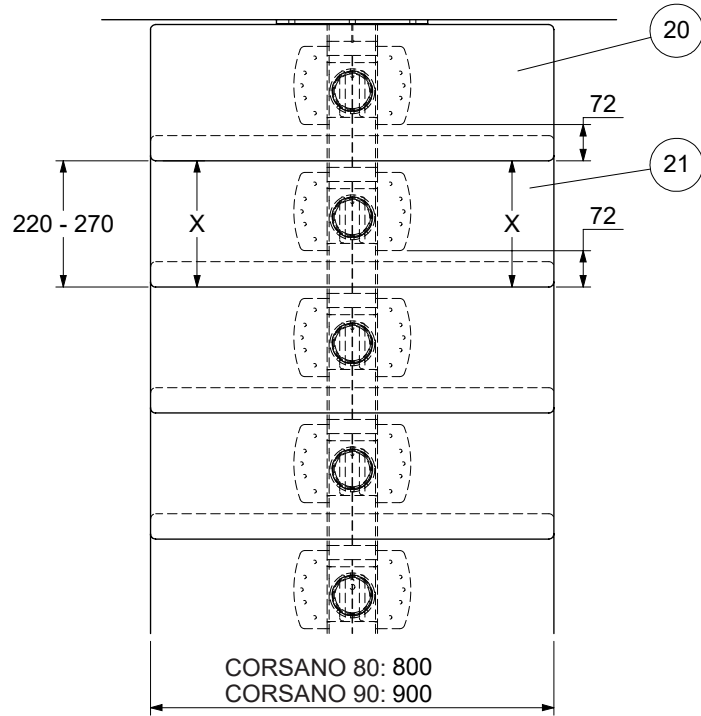
23



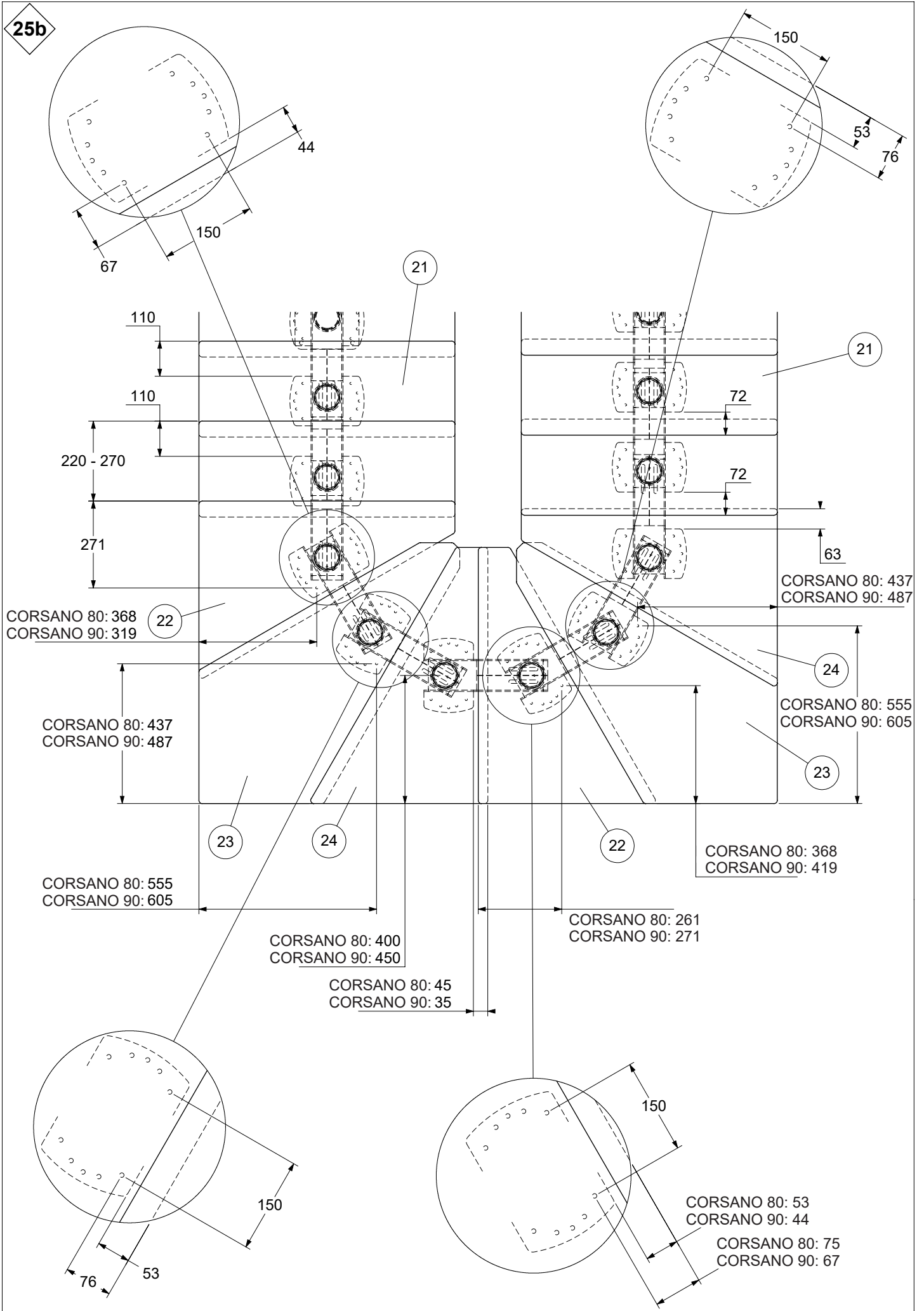
24

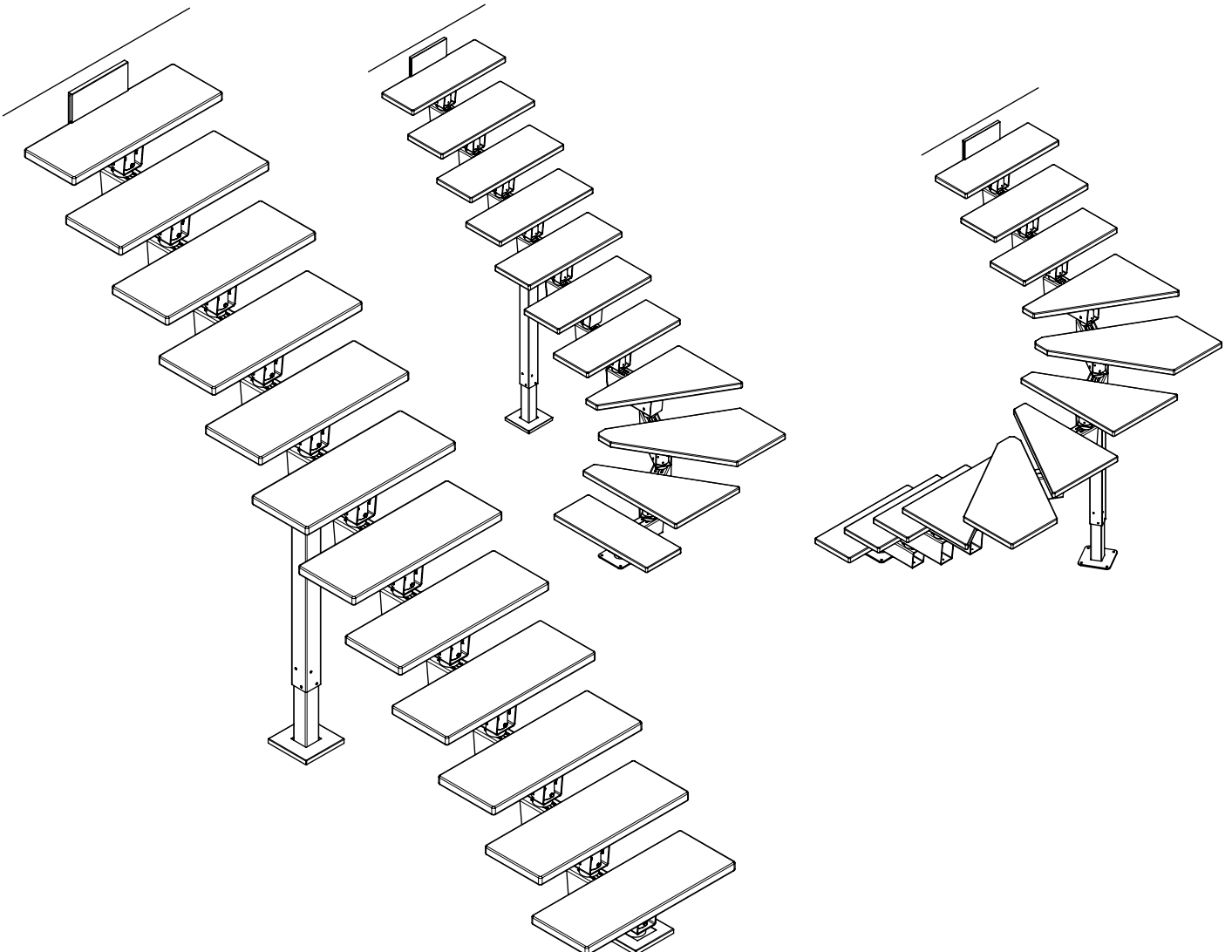
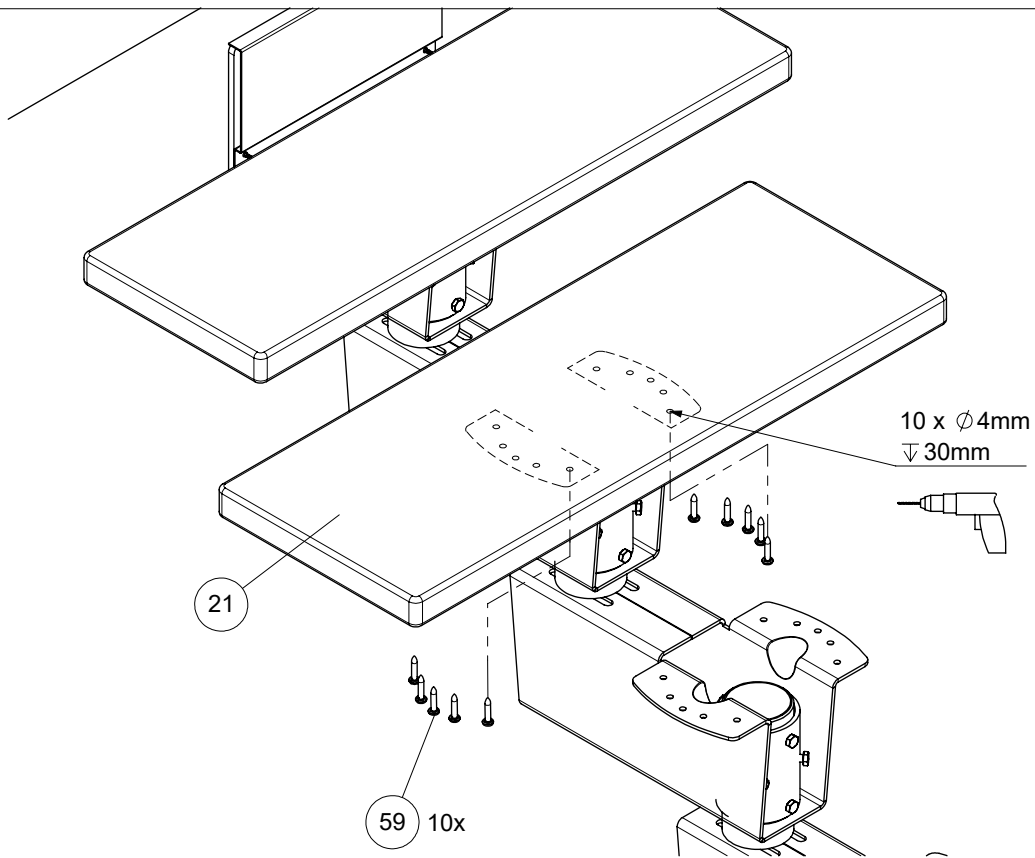


25a

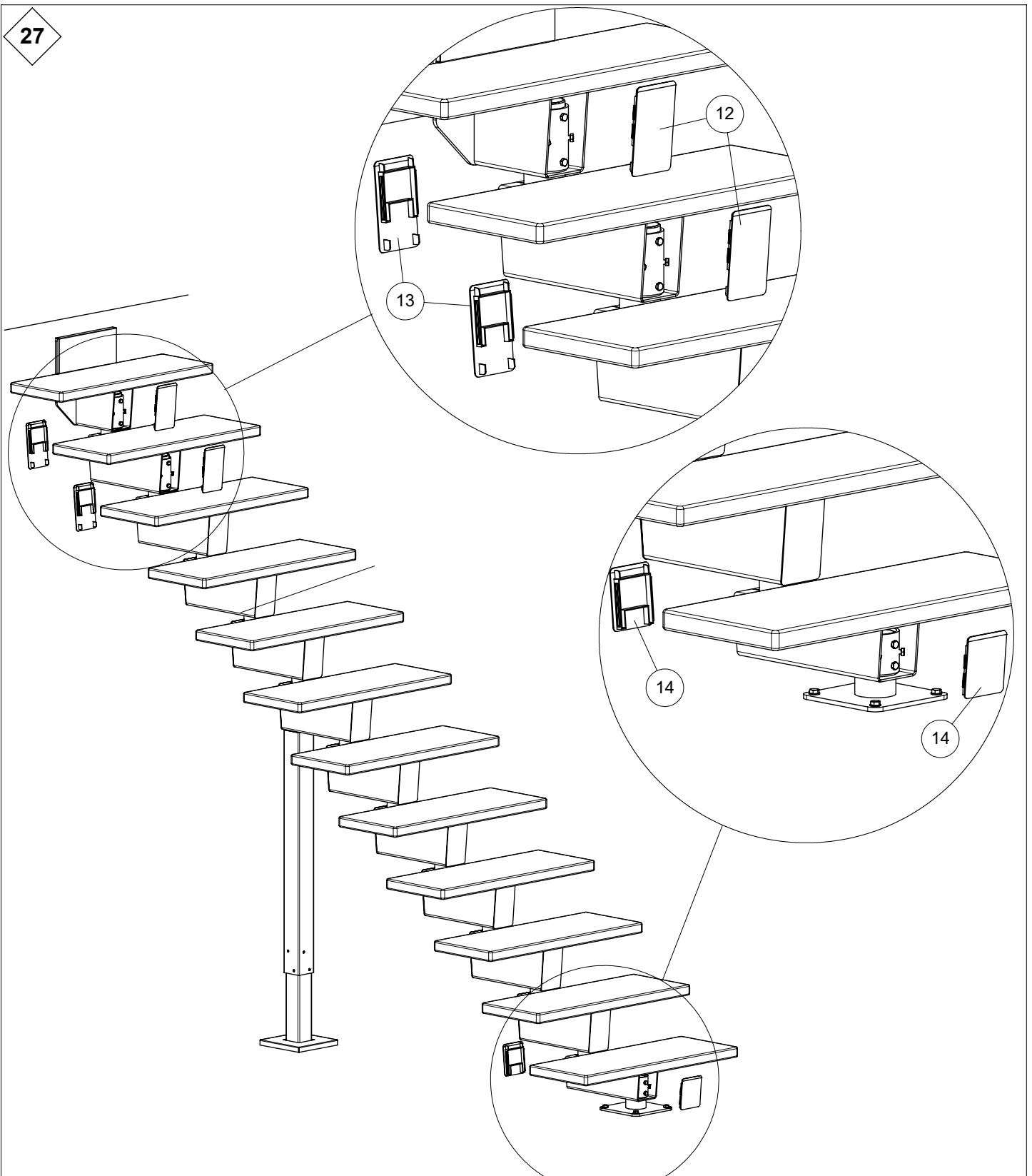


25b

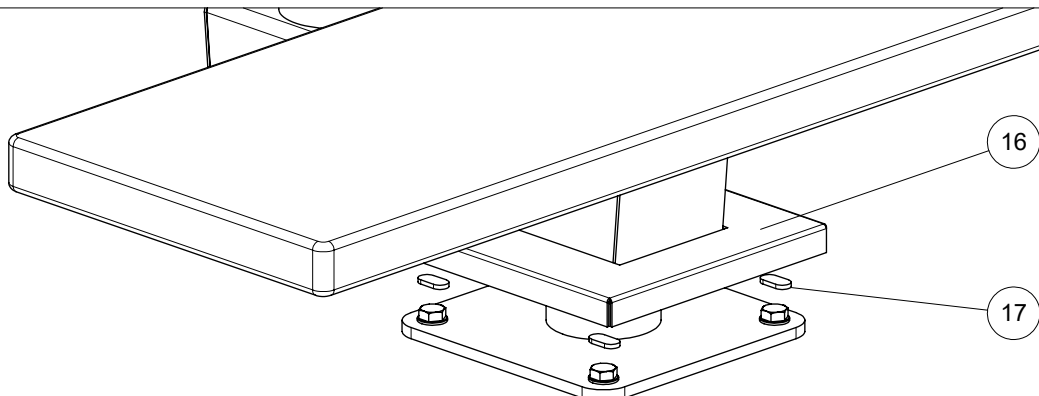


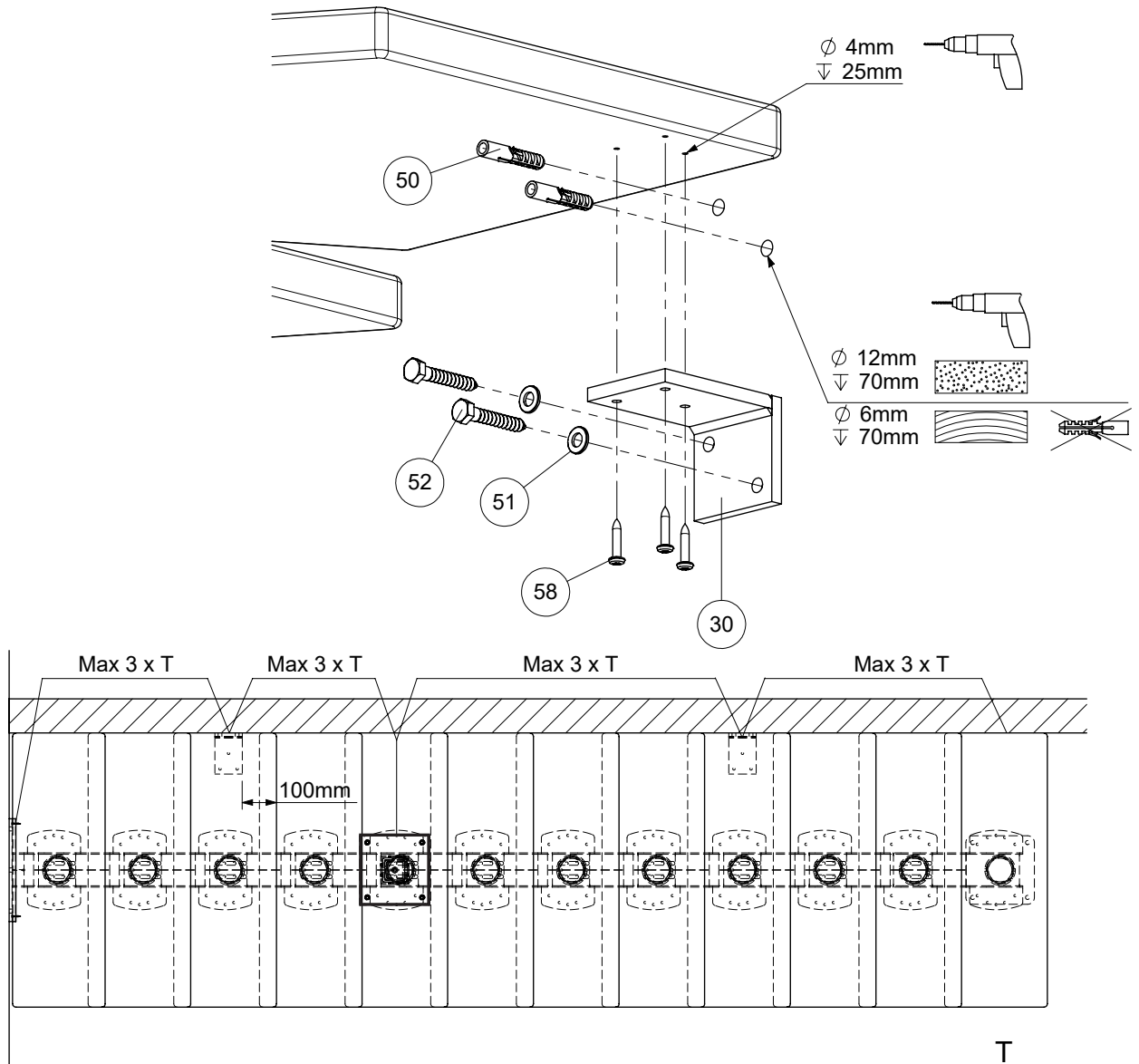


27



28





T

11	10	9	8	7	6	5	4	3	2	1
----	----	---	---	---	---	---	---	---	---	---

11

12	11	10	9	8	7	6	5	4	3	2	1
----	----	----	---	---	---	---	---	---	---	---	---

12

13	12	11	10	9	8	7	6	5	4	3	2	1
----	----	----	----	---	---	---	---	---	---	---	---	---

13

14	13	12	11	10	9	8	7	6	5	4	3	2	1
----	----	----	----	----	---	---	---	---	---	---	---	---	---

14

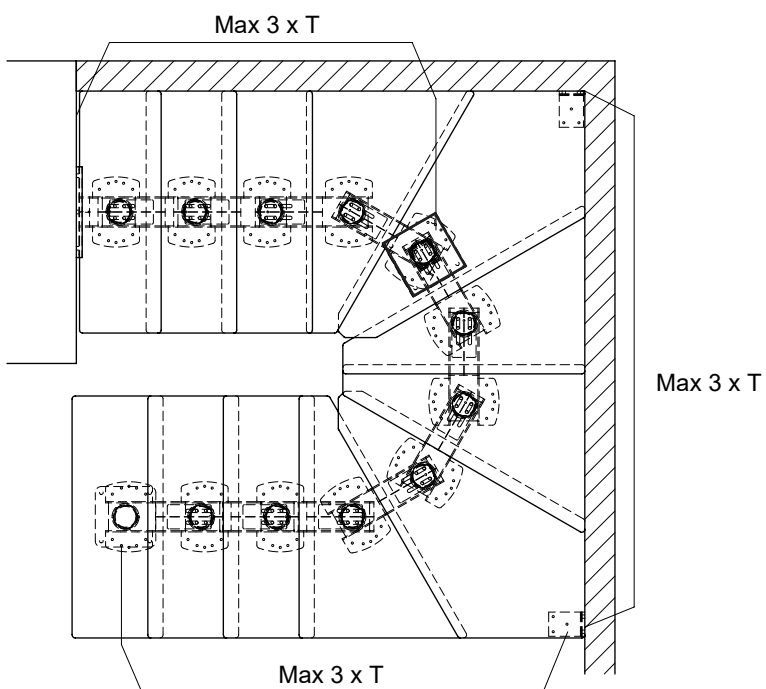
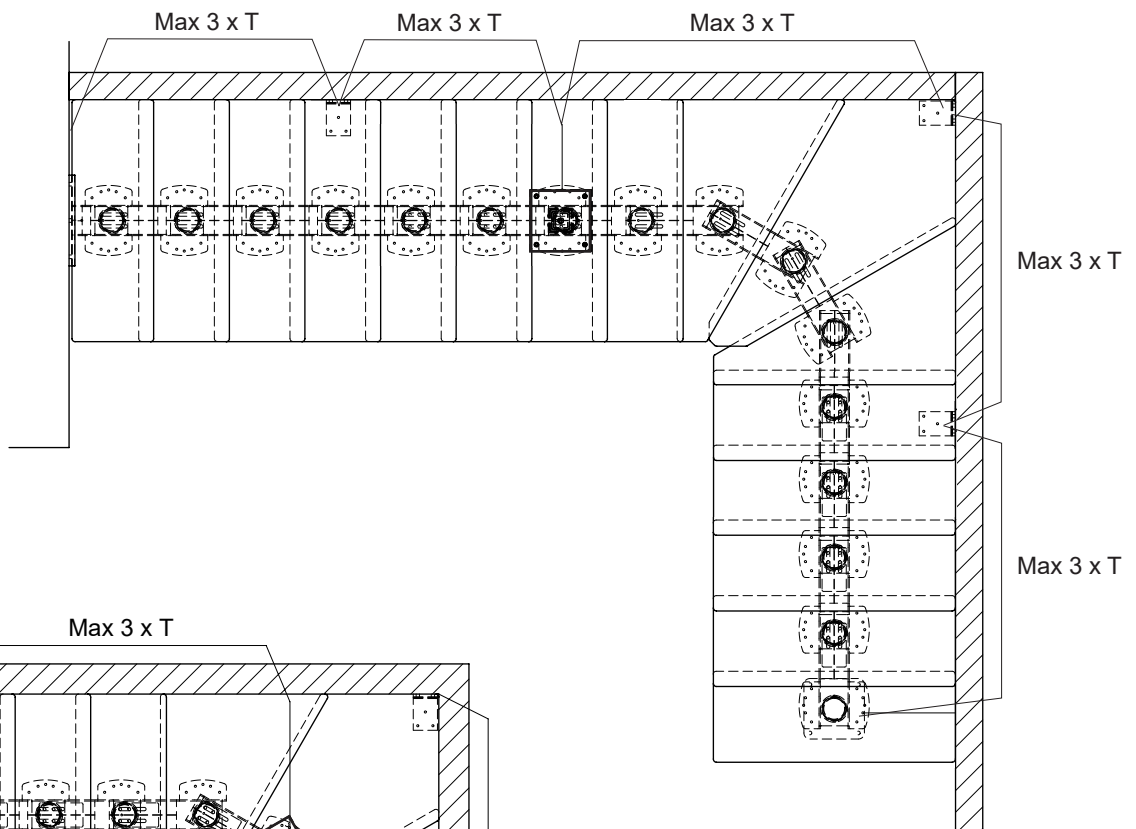
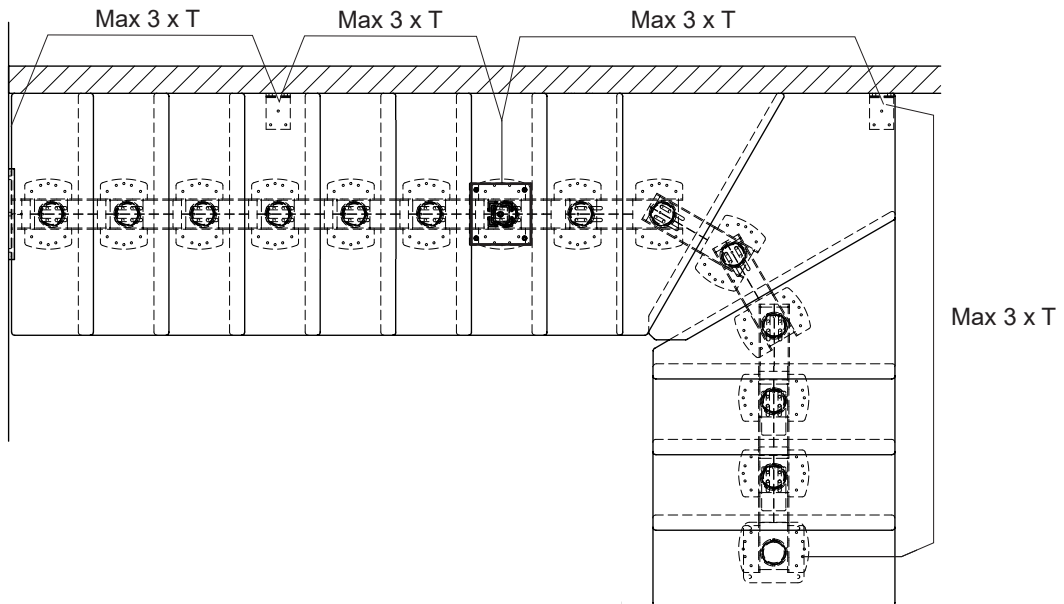
15	14	13	12	11	10	9	8	7	6	5	4	3	2	1
----	----	----	----	----	----	---	---	---	---	---	---	---	---	---

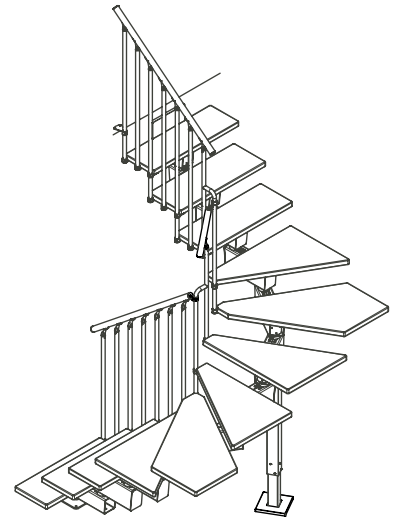
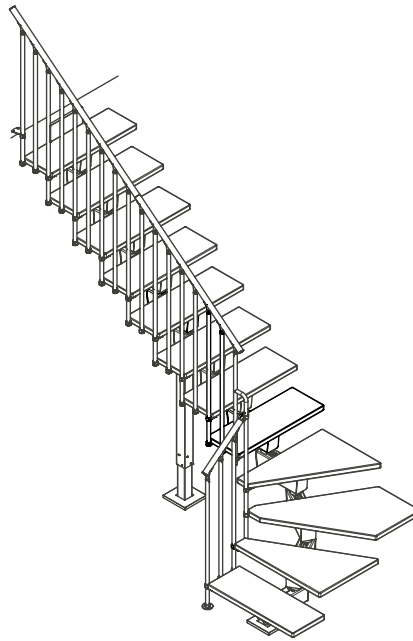
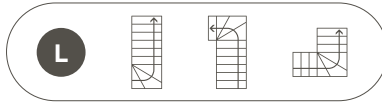
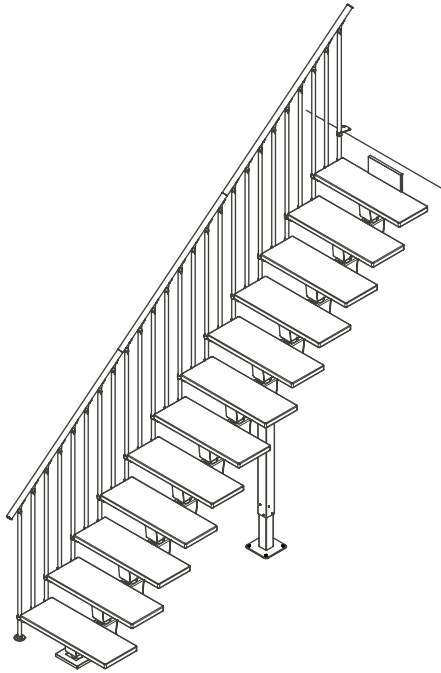
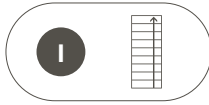
15

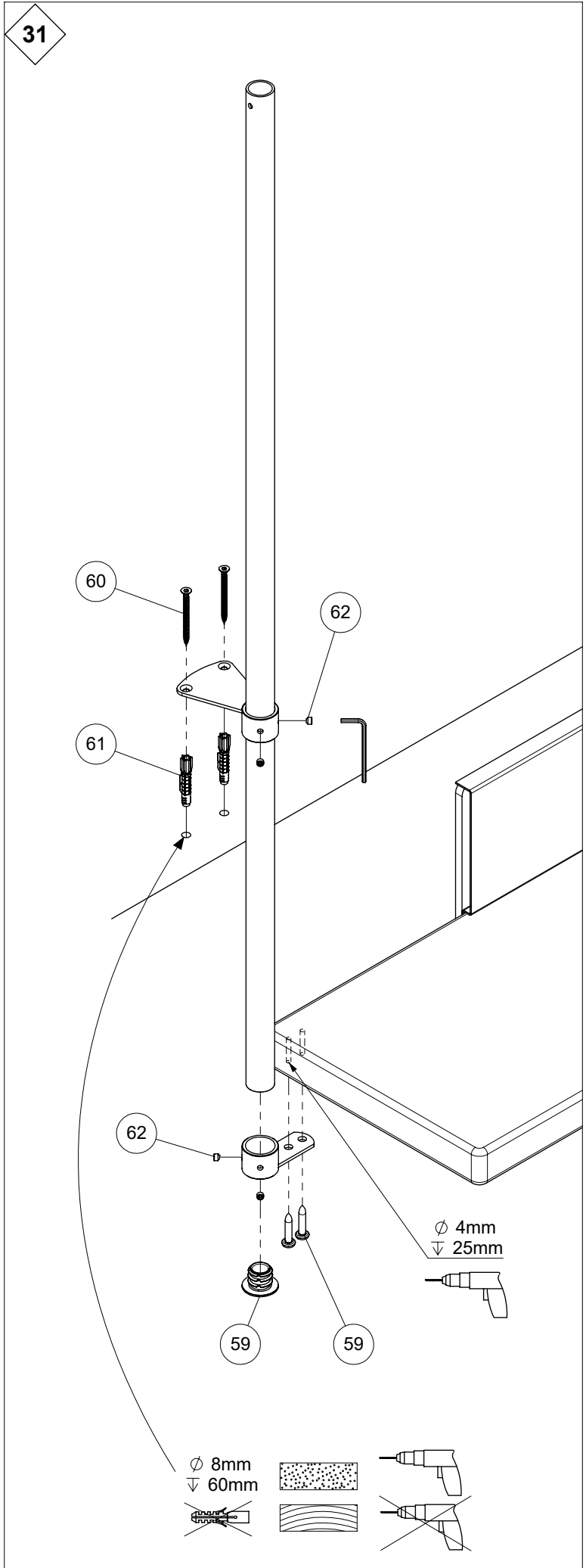
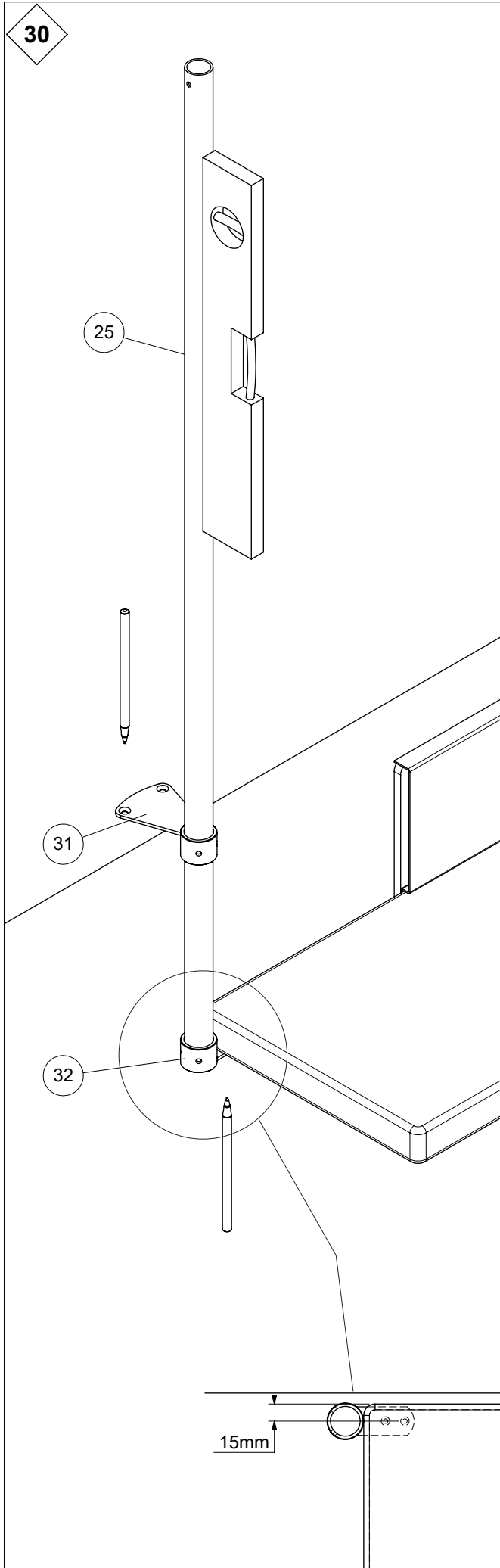
16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1
----	----	----	----	----	----	----	---	---	---	---	---	---	---	---	---

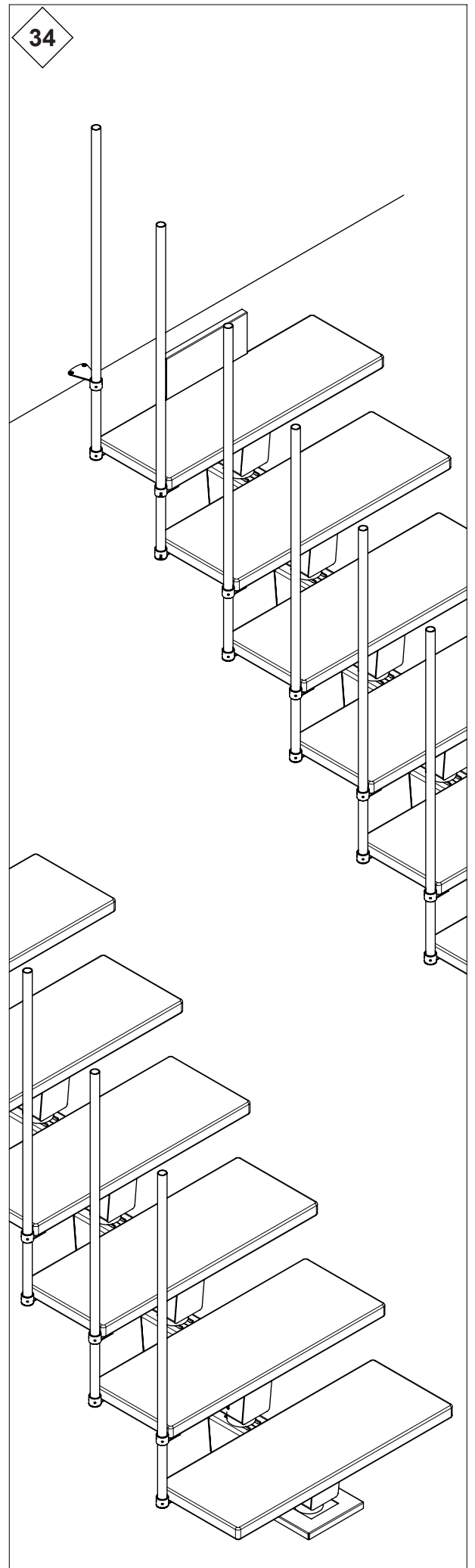
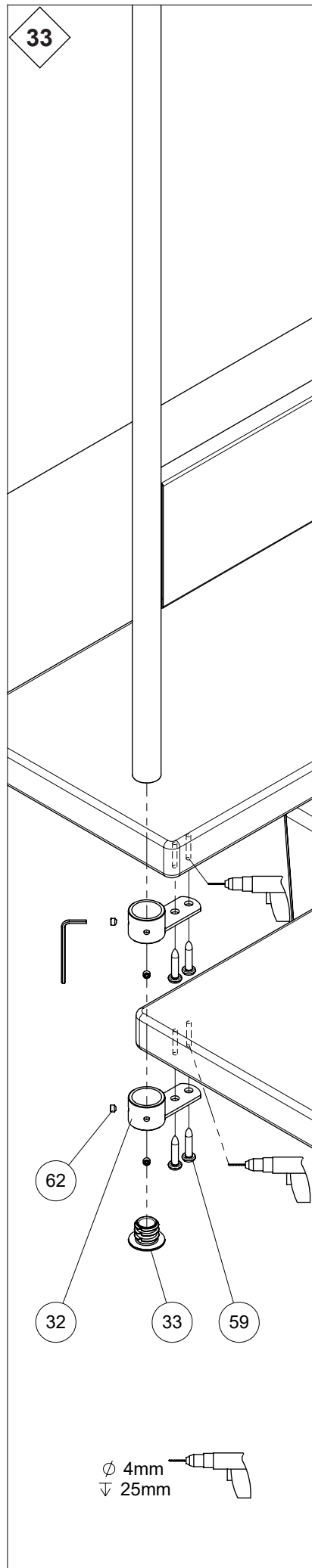
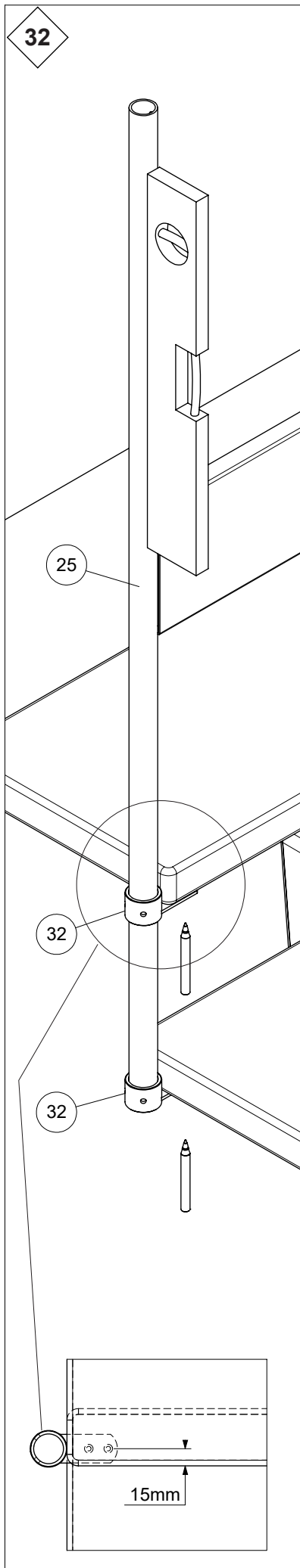
16

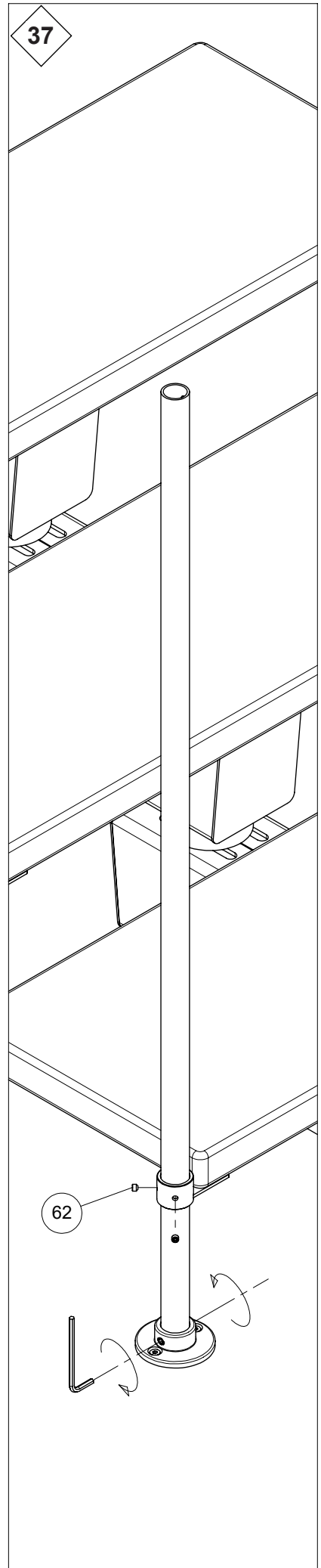
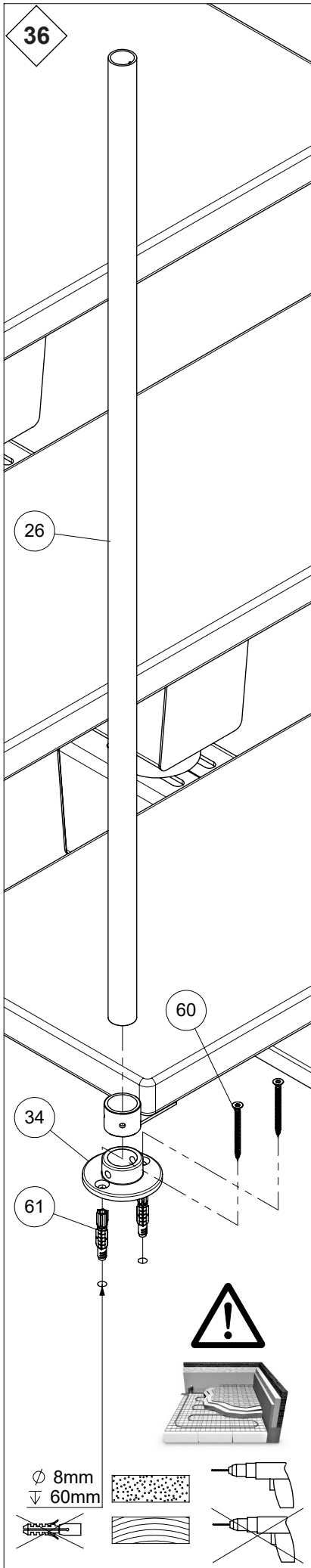
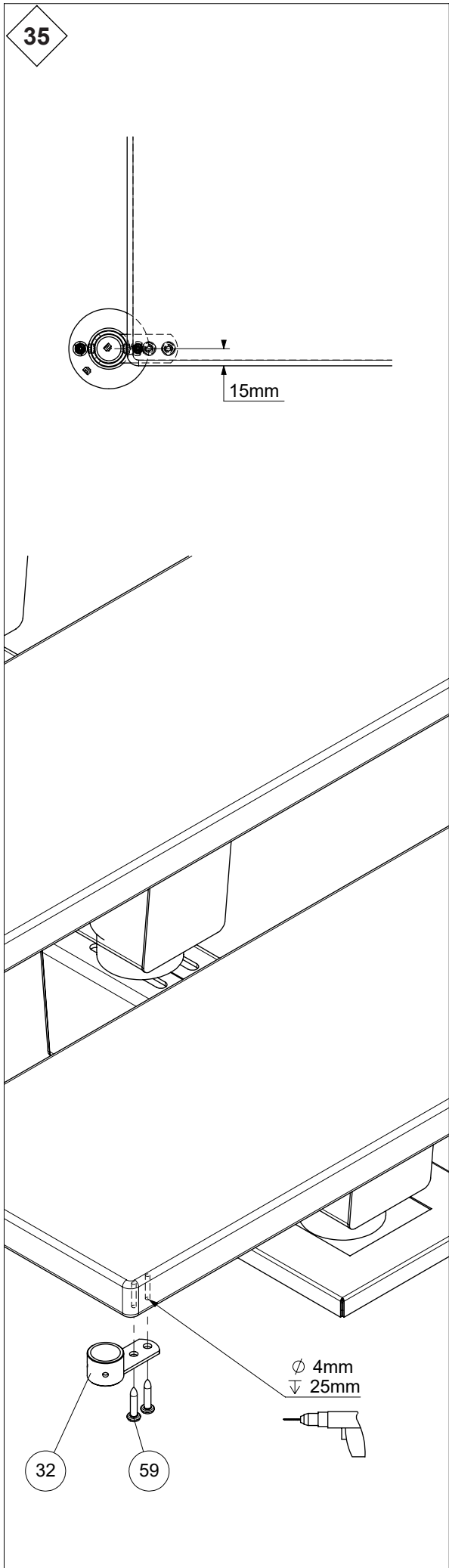
29b

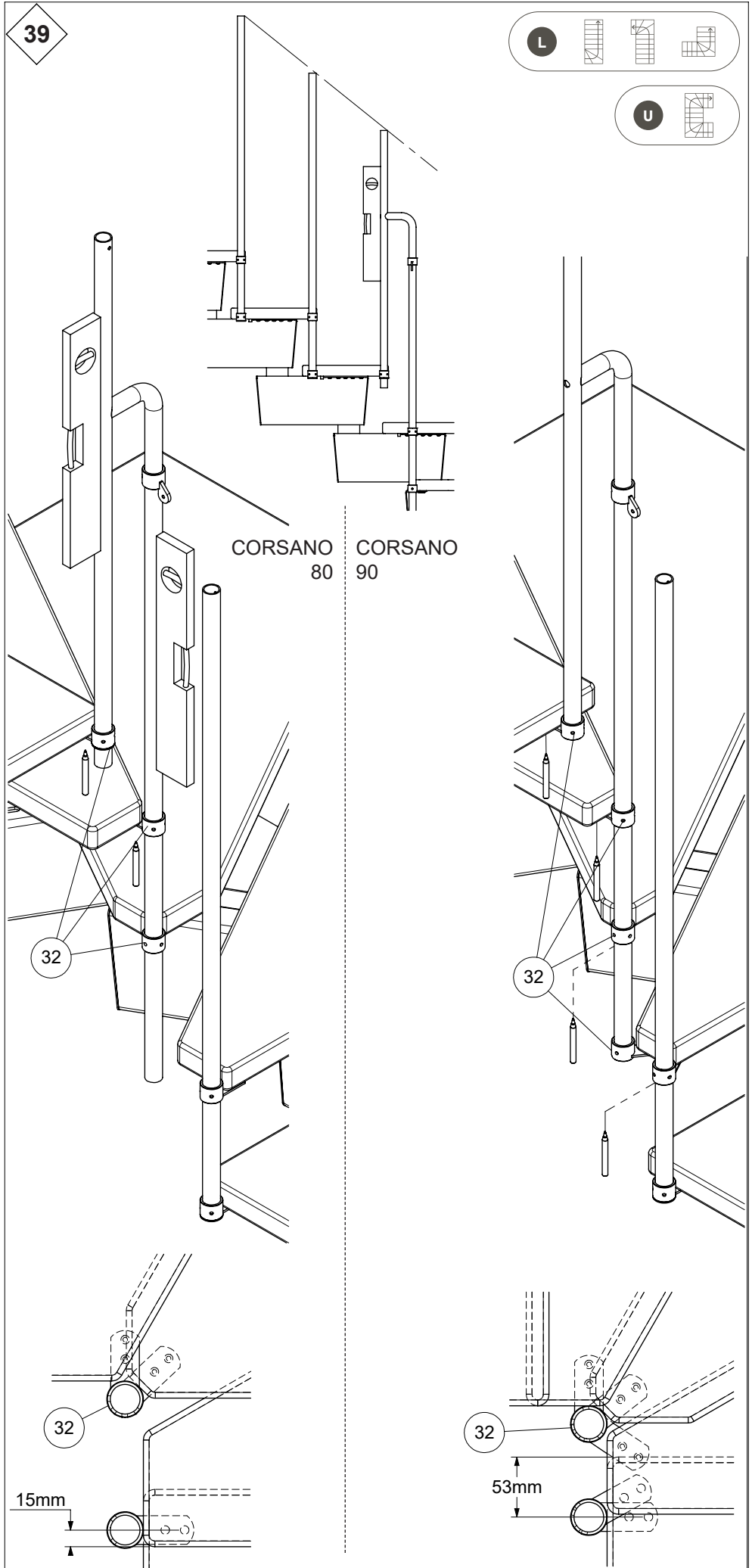
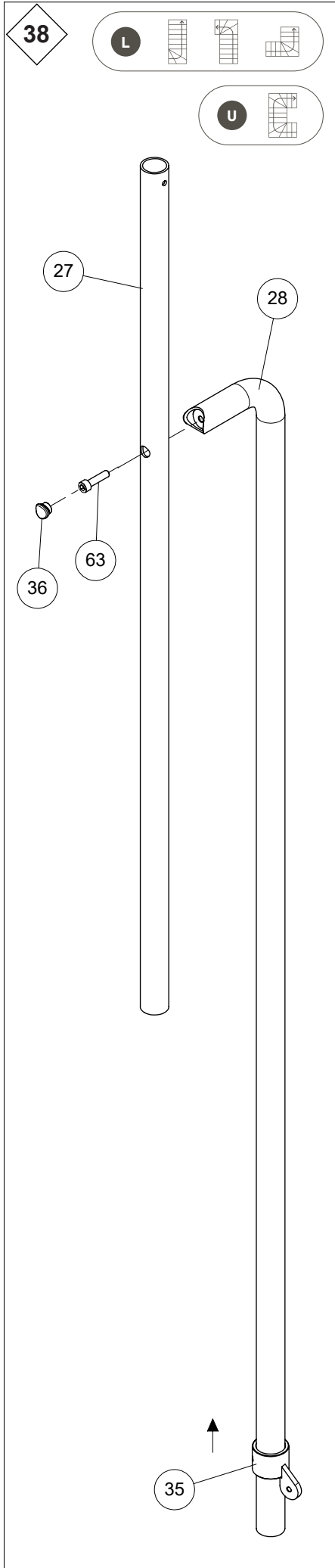


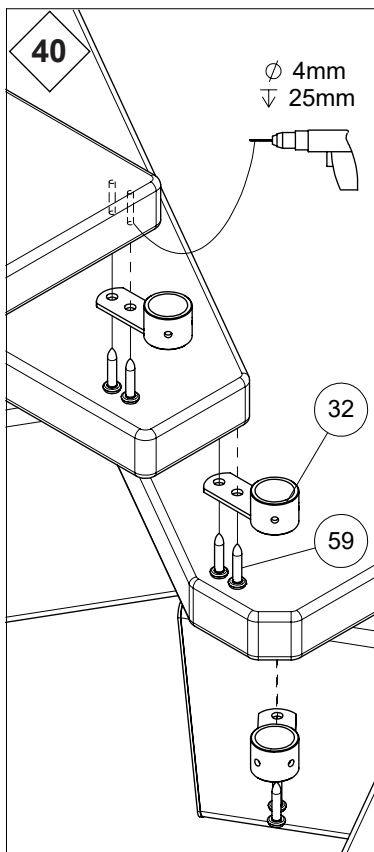






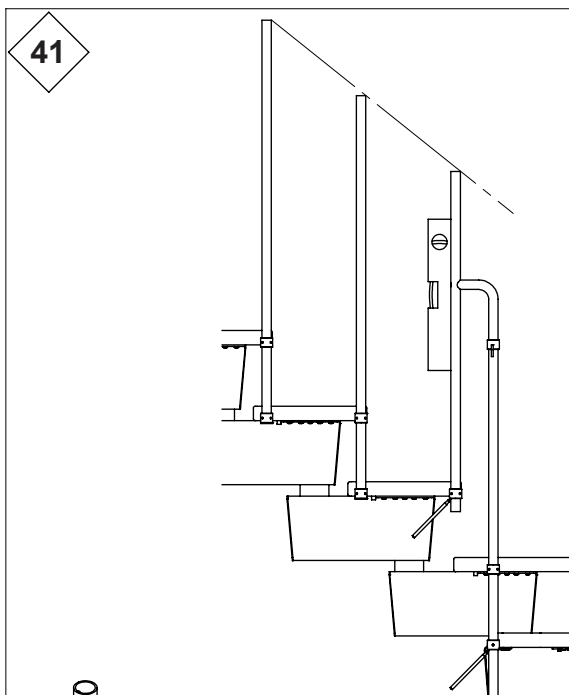
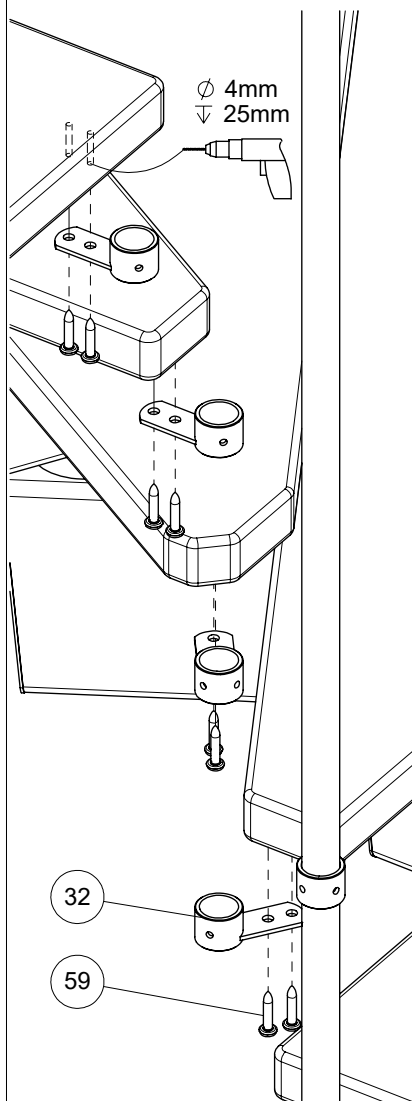






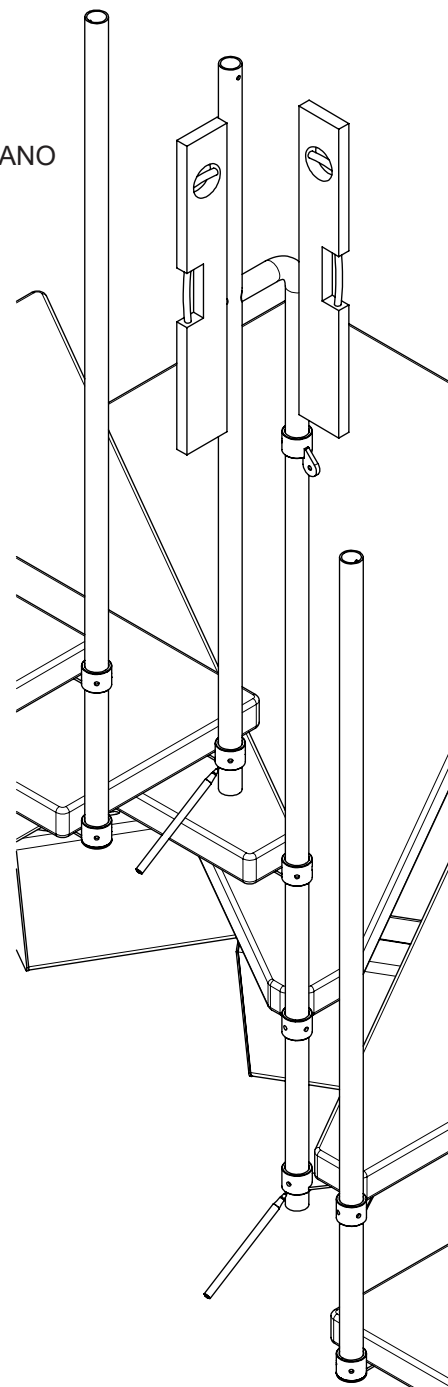
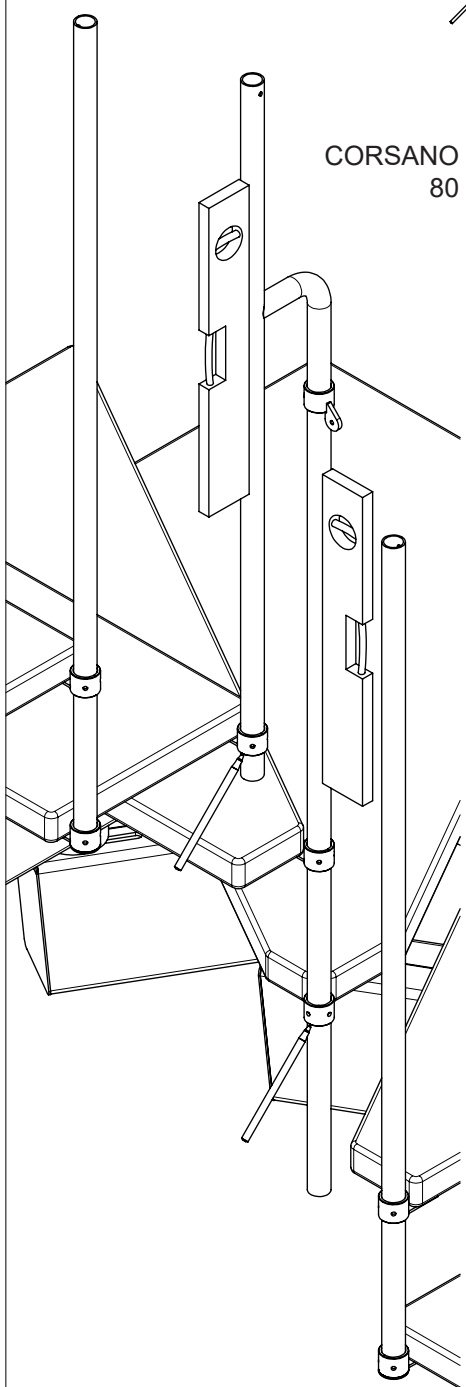
CORSANO 80

CORSANO 90

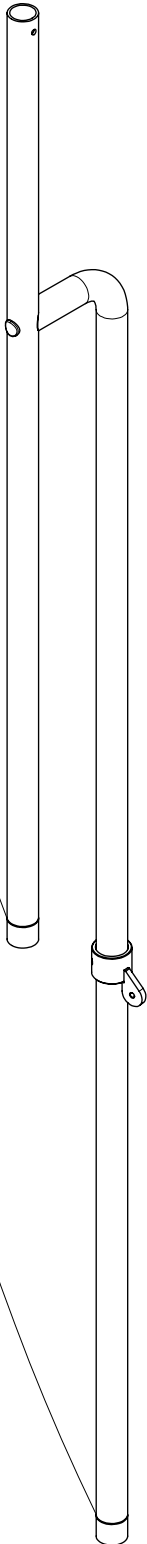
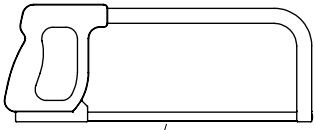


CORSANO
80

CORSANO
90



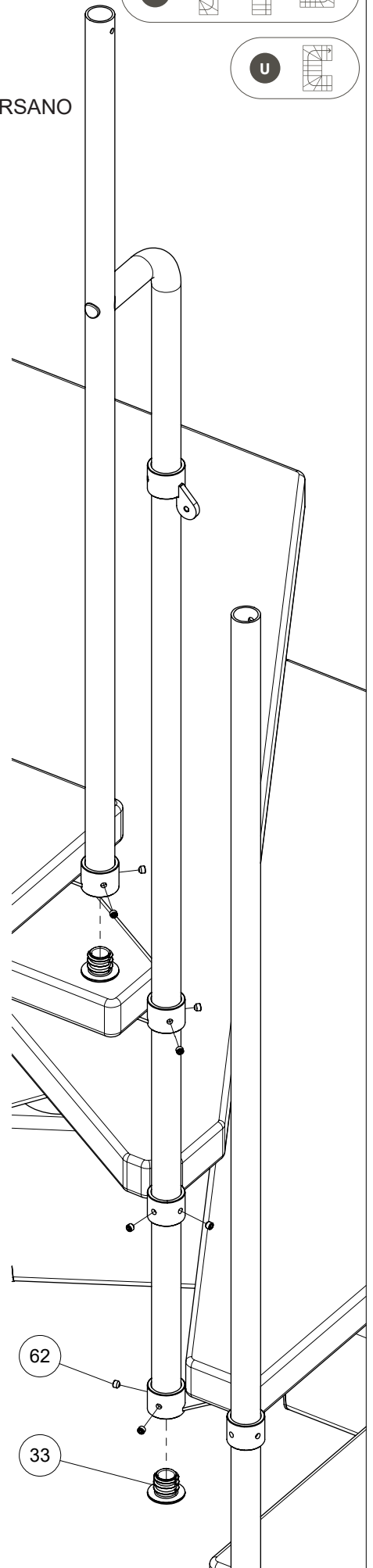
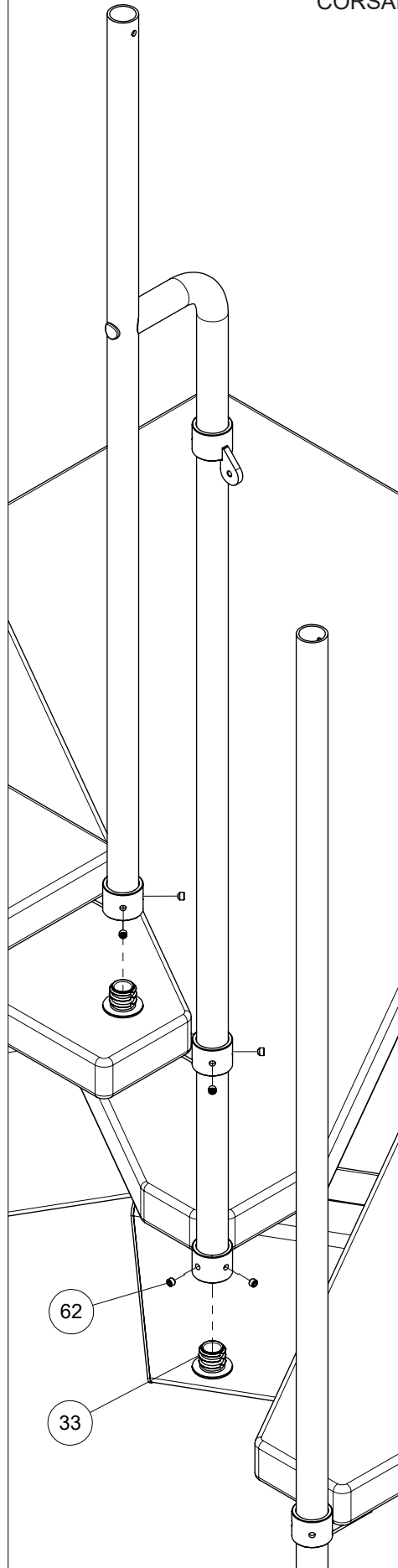
42



43

CORSANO
80

CORSANO
90

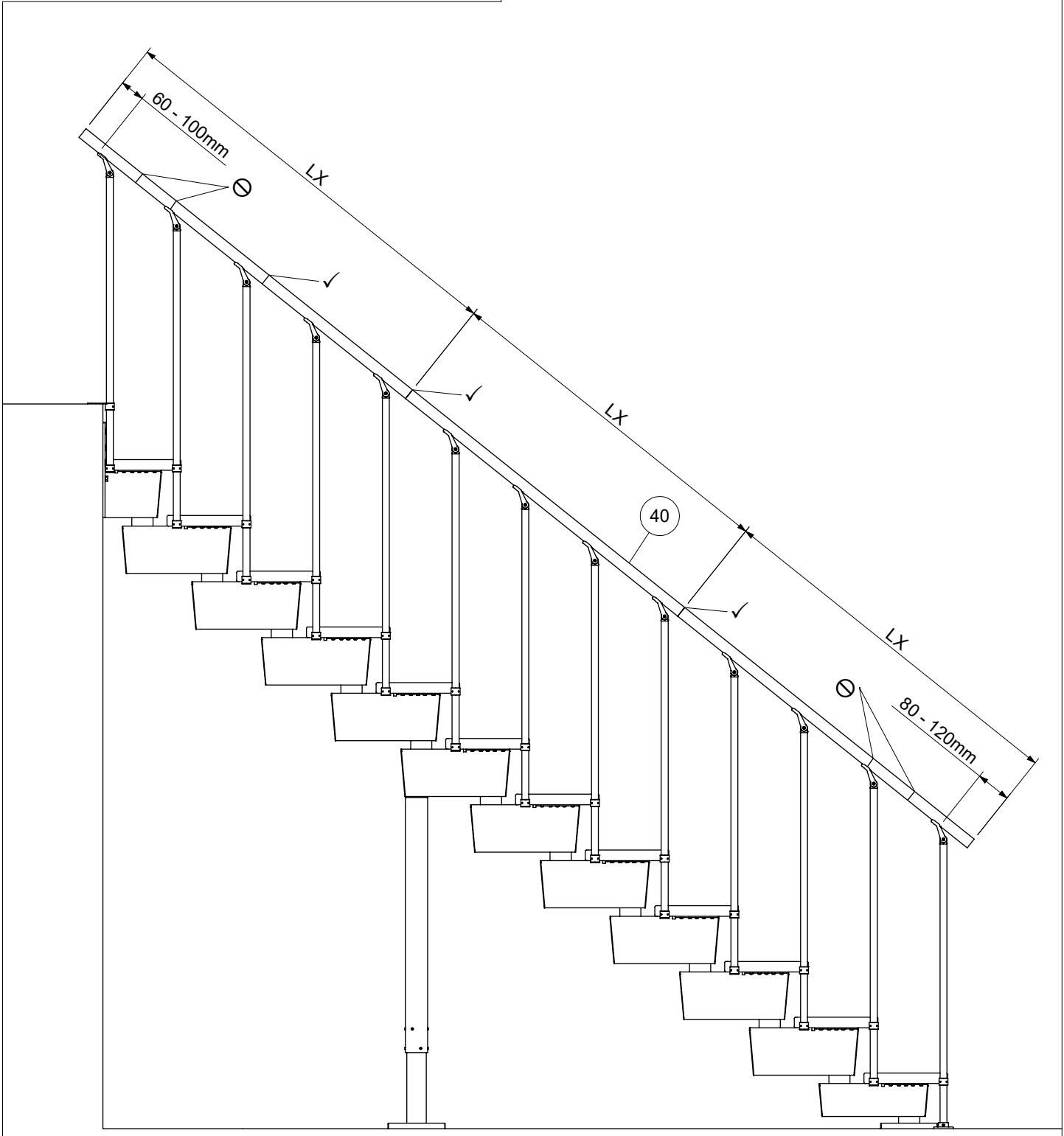
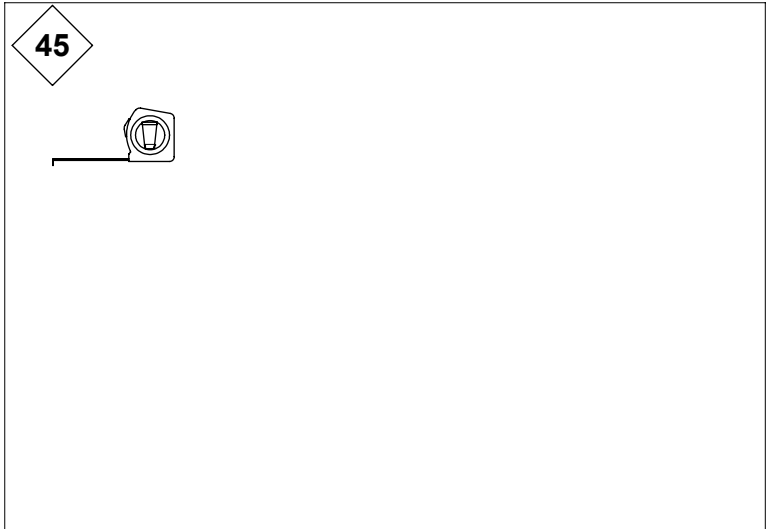
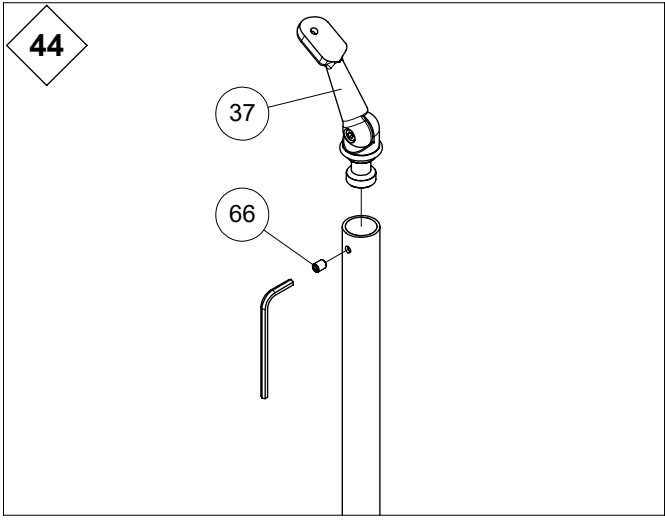


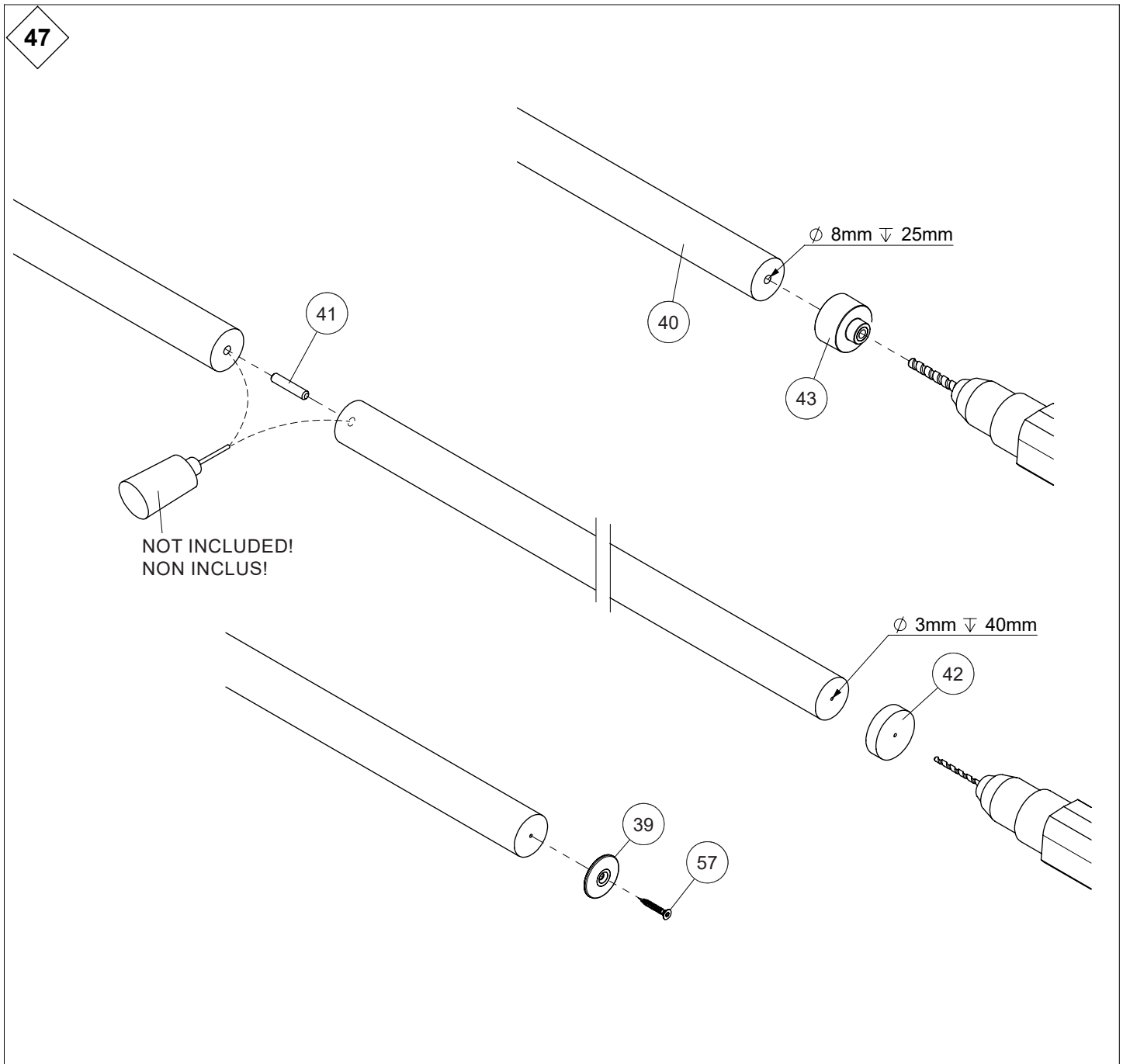
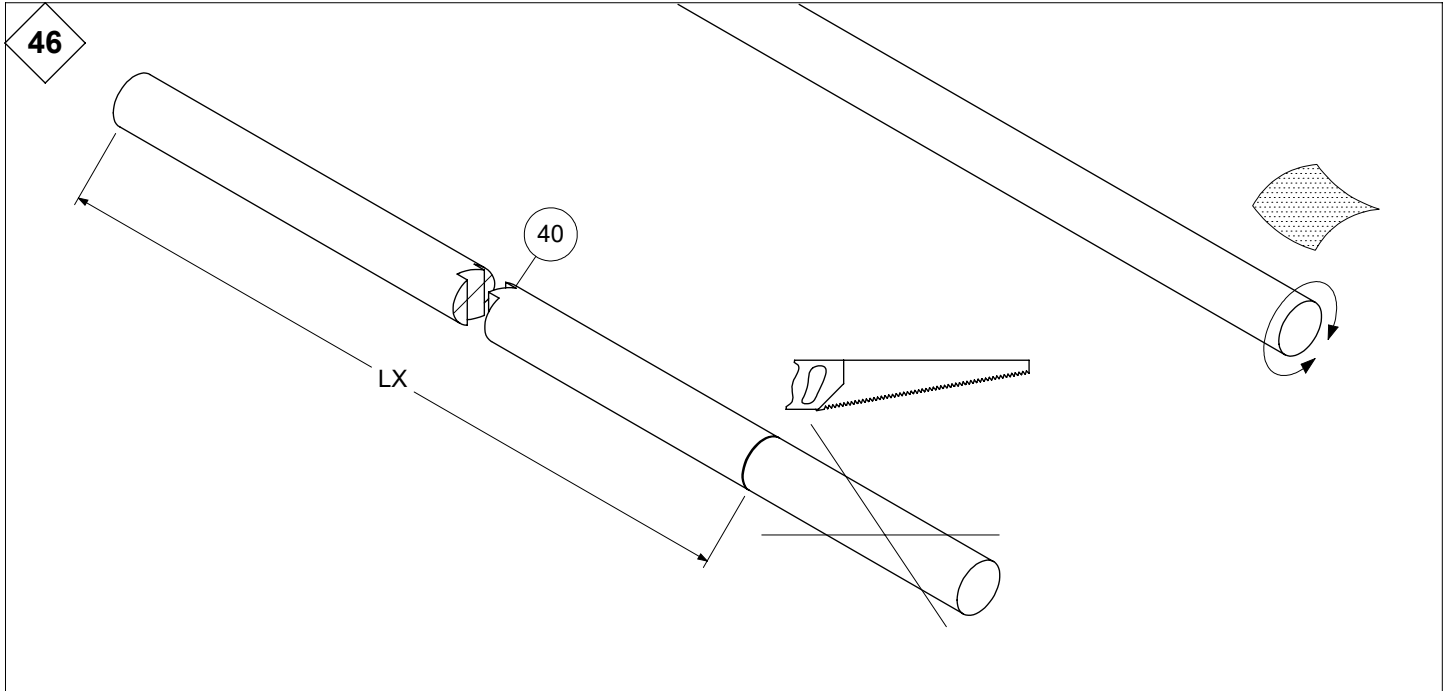
L

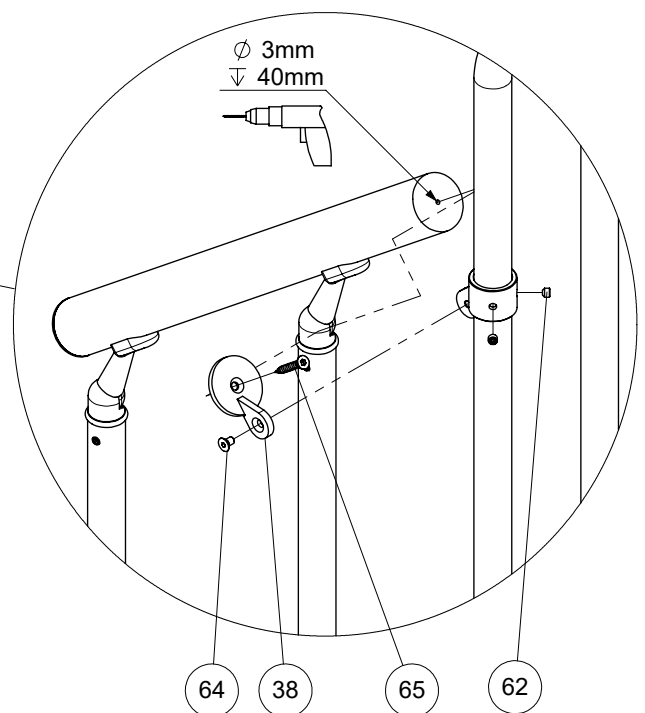
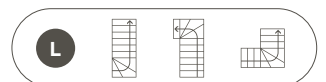
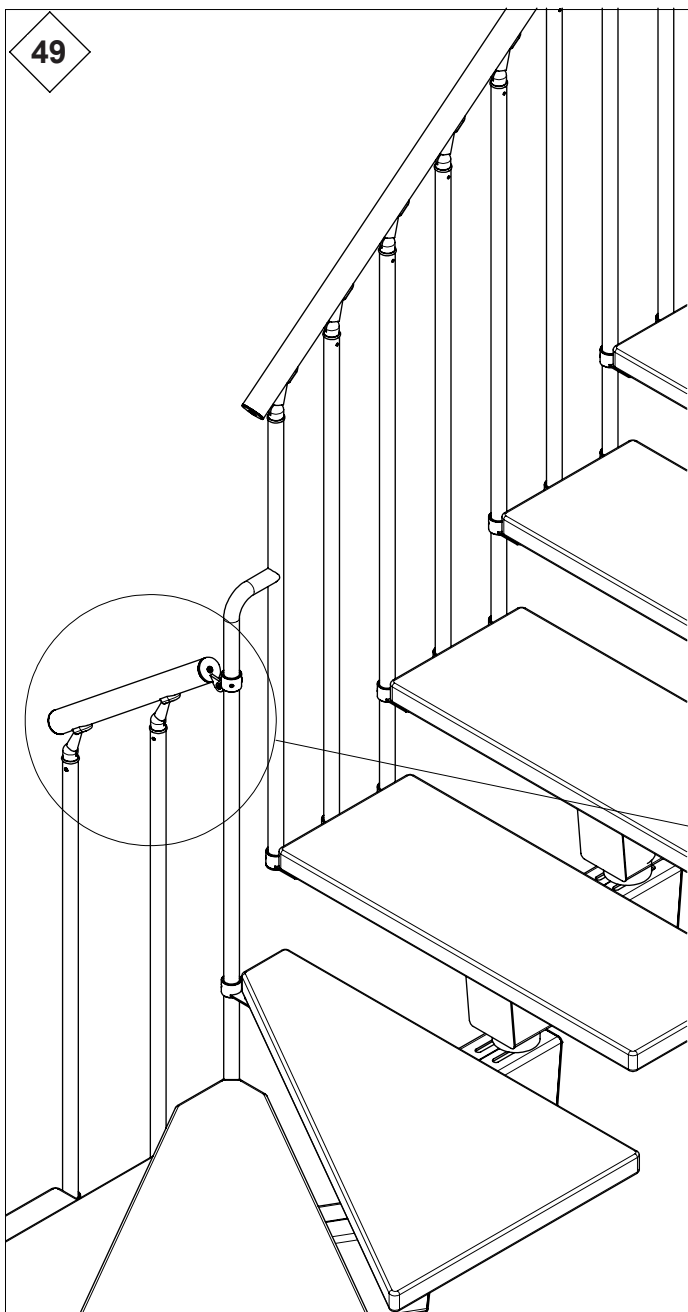
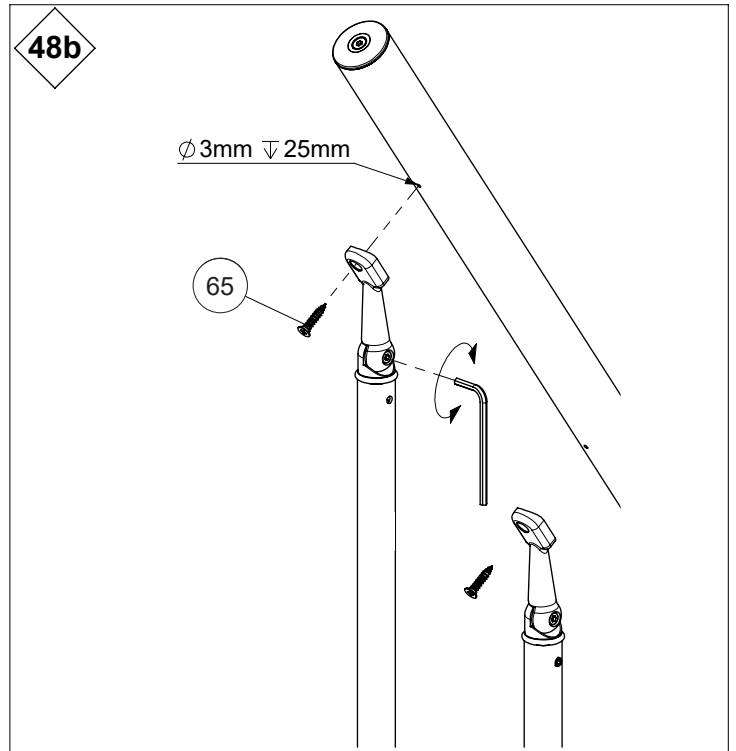
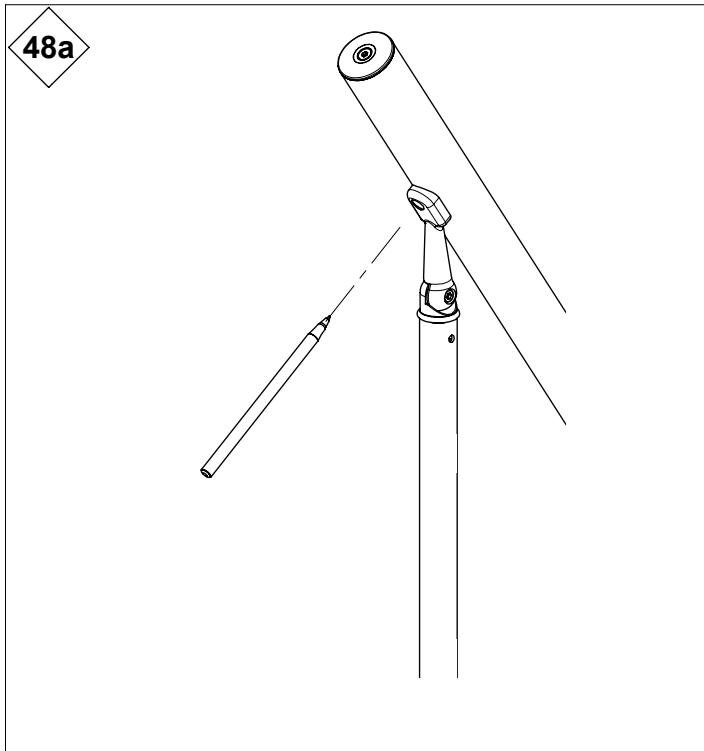


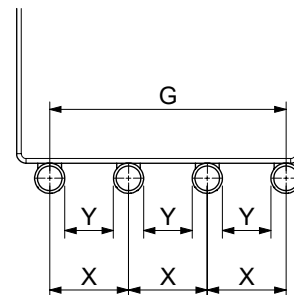
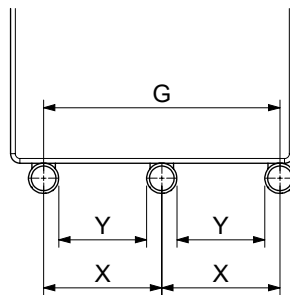
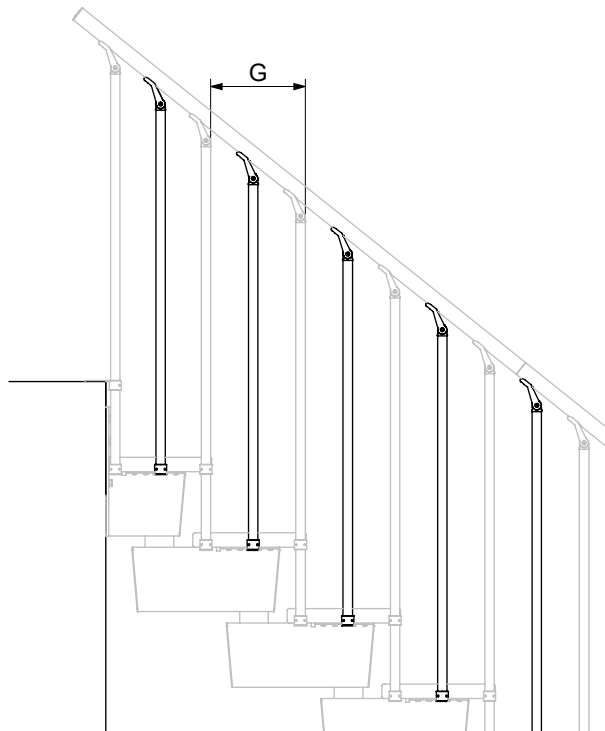
U





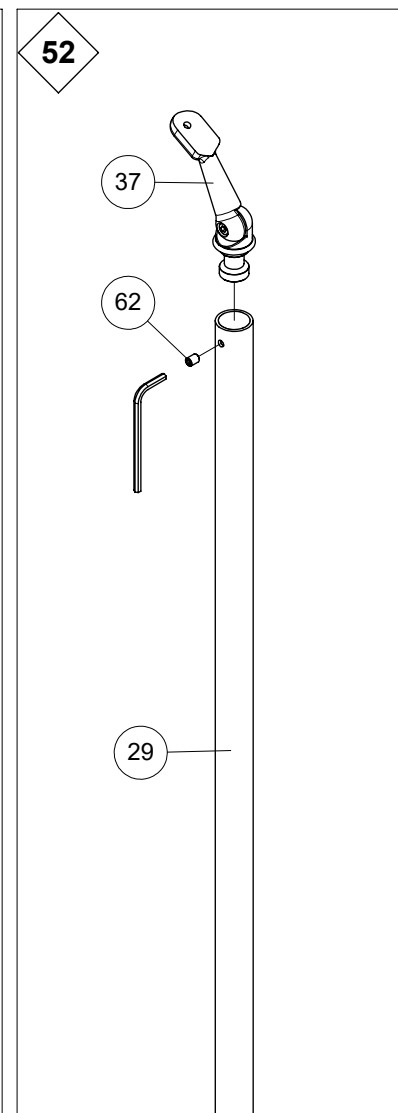
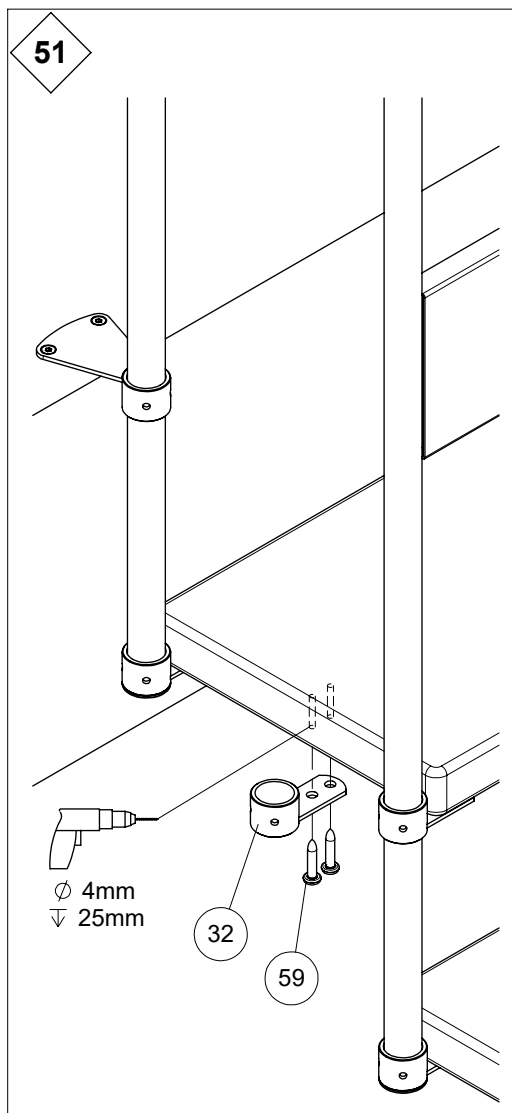
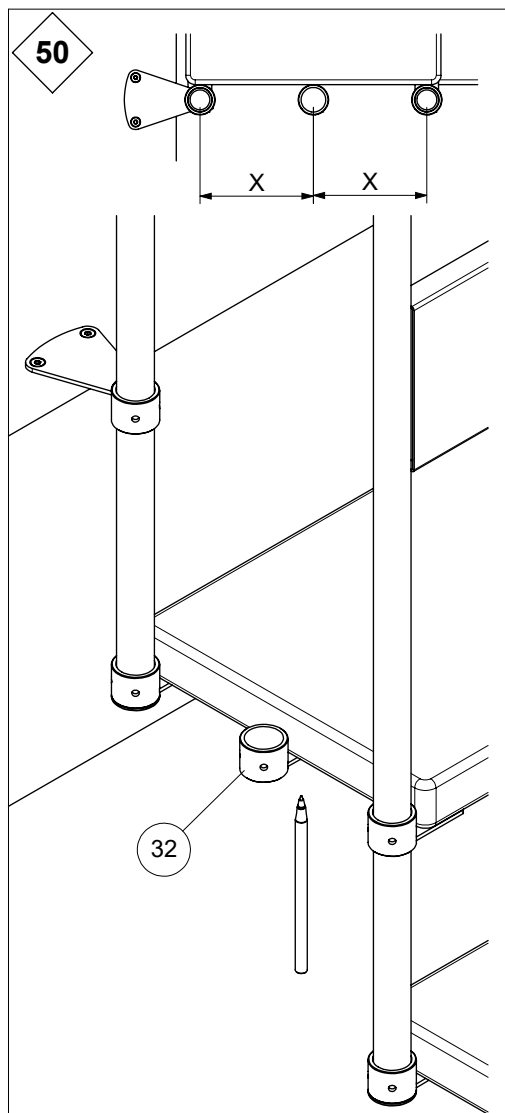


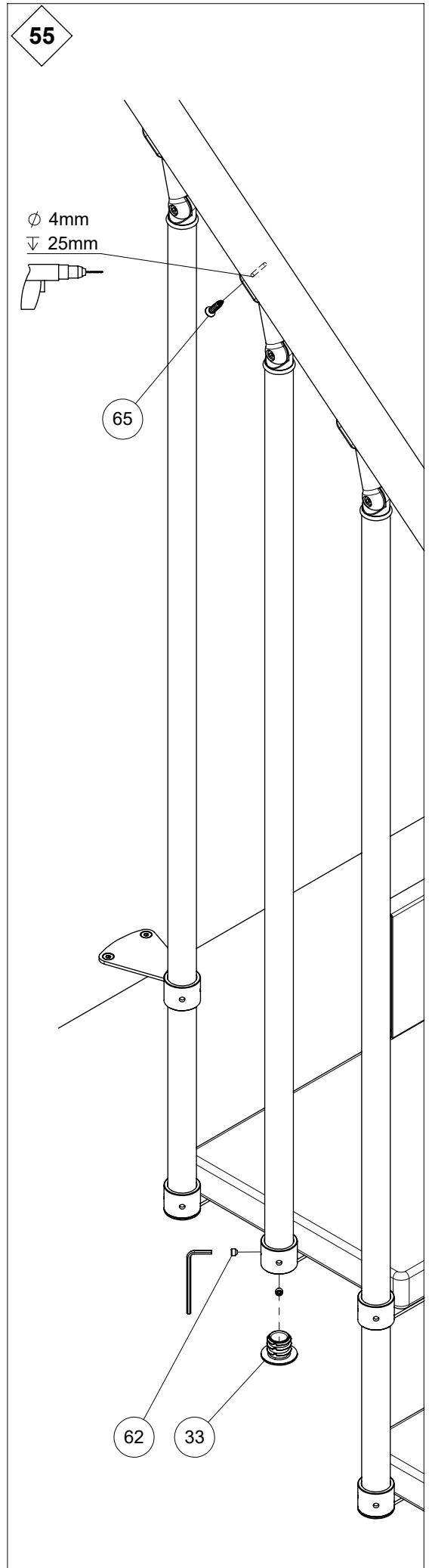
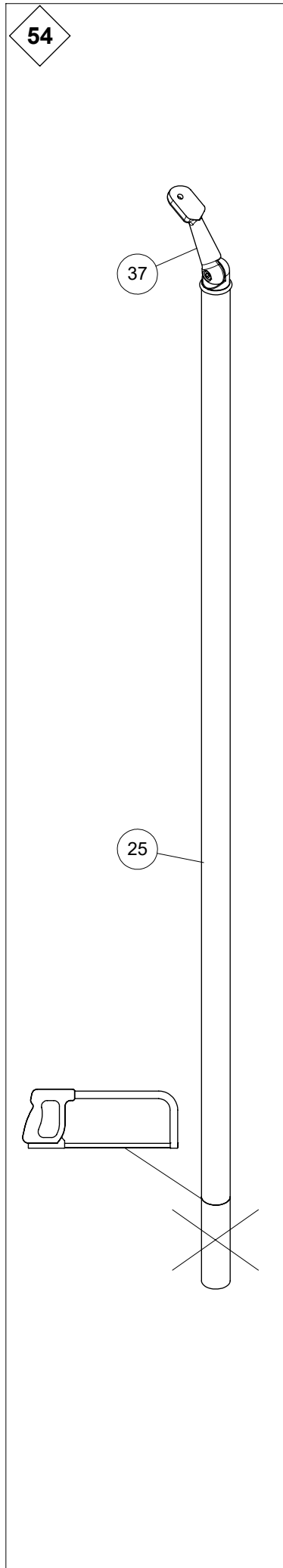
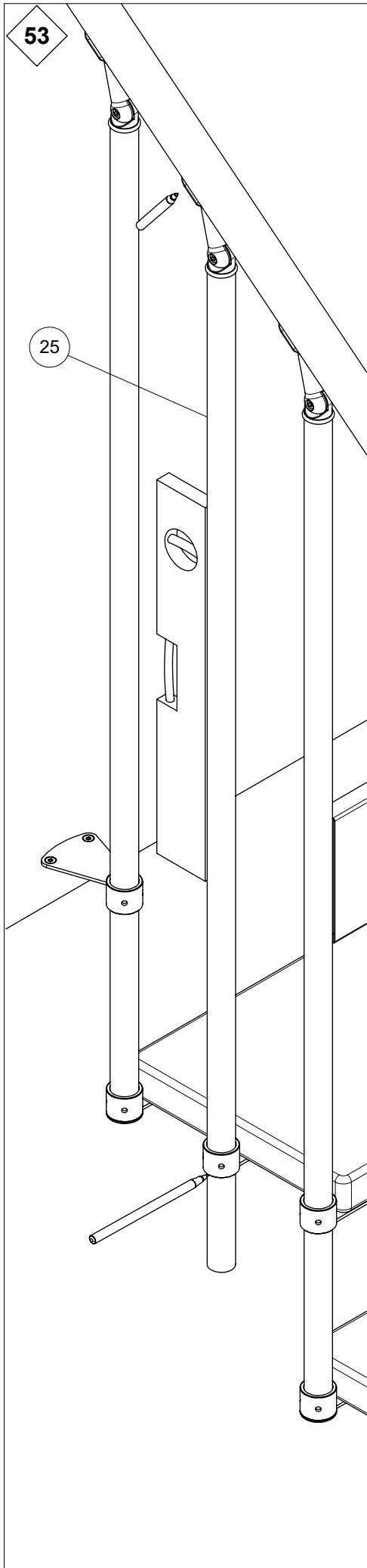




CLASSIC III		
G	220 mm	270 mm
X	110 mm	135 mm
Y	85 mm	110 mm

CLASSIC III		
G	220 mm	270 mm
X	75 mm	90 mm
Y	48 mm	65 mm





UK We pay particular attention to selecting high quality materials and using manufacturing techniques that allow us to create products that are both design lead and durable. The products benefit from a 15-YEAR warranty covering manufacturing defects from the date of purchase (in case of purchase in store) or the date of delivery (in case of purchase on the Internet), without additional cost for normal domestic use (no commercial or pro-punitive).

To file a claim under this warranty, you must present your proof of purchase in the form of a receipt, purchase invoice or any other proof admissible under UK consumer law 2015 chapter 2 / 5. Keep your proof of purchase in a safe place. For this warranty to apply, the product you purchased must be new. The warranty does not apply to second-hand products or exhibition models. As required by applicable law, any replacement product provided under this warranty will only be warranted until the original warranty period has expired.

This warranty covers defects and malfunctions of the product, provided that the product has been used in accordance with the use for which it was intended, that it has been installed, cleaned and maintained in accordance with the information contained in these general conditions as well as in the user manual, and in accordance with practice, providing that this does not go against clear guidelines given in the user manual.

This warranty does not cover defects and damage caused by normal wear and tear or damage that may result from improper use, installation or defective assembly, or negligence, accident, misuse or modification of the product. This guarantee does not cover additional costs (expedition, transport, installation or reinstallation costs, including labour, etc.), nor direct or indirect damage. This warranty is valid in the country where you purchased this product. Any warranty claim must be addressed to distributor where you purchased this product. This warranty is in addition to, but not affects, your rights under UK law.

If you have purchased this product in United Kingdom, in addition to this commercial guarantee, the seller remains required to respect the legal guarantee of conformity provided under the Consumer Rights Act (CRA 2015). The UK consumer code chapter 2 article 19 & 23 that concerns the hidden defects of the product sold under the conditions provided for in chapter 2 articles 2 & 5. The distributor from whom you purchased this product is liable for any lack of conformity or defect of the product, in accordance with these provisions.

By virtue of CRA 2015 chapter 2 / 5 of the UK consumer code, when the buyer asks the seller, during the duration of the commercial guarantee that was granted to him during acquisition or repair of movable property, a restoration covered by the guarantee, any period of immobilization of at least seven days is added to the duration of the guarantee that remains to run. This period shall run from the buyer's request for intervention or from the making available for repair of the goods in question, under CRA 2015 chapter 2 - 23 if such making available is prior to the application for intervention. Legal guarantee of conformity. CRA 2015 chapter 2 / 19 of the Consumer Code - The seller must deliver a good in conformity with the contract and responds to the defaults of conformity existing at the time of delivery. It shall also respond to defects in conformity resulting from packaging, assembly instructions or installation when it has been charged to it by the contract or has been carried out under their responsibility under CRA 2015 Chapter 2 / 23 of the UK Consumer Code - The good is in conformity with the contract CRA 2015 Chapter 2 / 5 If it is adapted to the object generally provided for in respect of similar goods and where appropriate: if it corresponds to the description given by the seller and possesses the qualities presented by the seller to the buyer in the form of a sample or model under CRA 2015 chapter 2 / 13; if it presents qualities which the buyer can legitimately expect in the light of the public declarations made by the seller, by the manufacturer or by his representative, in particular in advertising or labelling; 2. Or if it presents the characteristics defined by mutual agreement between the parties or is for any special use sought by the buyer, brings to the attention of the seller and that the latter has accepted. CRA 2015 Chapter 2 / 15, any claim following a lack of conformity is limited to two years from the delivery of the goods. Legal guarantee on hidden defects (extract from the CRA 2015 chapter 2 / 18 - The seller is bound by the guarantee in the event of hidden defects of the object sold which make it unsuitable for the use for which it is intended, or which diminish this use so much that the buyer would not have acquired it, or would have given only a lower price, if he had known them. CRA 2015 Chapter 2 / 24, any claim resulting from hidden defects must be made by the buyer within two years from the discovery of the defect.

1. Manufacturer's Warranty: 15-year warranty (excluding hardware with a warranty of 2 years).

2. The warranty covers defects resulting from improper manufacture of the product or faults in the materials used.

3. The warranty is applicable if the products have been stored correctly. Store your product protected from weather in a dry and ventilated room, with an air humidity not exceeding 60 % (+ - 5) in an atmosphere (humidity and temperature) closest to that where the product will be used.

4. Installation must be carried out in accordance with the installation instructions and DTU 56.5. Follow the requirements of the installation instructions supplied with the product.

5. To take full advantage of your product check and maintain the product regularly to ensure proper functioning. Use cleaning products that are adapted to it.

6. Do not paint the product.

7. The customer's claim must be formalized in writing and accompanied by a copy of the invoice and photographs presenting the faulty part(s) and an explanation describing the faulty during the duration of the guarantee. If a defect appears, you have 3 days to notify the seller of the defects of the product.

8. Do not mount or use a product with an apparent defect.

9. Both the manufacturer and the guarantor reserve the right to evaluate and qualify defects.

10. The warranty does not cover:

- scratches after acceptance of the product (purchase)

- damage caused by contamination of products: paint, mortar, sand, adhesive tape

- minor colour variations as smaller batch difference can occur

- For hot galvanized products there will be visible variations and the surface will change over time due to oxidation of the galvanized surface

- evolution of colors or materials (especially due to exposure of the product)

- damage resulting from a modification of the Product by the customer or by any third party

- damage resulting from cases of force majeure, including fire, water damage, lightning and abnormally high wind speed, as well as damage caused by a third party or by the customer

- Deformations that do not result in a malfunction of the product

- Deterioration resulting from wear and normal aging of the product

- Use of the product that does not conform to its intended purpose

- Deterioration resulting from improper storage or implementation of the product, lack of maintenance or adjustment

- deterioration resulting from non-compliance with the supplier's instructions as well as the requirements and instructions for installation and assembly supplied with the product.

- It is recalled that the products are intended for residential premises for individual use both indoors or outdoors however the products are not intended for extreme weather conditions (seaside at a minimum distance of 5 km or proximity to polluting industries)

- It is up to the customers to verify that the product complies with the usage that they want to do with it.

FR Nous accordons une attention particulière à la sélection de matériaux de haute qualité et à l'utilisation de techniques de fabrication qui nous permettent de créer des produits à la fois design et durables. Ce produit bénéficie d'une garantie de 15 ans couvrant les défauts de fabrication à compter de la date d'achat (en cas d'achat en magasin) ou de la date de livraison (en cas d'achat sur Internet), sans surcoût pour un usage domestique normal (pas commerciale ou professionnelle).

Pour déposer une réclamation en vertu de cette garantie, vous devez présenter votre preuve d'achat (reçu, facture d'achat ou toute autre preuve admissible en vertu de la loi applicable). Conservez votre preuve d'achat en lieu sûr. Pour que cette garantie s'applique, le produit que vous avez acheté doit être neuf. La garantie ne s'applique pas aux produits d'occasion ni aux modèles d'exposition. Comme l'exige la loi applicable, tout produit de remplacement fourni dans le cadre de cette garantie ne sera garanti que jusqu'à l'expiration de la période de garantie d'origine.

Cette garantie couvre les défauts et dysfonctionnements du produit, à condition que le produit ait été utilisé conformément à l'usage auquel il était destiné, qu'il ait été installé, nettoyé et entretenu conformément aux informations contenues dans les présentes conditions générales ainsi que dans le manuel d'utilisation, et conformément à la pratique, à condition que ceux-ci ne soient pas contraires au guide de montage.

Cette garantie ne couvre pas les défauts et dommages causés par l'usure normale ou les dommages pouvant résulter d'une utilisation, d'une installation ou d'un assemblage défectueux, ou d'une négligence, d'un accident, d'une mauvaise utilisation ou d'une modification du produit. Cette garantie ne couvre pas les frais supplémentaires (expédition, transport, frais d'installation et de réinstallation, main d'œuvre, etc.), ni les dommages directs ou indirects.

Cette garantie est valable dans le pays où vous avez acheté ce produit. Toute demande de garantie doit être adressée au magasin où vous avez acheté ce produit.

Cette garantie s'ajoute à vos droits au titre de la loi mais sans les affecter pas.

Si vous avez acheté ce produit en France, outre cette garantie commerciale, le vendeur reste tenu de respecter la garantie légale de conformité prévue par les articles L217-4 à L217-14 du Code de la consommation et les articles relatifs aux vices cachés de la chose vendue dans les conditions prévues aux articles 1641 à 1648 et 2232 du Code civil. Le distributeur auprès duquel vous avez acheté ce produit est responsable de tout défaut de conformité OU défaut du produit, conformément aux présentes dispositions.

En vertu de l'article L217-16 du Code de la consommation, lorsque l'acheteur demande au vendeur, pendant la durée de la garantie commerciale qui lui a été consentie lors de l'acquisition ou de la réparation d'un bien meuble, une remise en état couverte par la garantie, toute période d'immobilisation d'au moins sept jours s'ajoute à la durée de garantie restant à courir. Ce délai court à compter de la demande d'intervention de l'acheteur ou de la mise à disposition pour réparation du bien en cause, si cette mise à disposition est antérieure à la demande d'intervention. Garantie légale de conformité (extrait du Code de la consommation) : Article L217-4 du Code de la consommation - Le vendeur est tenu de livrer un bien conforme au contrat et répond des défauts de conformité existant lors de la délivrance. Il répond également des défauts de conformité résultant de l'emballage, des instructions de montage ou de l'installation lorsque celle-ci a été mise à sa charge par le contrat ou a été réalisée sous sa responsabilité. Article L217-5 du Code de la consommation - Le bien est conforme au contrat : 1° S'il est adapté à l'objet généralement prévu pour les biens semblables et le cas échéant : s'il correspond à la description donnée par le vendeur et possède les qualités présentées par le vendeur à l'acheteur sous forme d'échantillon ou de modèle ; s'il présente des qualités que l'acheteur peut légitimement attendre eu égard aux déclarations publiques faites par le vendeur, par le fabricant ou par son représentant, notamment dans la publicité ou l'étiquetage ; 2° Ou s'il présente les caractéristiques définies d'un commun accord entre les parties ou est destiné à tout usage spécial recherché par l'acheteur, porté à la connaissance du vendeur et que ce dernier a accepté. Article L217-12 du Code de la consommation - Toute réclamation consécutive à un défaut de conformité est prescrite à deux ans à compter de la délivrance du bien. Garantie légale des vices cachés (extrait du Code de la consommation) : Article 1641 du Code civil - Le vendeur est tenu de la garantie en cas de défauts cachés de la chose vendue qui la rendent impropre à l'usage auquel on la destine, ou qui diminuent tellement cet usage que l'acheteur ne l'aurait pas acquise, ou n'en aurait donné qu'un moindre prix, s'il les avait connues. Article 1648 du Code civil (alinéa 1) - Toute réclamation résultant des vices cachés doit être formulée par l'acheteur dans un délai de deux ans à compter de la découverte du vice.

1. Garantie constructeur : Garantie 15 ans (hors quincaillerie avec une garantie de 2 ans).

2. La garantie couvre les défauts résultant d'une mauvaise fabrication du produit ou des défauts des matériaux utilisés.

3. La garantie est applicable si les produits ont été stockés correctement. Stockez votre produit : à l'abri des intempéries dans un local sec et aéré, avec une humidité de l'air n'excédant pas 60 % (+ - 5) dans une atmosphère (humidité et température) la plus proche de celle où le produit sera utilisé.

4. La pose doit être réalisée conformément à la notice de pose et au DTU 56.5. Suivez les exigences des instructions d'installation fournies avec le produit.

5. Pour profiter pleinement de votre produit, vérifiez et entretenez-le régulièrement pour garantir son bon fonctionnement. Utilisez des produits de nettoyage qui lui sont adaptés.

6. Ne peignez pas les parties métalliques du produit comme les charnières. Si le produit est destiné à être installé à l'extérieur, il convient de le protéger dans les règles de l'art (Huile, vernis, ...)

7. La réclamation du client doit être formalisée par écrit et accompagnée d'une copie de la facture et de photographies présentant la ou les pièce(s) défectueuse(s) et une explication décrivant la défectuosité pendant la durée de la garantie. Si un défaut apparaît, vous disposez de 3 jours pour signaler au vendeur les défauts du produit.

8. Ne montez pas et n'utilisez pas un produit présentant un défaut apparent.

9. Le fabricant et le garant se réservent le droit d'évaluer et de qualifier les défauts.

10. La garantie ne couvre pas :

- rayures après acceptation du produit (achat)

- les dommages causés par la contamination des produits : peinture, mortier, sable, ruban adhésif

- variations de couleurs mineures car une plus petite différence de lot peut se produire

- Pour les produits galvanisés à chaud, il y aura des variations visibles et la surface changera avec le temps en raison de l'oxydation de la surface galvanisée

- évolution des couleurs ou des matières (notamment due à l'exposition à l'extérieur du produit)

- les dommages résultant d'une modification du Produit par le client ou par tout tiers

- les dommages résultant de cas de force majeure, notamment incendie, dégâts des eaux, foudre et rafales de vent anormalement élevées, ainsi que les dommages causés par un tiers ou par le client

- Déformations n'entraînant pas un dysfonctionnement du produit

- Détérioration résultant de l'usure et du vieillissement normal du produit

- Utilisation du produit non conforme à sa destination

- Détérioration résultant d'un stockage ou d'une mise en œuvre non conforme du produit, d'un manque d'entretien ou de réglage

- détérioration résultant du non-respect des instructions du fournisseur ainsi que des prescriptions et instructions d'installation et de montage fournies avec le produit.

Il est rappelé que les produits sont destinés à des locaux d'habitation à usage individuel tant à l'intérieur qu'à l'extérieur hors conditions climatiques extrêmes (bord de mer à une distance minimum 5 km ou proximité d'industries polluantes)

Il appartient au client de vérifier que le produit est conforme à l'usage qu'ils veulent en faire.

1. Gwarant bez dodatkowych kosztów udziela:

- a) 2- letniej gwarancji na sprzęty i elementy konstrukcyjne;
- b) 15 – letniej gwarancji – na wszystkie pozostałe produkty;

obejmującej wyłącznie wady ukryte powstałe wskutek błędów produkcyjnych lub ukrytych wad materiałowych powstałe z przyczyn tkwiących w sprzedanym produkcie i ujawnione w okresie użytkowania objętego gwarancją.

2. Terytorialny zasięg ochrony gwarancyjnej niniejszej gwarancji to obszar Unii Europejskiej.

3. Gwarancja udzielana jest od momentu zakupu (zawarcie umowy sprzedaży w sklepie stacjonarnym lub od momentu dostawy (w przypadku zakupu za pośrednictwem sklepu internetowego).

4. Produkt należy przechowywać chroniony przed wpływem czynników atmosferycznych, w suchym i wentylowanym pomieszczeniu, o wilgotności powietrza nie przekraczającej 60% (+/- 5%), w warunkach najbardziej zbliżonych do tych, w których produkt będzie używany. Produktu nie należy malować.

5. Gwarancja obejmuje używanie produktów w normalnym, domowym użytkowaniu (niekomercyjnym).

6. W przypadku produktów ocynkowanych ogniowo zmiany w produkcie są normalnym zjawiskiem, a powierzchnia będzie się zmieniać z upływem czasu w wyniku utleniania się powierzchni ocynkowanej.

7. Przed rozpoczęciem montażu i użytkowania produktu, należy zapoznać się z warunkami gwarancji i instrukcją obsługi produktu.

Zgłoszenie reklamacji

1. Nie należy montować ani używać produktu z widoczną wadą.

2. Zgłoszenie wystąpienia wady winno nastąpić w terminie 7 dni od jej zauważenia, na piśmie pod rygorem nieważności, przysyłając zgłoszenie za pośrednictwem:

- a) poczty tradycyjnej na adres: „KINGFISHER POLAND”.
- b) poczty elektronicznej: „E-mail address KF Poland

3. Zgłoszenie wystąpienia wady winno zawierać: opis wady, dokumentację zdjęciową, numer seryjny produktu, w którym stwierdzono wystąpienie wady, dane umożliwiające kontakt (w tym adres e-mail). Gwarant może żądać od Uprawnionego dodatkowych informacji pozwalających na ustalenie przyczyny wystąpienia wady.

4. Wszelkie roszczenia gwarancyjne winny być kierowane do podmiotu, u którego zakupiono produkt.

5. Możliwość zgłoszenia roszczeń oraz dzień zakupu należy udokumentować oryginałem dowodu zakupu produktu (paragonem lub fakturą VAT).

Procedura reklamacyjna

1. Po uzyskaniu kompletu niezbędnych informacji, Gwarant udzieli odpowiedzi na zgłoszenie wystąpienia wady w terminie 14 dni. Odpowiedź zostaje udzielona na piśmie i przesłana na adres wskazany w zgłoszeniu reklamacyjnym.

2. Gwarant niezwłocznie, jednak nie później niż w terminie 30 dni od daty otrzymania zgłoszenia, zajmie stanowisko co do zgłoszenia i poinformuje Uprawnionego o dalszym postępowaniu. O rezultacie rozpatrzenia zgłoszenia Gwarant niezwłocznie zawiadomi składającego pisemnie lub za pośrednictwem poczty elektronicznej na adres poczty elektronicznej podany w zgłoszeniu.

3. Po uznaniu zasadności zgłoszenia wady, Gwarant wedle własnego uznania może:

- a) Dokonać naprawy produktu u Uprawnionego;
- b) Wymienić produkt na wolny od wad;
- c) Zwrócić Uprawnionemu wartość produktu według ceny zakupu za jednoczesnym zwrotem produktu.

4. Niniejsza gwarancja nie obejmuje jakichkolwiek bezpośrednich lub pośrednich szkód wyrządzonych z tytułu wadliwości produktu a także kosztów wynikających z demontażu i ponownego montażu produktów, ani wszelkich dodatkowych materiałów i prac zabezpieczających, w czasie prowadzenia prac związanych z naprawą lub wymianą.

5. Transport sprzętu objętego zgłoszeniem odbywa się na koszt Gwaranta

za pośrednictwem wskazanej przez niego formy wysyłki. W niektórych przypadkach nie jest konieczne wysyłanie zgłaszanego sprzętu, a Gwarant może poprzestać na oględzinach zdjęć dostarczonych przez Uprawnionego, o czym poinformuje go po otrzymaniu zgłoszenia.

6. Po usunięciu wady, Uprawniony potwierdza brak dalszych roszczeń względem Gwaranta podpisując protokół reklamacyjny.

7. W przypadku nieuzasadnionego zgłoszenia przez użytkownika konieczności dokonania naprawy lub nieuzasadnionej wymiany z tytułu gwarancji, użytkownik zobowiązany jest do pokrycia wszelkich kosztów poniesionych przez Gwaranta w związku z czynnościami podjętymi w wyniku tego zgłoszenia, w tym transportu do Gwaranta.

8. Jeżeli Gwarant wymieni produkt na wolny od wad, okres gwarancji biegnie dalej, tj. nie rozpoczyna swojego biegu na nowo dla wymienionego produktu.

Wyłączenia

1. Niniejsza gwarancja nie obejmuje:

a) Wad i uszkodzeń powstałych w wyniku zmian, które powstają w produkcie w wyniku naturalnego procesu jego starzenia się i zużycia;

b) Zarysowań na produkcie powstałych po jego odbiorze;

c) Szkód spowodowanych zanieczyszczeniem produktów: farby, zaprawy, piasku, taśmy klejącej;

d) Wad lub uszkodzeń wynikających z braku konserwacji lub regulacji produktu;

e) Wad i uszkodzeń, które wynikają z niewłaściwego przechowywania, konserwacji, użytkowania, instalacji lub wadliwego montażu, wykonanego niezgodnie z załączoną instrukcją i wskazówkami dostawcy;

f) Wad i uszkodzeń, które wynikają z drobnych różnic w kolorystyce, strukturze i odcieniach (możliwość wystąpienia różnic w partiach produkcyjnych) a także wszelkich zmian kolorów, w tym jego zaników wywołanych przez ekspozycję produktu i czynniki zewnętrzne, takie jak: słońce, sól, wilgoć, skroplenia oraz inne czynniki powodujące zmiany właściwości materiałów lub korozję;

g) Wad i uszkodzeń powstałych w wyniku nieprawidłowego lub przeprowadzonego bez zachowania należytej staranności transportu;

h) Deformacji, które nie uniemożliwiają prawidłowego używania produktu;

i) Szkód wynikających z modyfikacji produktu przez klienta lub jakkolwiek osobą trzecią;

j) Części zużywających się, np. elementów ścierających się i zużywających w trakcie normalnej eksploatacji;

k) Szkód spowodowanych przez osobę Uprawnioną lub osobę trzecią;

l) Wad i uszkodzeń powstałych w wyniku siły wyższej (takich jak: pożar, powódź, piorun, silny wiatr).

2. Niniejsza gwarancja nie obejmuje produktów zakupionych po obniżonej cenie, produktów pochodzących z ekspozycji, produktów używanych oraz produktów niekompletnych.

Postanowienia końcowe

1. Niniejsza gwarancja stanowi uzupełnienie przepisów prawa. Tym samym, gwarancja nie wyłącza, nie ogranicza, ani nie zawiesza jakichkolwiek innych uprawnień Uprawnionego, wynikających z przepisów powszechnie obowiązującego prawa, w tym w szczególności uprawnień wynikających z przepisów o rękojmi za wady rzeczy sprzedanej.

2. Poza prawami wynikającymi z niniejszej gwarancji, mogą istnieć uprawnienia przysługujące na mocy właściwych przepisów prawa dotyczących odpowiedzialności za wady produktów, właściwe dla państwa, w którym zawarto umowę zakupu.

Przypomina się, że produkty są przeznaczone do pomieszczeń mieszkalnych do użytku indywidualnego zarówno wewnątrz, jak i na zewnątrz, jednakże produkty nie są przeznaczone do stosowania w ekstremalnych warunkach pogodowych (wybrzeże morskie w odległości co najmniej 5 km lub bliskość zanieczyszczających gałęzi przemysłu).

RO Acordăm o atenție deosebită selectării materialelor de înaltă calitate și utilizării tehnicilor de fabricație care ne permit să creăm produse care sunt atât de design, cât și durabile. Acest produs xxxxx beneficiază de o garanție de 15 ANI care acoperă defectele de fabricație de la data achiziției (în cazul achiziției din magazin) sau de la data livrării (în cazul achiziției de pe Internet), fără costuri suplimentare pentru uz casnic normal (fără comercial sau pro-punitiv).

Pentru a depune o reclamație în baza acestei garanții, trebuie să prezentați dovada achiziției (chitanță, factură de achiziție sau orice altă dovadă admisibilă conform legislației în vigoare). Păstrați dovada achiziției într-un loc sigur. Pentru ca această garanție să se aplice, produsului pe care l-ați achiziționat trebuie să fie nou. Garanția nu se aplică produselor second-hand sau modelelor expoziționale. Conform cerințelor legale aplicabile, orice produs de înlocuire furnizat în temeiul acestei garanții va fi garantat numai până la expirarea perioadei inițiale de garanție.

Această garanție acoperă defectele și defecțiunile produsului, cu condiția ca produsul să fi fost utilizat în conformitate cu utilizarea pentru care a fost destinat, să fi fost instalat, curățat și întreținut în conformitate cu informațiile cuprinse în aceste condiții generale precum și în manualul de utilizare și în conformitate cu codul bunelor practici, cu condiția ca acestea să nu contravină manualului de utilizare.

Această garanție nu acoperă defectele și daunele cauzate de uzura normală sau deteriorarea care pot rezulta din utilizarea necorespunzătoare, instalarea sau asamblarea defectuoasă sau neglijența, accidentul, utilizarea necorespunzătoare sau modificarea produsului. Această garanție nu acoperă costurile suplimentare (costurile de expediție, transport, instalare și reinstalare, manopera etc.), nici daunele directe sau indirecte.

Această garanție este valabilă în țara în care ați achiziționat acest produs. Orice reclamație de garanție trebuie adresată magazinului de unde ați achiziționat acest produs.

Această garanție se adaugă, dar nu afectează, drepturile dumneavoastră conform legii.

Dacă ați achiziționat acest produs în Franța, pe lângă această garanție comercială, vânzătorul rămâne obligat să respecte garanția legală de conformitate prevăzută la articolele L217-4-L217-14 din Codul consumatorului și articolele care se referă la defectele ascunse ale produsului vândut în condițiile prevăzute la articolele 1641-1648 și 2232 din Codul civil. Distribuitorul de la care ați achiziționat acest produs este răspunzător pentru orice neconformitate SAU defect al produsului, în conformitate cu aceste prevederi.

În conformitate cu articolul L217-16 din Codul Consumatorului, atunci când cumpărătorul solicită vânzătorului, pe durata garanției comerciale care i-a fost acordată în timpul achiziționării sau reparării bunurilor mobile, o restaurare acoperită de garanție, orice perioadă de imobilizare de cel puțin șapte zile se adaugă la durata garanției care rămâne de executat. Acest termen va începe de la cererea de intervenție a cumpărătorului sau de la punerea la dispoziție pentru repararea bunului în cauză, dacă această dispoziție este anterioară cererii de intervenție. Garanția legală de conformitate (extras din Codul consumatorului): Articolul L217-4 din Codul consumatorului - Vânzătorul trebuie să livreze un bun în conformitate cu contractul și să răspundă la neîndeplinirea obligațiilor de conformitate existente la momentul livrării. De asemenea, va răspunde defectelor de conformitate care rezultă din ambalare, instrucțiuni de asamblare sau instalare, atunci când i-a fost percepută prin contract sau a fost efectuată pe responsabilitatea acestuia, în special în publicitate sau etichetare; Articolul L217-5 din Codul Consumatorului - Bunul este în conformitate cu contractul:

1. Dacă este adaptat obiectului prevăzut în general pentru mărfuri similare și după caz: dacă corespunde descrierii date de vânzător și posedă calitățile prezentate de vânzător cumpărătorului sub formă de eșantion sau model; dacă prezintă calități la care cumpărătorul se poate aștepta în mod legitim în urma declarațiilor publice făcute de vânzător, de producător sau de reprezentantul acestuia, în special în publicitate sau etichetare; 2. Sau dacă prezintă caracteristicile definite de comun acord între părți sau este pentru orice utilizare specială căutată de cumpărător, aduce la cunoștința vânzătorului și pe care acesta din urmă le-a acceptat. Articolul L217-12 din Codul Consumatorului - Orice reclamație în urma unei neconformități este limitată la doi ani de la livrarea bunului. Garanția legală pentru defectele ascunse (extras din Codul consumatorului): Articolul 1641 din Codul civil - Vânzătorul este obligat să respecte garanția în cazul unor defecte ascunse ale bunului vândut care îl fac nepotrivit pentru utilizarea pentru care este destinat sau care diminuează această utilizare atât de mult încât cumpărătorul nu l-ar fi achiziționat, sau ar fi dat doar un preț mai mic, dacă le-ar fi cunoscut. Articolul 1648 din Codul civil (alineatul 1) - Orice pretenție care rezultă din defecte ascunse trebuie făcută de cumpărător în termen de doi ani de la descoperirea defectului.

1. Garanția producătorului: garanție de 15 ani (cu excepția hardware-ului cu o garanție de 2 ani).

2. Garanția acopera defectele rezultate din fabricarea necorespunzătoare a produsului sau defectele materialelor folosite.

3. Garanția se aplică dacă produsele au fost depozitate corect. Depozitați produsul: protejat de apă,

Într-o încăpere uscată și ventilată, cu o umiditate a aerului care nu depășește 60 % (+ - 5) într-o atmosferă (umiditate și temperatură) cea mai apropiată de cea în care va fi utilizat produsul.

4. Instalarea trebuie efectuată în conformitate cu instrucțiunile de instalare și DTU 56.5. Urmați cerințele instrucțiunilor de instalare furnizate împreună cu produsul.

5. Pentru a profita din plin de verificarea produsului dvs. și de a întreține produsul în mod regulat pentru a asigura funcționarea corespunzătoare. Utilizați produse de curățare care sunt adaptate acestuia.

6. Nu vopsiți produsul.

7. Reclamația clientului trebuie să fie formalizată în scris și însoțită de o copie a facturii și de fotografii care prezintă piesa (piesele) defecte și o explicație care descrie defectul pe durata garanției. Dacă apare un defect, aveți la dispoziție 3 zile pentru a anunța vânzătorul de defectele produsului.

8. Nu montați și nu utilizați un produs cu un defect aparent.

9. Atât producătorul, cât și garantul își rezervă dreptul de a evalua și califica defectele.

10. Garanția nu acoperă:

- zgarieturi după acceptarea produsului (cumparare)

- daune cauzate de contaminarea produselor: vopsea, mortar, nisip, banda adeziva

- variații minore de culoare, deoarece pot apărea diferențe de lot mai mici

- Pentru produsele zincate la cald vor exista variații vizibile și suprafața se va modifica în timp datorită oxidării suprafeței zincate

- evoluția culorilor sau materialelor (în special datorită expunerii produsului)

- daune rezultate dintr-o modificare a Produsului de către client sau de către orice tert

- daune rezultate din cazuri de forță majoră, inclusiv incendiu, pagube de apă, fulgere și viteză anormală de mare a vântului, precum și daune produse de către un tert sau de către client

- Deformații care nu au ca rezultat o funcționare defectuoasă a produsului

- Deteriorarea rezultată din uzura și îmbătrânirea normală a produsului

- Utilizarea produsului care nu corespunde scopului pentru care a fost destinat

- Deteriorări rezultate din depozitarea sau implementarea necorespunzătoare a produsului, lipsa de întreținere sau reglare

- deteriorarea rezultată din nerespectarea instrucțiunilor furnizorului precum și a cerințelor și instrucțiunilor de instalare și asamblare furnizate împreună cu produsul.

Se reamintește că produsele sunt destinate spațiilor rezidențiale pentru uz individual atât în interior, cât și în exterior, dar produsele nu sunt destinate condițiilor meteorologice extreme (la malul mării la o distanță minimă de 5 km sau în apropierea unor industrii poluante)

Ramane la latitudinea clienților să verifice dacă produsul este conform cu utilizarea, ceea ce vor să facă cu el.